

## Websites

<https://www.linkedin.com/in/jeantu>  
<http://jeanietwo.github.io/>

# Jean Tu

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## Contact Information

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## EDUCATION

### University of Southern California | Viterbi School of Engineering

Los Angeles, CA

*Bachelor of Science in Computer Science/Business Administration*

Expected Graduation: May 2018

**Minor:** Applied Computer Security

**Coursework:** Data Structures | Digital Forensics | Discrete Mathematics | Ethical Hacking | Software Engineering | Applied Business Statistics | Business Finance | Operations | Strategic Management | Marketing Fundamentals

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## TECHNICAL SKILLS/AWARDS

**Programming Languages:** Python, Java, C++, HTML5, CSS, Node.js, JavaScript, MySQL

**Platforms:** Mac, Windows, Ubuntu/Linux

**Applications:** Excel, Microsoft Office, Eclipse, GitHub, JIRA, Android Studio, PyCharm, Tableau, WordPress

**Awards:** RSA Scholar 2017

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## ACADEMIC PROJECTS

### ReadMyStory

Spring 2017

- Created an application utilizing Python's Tkinter and Mac Operating System
- Built two modes with a default (MadLibs) option and create your own

### Aim for Change

May 2016

- Designed an Android application that enabled the community to volunteer with local Targets
- Placed 2<sup>nd</sup> in the Hackathon

### RobotiKid

Spring 2016

*CSCI 201: Principles of Software Engineering*

- Utilized Android Studio to create an Android application to teach children ages 5 – 7 how to program

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## WORK EXPERIENCE

### Cisco Systems

San Jose, CA

*Software Engineering Intern | Security & Trust Organization*

May 2017 – August 2017

- Restructured metric analytics for the cloud services security group
- Automated the monthly metrics generation
- Utilized various tools including: Tableau, JIRA, SmartSheets, WebEx, and Excel

### USC Information Technology Services

Los Angeles, CA

*Student Consultant | Customer Support Center*

January 2016 – Present

- Conduct initial reviews to facilitate, assess, and resolve troubleshooting, network, and account issues
- Streamline daily operations by providing easily accessible solutions to IT issues

### T-Mobile

Concord, CA

*Project Coordinator Intern*

May 2016 – August 2016

- Created reports on Excel using slicers and macros
- Assisted program managers with updates on projects
- Served as a point of contact for 16 Western Region teams for License Saver Project

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## LEADERSHIP/INVOLVEMENT

### Alpha Omega Epsilon

August 2014 - Present

*Secretary, Executive Vice President, & Webmaster | Professional Engineering Sorority*

- Evaluate monthly financial performance to plan for recruitment and professional events
- Serve as primary point-of-contact between current members and alumni to host community events

### Society of Hispanic Professional Engineers

August 2014 – Present

*Director of Social Media (Fall 2017 – Present)*

- Publicize events on various social media platforms including: Facebook, Instagram, and Twitter

*Director of Membership (Fall 2016 – Spring 2017)*

- Coordinate content for general body meetings

### Society of Women Engineers

August 2014 – Present

### Queers in Engineering Science and Technology

August 2016 – Present