

Websites

<https://www.linkedin.com/in/jeantu>
<http://jean-tu.github.io/>

Jean Tu

Contact Information

Email: jeantu@alumni.usc.edu
Cell Phone: (408) 628-2439

EDUCATION

University of Southern California | Viterbi School of Engineering

Los Angeles, CA

Bachelor of Science in Computer Science/Business Administration

Graduated: May 2018

Minor: Applied Computer Security

Coursework: Data Structures | Digital Forensics | Discrete Mathematics | Ethical Hacking | Business Finance | Operations | Strategic Management | Marketing Fundamentals | Enterprise Network Design | Information Security Management

TECHNICAL SKILLS/AWARDS

Programming Languages: Python, MySQL, Java, C++, HTML5, CSS, Node.js, JavaScript, GoLang

Platforms: Mac, Windows, Ubuntu/Linux

Applications: Tableau, Jira, Excel, PyCharm, Final Cut Pro, Microsoft Office, Eclipse, GitHub, JIRA, Android Studio

Awards: Dean's List, RSA Scholar 2017

ACADEMIC PROJECTS

GuardHaus

Summer 2017

- Designed and created an iOS application that would help travelers locate the closest safe location in the event of a disaster
- User is able to receive directions through SMS, guiding them to the safe location

WORK EXPERIENCE

Cisco Systems

San Jose, CA

Software Engineer | Security & Trust Organization

July 2018 - Present

- Drive effective metrics to result in a greater number of issues being resolved
- Developed Python scripts to gather data utilizing REST APIs's to streamline into Tableau
- Produced Tableau reports and Jira dashboards to aid with resolving issues within the Service Level Agreement

USC Information Technology Services

Los Angeles, CA

Student Consultant | Customer Support Center

January 2016 – May 2018

- Conduct initial reviews to facilitate, assess, and resolve troubleshooting, network, and account issues
- Streamline daily operations by providing easily accessible solutions to IT issues

USC Information Technology Program

Los Angeles, CA

Teaching Assistant

August 2017 – May 2018

- Assist students with their lab and core information security concepts

Cisco Systems

San Jose, CA

Software Engineering Intern | Security & Trust Organization

May 2017 – August 2017

- Restructured metric analytics for the cloud services security group
- Utilized various tools including: Tableau, JIRA, SmartSheets, WebEx, and Excel

LEADERSHIP/INVOLVEMENT

Cisco Systems | Early in Career Network

December 2018 – Present

Marketing & Communications Officer

- Create eye catching banners and media content for events
- Send out communications through email, WebEx Teams, and calendar invites

Alpha Omega Epsilon

August 2014 - Present

Secretary, Executive Vice President, & Webmaster | Professional Engineering Sorority

- Evaluate monthly financial performance to plan for recruitment and professional events
- Serve as primary point-of-contact between current members and alumni to host community events

Society of Hispanic Professional Engineers

August 2014 – Present

Director of Social Media (Fall 2017 – May 2018)

- Publicize events on various social media platforms including: Facebook, Instagram, and Twitter
- Increased the amount of engagement on platforms by 5%

Director of Membership (Fall 2016 – Spring 2017)

- Coordinate content for general body meetings, social events, as well as study nights