Jean Tu

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EDUCATION

University of Southern California | Viterbi School of Engineering

Los Angeles, CA

Bachelors of Science in Computer Science/Business Administration

Expected Graduation: May 2018

Minor: Web Technologies and Applications

Relevant Courses: Intro. to Programming | Adv. Web Publishing | Discrete Mathematics | Abstract Data Structures

TECHNICAL SKILLS

Programming Languages: C++, HTML5, CSS, and JavaScript

Platforms: Mac, Windows, and Ubuntu/Linux

Applications: WordPress, Microsoft Word, Excel, and PowerPoint

ACADEMIC PROJECTS

Hangman Dec. 2015

Wrote a parser function to read choices for possible words with their hint and category

• Randomly generated integer for what word would be guessed

Social Network Oct.- Nov. 2014

Parsing from external file as users and storing the information in a practical data structure

• Finding the shortest path between users to suggest friends

EXPERIENCE

University of Southern California

Los Angeles, CA

Customer Support Center Student Consultant

Jan. 2016 - Present

- Amplified troubleshooting and customer support skills within a professional team oriented setting.
- Assessed and resolved networking and account issues
- Streamlined daily operations by developing accessible solutions to reaching IT issues.

University of Southern California

Los Angeles, CA

Viterbi Admissions and Student Affairs Assistant

Sept. 2014 – Dec. 2015

- Assisted the Director of Student Engagement and Career Connections in daily administrative tasks, email maintenance, and managing phone traffic
- Managed and update the Viterbi undergraduate webpage

City of Campbell Campbell, CA

Summer Day Camp Leader III

June 2011- August 2015

• Facilitated discussions, crafts, and social activities for over 200 summer campers ages: 5 – 12

Google Games May 2015

• USC++

LEADERSHIP/INVOLVEMENT

Alpha Omega Epsilon

Sept. 2014- Present

Professional Engineering Sorority

- Executive Vice President: Plan recruitment events and plan the professional events hosted by $A\Omega E$
- Web Master: Update the organization website running on WordPress

Women in Engineering Sept. 2014- Present

Assistant Director

- Hosts events for neighboring junior high and high school girls to help spark their interest in Engineering
- Plan events and gather supplies needed to host Lunch and Learn events for those in women in engineering

Society of Hispanic Professional Engineers

Sept. 2014- Present

Society of Women Engineers

Sept. 2014- Present