

## Websites

<https://www.linkedin.com/in/jeantu>

<http://jeanietwo.github.io/>

# Jean Tu

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## Contact Information

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## EDUCATION

**University of Southern California | Viterbi School of Engineering**

Los Angeles, CA

*Bachelor of Science in Computer Science/Business Administration*

Expected Graduation: May 2018

**Minor:** Applied Computer Security

**Coursework:** Data Structures | Digital Forensics | Discrete Mathematics | Ethical Hacking | Business Finance | Operations | Strategic Management | Marketing Fundamentals | Enterprise Network Design | Information Security Management

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## TECHNICAL SKILLS/AWARDS

**Programming Languages:** Python, Java, HTML5, CSS, C++, JavaScript, SAP, MySQL, Node.js,

**Platforms:** Mac, Windows, Ubuntu/Linux

**Applications:** Excel, Microsoft Office, Eclipse, GitHub, Tableau, JIRA, Android Studio, PyCharm, WordPress

**Awards:** Dean's List, RSA Scholar 2017

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## ACADEMIC PROJECTS

**GuardHaus**

Summer 2017

- Designed and created an iOS application that would help travelers locate the closest safe location
- User will be able to receive texts with directions if they do not have access to cellular data

**Aim for Change**

May 2016

- Designed an Android application that enabled the community to volunteer with local Targets
- Placed 2<sup>nd</sup> in the Hackathon

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## WORK EXPERIENCE

**USC Information Technology Program**

Los Angeles, CA

*Teaching Assistant*

August 2017 – Present

- Assist students with their lab and core information security concepts
- Host open labs for students that have further questions about labs, homework, and concepts

**USC Information Technology Services**

Los Angeles, CA

*Student Consultant | Customer Support Center*

January 2016 – Present

- Conduct initial reviews to facilitate, assess, and resolve troubleshooting, network, and account issues
- Streamline daily operations by providing easily accessible solutions to IT issues

**Cisco Systems**

San Jose, CA

*Software Engineering Intern | Security & Trust Organization*

May 2017 – August 2017

- Restructured metric analytics for the cloud services security group
- Automated the monthly metrics generation
- Utilized various tools including: Tableau, JIRA, SmartSheets, WebEx, and Excel

**T-Mobile**

Concord, CA

*Project Coordinator Intern*

May 2016 – August 2016

- Created reports on Excel using slicers and macros
- Assisted program managers with updates on projects
- Served as a point of contact for 16 Western Region teams for License Saver Project

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## LEADERSHIP/INVOLVEMENT

**Alpha Omega Epsilon**

August 2014 - Present

*Executive Vice President, & Webmaster | Professional Engineering Sorority*

- Evaluate monthly financial performance to plan for recruitment and professional events
- Serve as primary point-of-contact between current members and alumni to host community events

**Society of Hispanic Professional Engineers**

August 2014 – Present

*Director of Social Media (Fall 2017 – Present)*

- Publicize events on various social media platforms including: Facebook, Instagram, and Twitter
- Increased the amount of engagement on platforms by 5%

*Director of Membership (Fall 2016 – Spring 2017)*

- Coordinate content for general body meetings, social events, as well as study nights

**Society of Women Engineers**

August 2014 – Present

**Queers in Engineering Science and Technology**

August 2016 – Present