Websites
https://www.linkedin.com/in/jeantu
http://jeanietwo.github.io/

Jean Tu

Contact Information
Email: jeantu@usc.edu
Cell Phone: <email for inquiries>

EDUCATION

University of Southern California | Viterbi School of Engineering Los Angeles, CA
Bachelor of Science in Computer Science/Business Administration Expected Graduation: May 2018
Minor: Applied Computer Security
Coursework: Data Structures | Digital Forensics | Discrete Mathematics | Ethical Hacking | Business Finance | Operations | Strategic Management | Marketing Fundamentals | Enterprise Network Design | Information Security Management

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TECHNICAL SKILLS/AWARDS

Programming Languages: Python, Java, C++, HTML5, CSS, Node.js, JavaScript, MySQL
Platforms: Mac, Windows, Ubuntu/Linux
Applications: Excel, Microsoft Office, Eclipse, GitHub, JIRA, Android Studio, PyCharm, Tableau, WordPress
Awards: RSA Scholar 2017

ACADEMIC PROJECTS

GuardHaüs Summer 2017
- Designed and created an iOS application that would help travelers locate the closest safe location
- User will be able to receive texts with directions if they do not have access to cellular data

Aim for Change May 2016
- Designed an Android application that enabled the community to volunteer with local Targets
- Placed 2nd in the Hackathon

WORK EXPERIENCE

USC Information Technology Services Los Angeles, CA
Student Consultant | Customer Support Center January 2016 – Present
- Conduct initial reviews to facilitate, assess, and resolve troubleshooting, network, and account issues
- Streamline daily operations by providing easily accessible solutions to IT issues

USC Information Technology Program Los Angeles, CA
Teaching Assistant August 2017 – Present
- Assist students with their lab and core information security concepts

Cisco Systems San Jose, CA
Software Engineering Intern | Security & Trust Organization May 2017 – August 2017
- Restructured metric analytics for the cloud services security group
- Automated the monthly metrics generation
- Utilized various tools including: Tableau, JIRA, SmartSheets, WebEx, and Excel

T-Mobile Concord, CA
Project Coordinator Intern May 2016 – August 2016
- Created reports on Excel using slicers and macros
- Assisted program managers with updates on projects
- Served as a point of contact for 16 Western Region teams for License Saver Project

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LEADERSHIP/INVOLVEMENT

Alpha Omega Epsilon August 2014 - Present
Secretary, Executive Vice President, & Webmaster | Professional Engineering Sorority
- Evaluate monthly financial performance to plan for recruitment and professional events
- Serve as primary point-of-contact between current members and alumni to host community events

Society of Hispanic Professional Engineers August 2014 – Present
Director of Social Media (Fall 2017 – Present)
- Publicize events on various social media platforms including: Facebook, Instagram, and Twitter
- Increased the amount of engagement on platforms by 5%
Director of Membership (Fall 2016 – Spring 2017)
- Coordinate content for general body meetings, social events, as well as study nights

Society of Women Engineers August 2014 – Present
Queers in Engineering Science and Technology August 2016 – Present