

# JOHN WRIGHTSMAN

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## EDUCATION

**Indiana University, Kelley School of Business** – Bloomington, IN

December 2026

*Master of Science in Information Systems*

- *Certificate in IS Foundations (Summer 2025)*: Courses in IT infrastructure, IT in business, data/systems modeling; prototyping project and case competition
- *Certificate in Business Foundations (Summer 2025)*: Courses in strategy, finance, accounting, operations, marketing, and quantitative methods

**Indiana University, College of Arts & Sciences** – Bloomington, IN

May 2025

*Bachelor of Arts in Biochemistry; Minor: Data Science*

GPA: 3.97/4.00

- *Honors*: Member, Phi Beta Kappa, the nation's oldest academic honor society
- *Crowe ServiceNow Workshop*: Self-initiated a month of ServiceNow training and applied skills to design a custom Issue Management dashboard, streamlining issue tracking and reporting in a Crowe consulting workshop

## EXPERIENCE

**Luddy Consulting Association (LCA)**

March 2024 – February 2025

*Digital Solutions Consultant*

- Collaborated in a 7-member team to revamp the LCA website, leading design of the navigation bar and footer features and contributing to decisions on which pages to include based on user needs and team goals
- Developed a high-fidelity Figma wireframe that captured detailed design elements and served as the functional blueprint for site implementation

**Prairie View Golf Club** – Carmel, IN

May 2019 – August 2024

*Guest Services & Event Lead*

- Assisted in leading operations at Prairie View Golf Club over six summers, gaining increasing responsibility and becoming a go-to lead for corporate and member events
- Coordinated setup and execution of 100+ person golf outings, directing teams of 3–4 junior staff to ensure smooth event delivery and strong client experiences
- Oversaw golf cart operations for 250+ customers per shift, trained new hires, and handled real-time customer needs, contributing to repeat business and consistently positive feedback

**Indiana University**

January 2023 – December 2023

*Undergraduate Teaching Assistant*

- Mentored Organic Chemistry I students for a year by helping them understand material in ways tailored to their learning styles, improving comprehension and performance
- Collaborated with multiple teaching assistants to plan and deliver class sessions, adapting approaches to diverse student needs and boosting overall engagement and learning outcomes

## ACADEMIC PROJECTS

**Corporate Education Information Management System**

August 2025

- Assessed client requirements and developed user stories while collaborating in a 4-person team to design a full-stack information management system, including UML diagrams, a MySQL database, and a Flask-connected frontend
- Delivered a fully integrated application demo to stakeholders, incorporating feedback in real time to refine features and secure strong usability approval

## TECHNICAL

- *Programming & Development*: Python, SQL, HTML/CSS, Flask, Agile (Scrum), SDLC, Architecture Diagrams
- *Data & Business Tools*: ServiceNow, MySQL, SAP S/4HANA, Visual Studio, Microsoft Visio

## ADDITIONAL

Avid Golfer | Weightlifting Enthusiast | Visited 4 European Countries | Formula 1 Fan | Film Buff