

## Jean-Luc Desroches

### Goals:

Looking for a fast paced career in the field of systems development and maintenance which will both challenge and provide growth as a career.

### Skills

#### Applicable Skills

- ⌘ Fluent in a wide variety of programming languages: Java, C++, Python, Visual Basic, HTML5, CSS3, XHTML, PHP, SQL, as well as JavaScript
- ⌘ Experienced with the use of a variety of Operating System environments, including: zOS, Windows, Linux, iOS, and Android
- ⌘ Experienced with the use of the full MS Office suite as well as the use of Adobe Dreamweaver and Photoshop CS3-CS6.
- ⌘ Experienced with troubleshooting and the maintenance of computer hardware and software systems
- ⌘ Hands-on experience with installation and configuration of hardware components with desktop, laptops, and mobile phones

#### General Skills

- ⌘ Excellent at identifying and solving problems
- ⌘ Very diligent and self-motivated ensuring high quality work
- ⌘ Very details oriented, maintaining an organized system
- ⌘ Able to rapidly absorb and process information as well as quickly retain new concepts
- ⌘ Strong team player with excellent written and oral communication skills

### Educational Background:

**2012-2015**

**Georgian College, Barrie, ON:** Computer Programmer Analyst

- ⌘ 3-yr diploma course provides an in-depth understanding of the methods and concepts of a wide variety of programming languages and methodologies

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## Occupational History:

### 2011-Present

#### **The Home Depot of Canada Inc., Barrie, ON: Specialty Sales Associate**

- ⌘ Listen to the needs of customers and quickly provide multiple unique solutions to address their needs
- ⌘ Greet and assist customers in purchasing the various products they will need to complete their home renovations
- ⌘ Maintain an intimate understanding of the various products and services available to help the customers achieve their goals
- ⌘ Provide detailed quotes for various services and products provided by The Home Depot
- ⌘ Run seminars to provide how-to knowledge on the various renovation jobs involved with home maintenance
- ⌘ Develop innovative and colourful ways of providing product information for customers

### 2008-2011

#### **Staples Business Depot Inc., Barrie, ON: Sales Associate**

- ⌘ Solve customers' technological issues, running from printer set-up and maintenance to computer repairs and system optimisation
- ⌘ Greet and assist customers with their various business product needs
- ⌘ Maintain and prepare product shelving and displays
- ⌘ Insure a constant awareness of emerging technologies, and software to assist customers with their questions and concerns

## Volunteer Experience

### 2005

#### **Employment AccessABILITY Simcoe Inc.**

- ⌘ Volunteered for the production of "Taking Down the Walls" by Forum Theatre, produced by Communitas Associates.
- ⌘ Was in charge of controlling lighting and music for the play, ensuring everything worked on cue

## Hobbies

Creating digital art, maintaining an up to date understanding of quantum physics and astrophysics, staying informed of recent technological developments and innovations, upgrading and maintaining personal home computer and media centre system