

EXPERIENCE

Postscript.io | Remote/Washington, DC

May 2021 to present

Engineering Manager

- Supporting product engineering teams.

Nintendo | Redmond, WA

Jun 2020 to May 2021

Manager, Software Services

- Supporting the engineering team responsible for all of Nintendo's customer support applications, used by Nintendo of America, Nintendo of Europe, and Nintendo of Australia.
- Driving technology initiatives to increase platform availability and scalability.
- Focusing on quickly delivering high quality features that delight our customers.
- Managing the team's roadmap, engaging with the product team, the design team, and our stakeholders.
- Defining KPIs to improve our quality and project delivery, as well as the impact of our work.
- Ensuring the continued growth of the team through coaching, mentoring, and hiring. Creating an environment where engineers can focus, grow, and thrive.

Rover.com | Seattle, WA

Jan 2018 to Apr 2020

Sr. Engineering Manager

- Supported 4 teams, 30 people in total, working with stakeholders and the product group to support Rover's Growth, SEO, Sitter & Owner Experiences and Internationalization efforts by building customer-facing features.
- Grew the group from 8 to 25 engineers in 2019 through recruiting, hiring, and by improving on-boarding. This included onsite and remote engineers, as well as near-shore and off-shore teams.
- Led engineering managers and their teams through group-level project prioritization, resource planning, mentoring and coaching, to ensure the effective delivery of impactful projects.
- Defined the group's OKRs, managed the group's roadmaps, balancing feature-work with tech-debt efforts.

Engineering Manager

- Managed the Marketplace (search) and Trust & Safety engineering teams.
- Supported the personal development of each engineer on the team, ranging from junior to principal.
- Helped with org-wide initiatives such as launching our documentation overhaul and managing our first internship program.

Trunk Club | Seattle, WA/Chicago, IL
(Acquired by Nordstrom in 2014)

Feb 2012 to Jan 2018

Engineering Manager

- Led a group of 3 teams and 20 engineers comprised of the Customer and Back Office teams.
- Responsible for the Web, iOS, and Android applications that enhance the customer's experience, as well as the tools and services that support the finance and operations teams.
- Helped with all things that accompanied a critical time in the growth of the tech team, from 4 people to 70: maintaining a great culture, ensuring speed and quality of delivery, continuously improving processes, recruiting, improving the interview and hiring process.
- Responsible for the team's roadmaps, and the execution and success of complex technical work, in partnership with the product team.
- Managed performance reviews, recruited and hired new talent for my teams.
- Built the mobile team for Trunk Club from the ground up, allowing us to build and support a large number of mobile applications.
- Projects included transitioning from a monolithic application to an SOA/messaging-based architecture, the creation of internal applications to support operations, an internal CRM to replace Salesforce, and an internal shopping tool for salespeople.

Software Engineer

- Full-stack Ruby on Rails and native iOS coding, pairing, and code reviews.

Liquidity Services | Washington, DC

Aug 2007 to Oct 2011

Senior Director of Marketing

- General Manager of the goWholesale.com division with P&L responsibility, a team of 12 that included sales, marketing and engineering.
- Achieved the highest revenue in the division's history and brought the division to profitability.
- Defined the product roadmap, working with the technology team to ensure quality and delivery.
- Launched new online products to diversify the offering, from specifications to the launch strategy.

buySAFE | Arlington, VA

July 2006 to Aug 2007

Program Manager

- Wrote the specifications for the buySAFE API and advocated its implementation with e-commerce partners.
- Implemented the company's internal and external project management solutions.

Liquidity Services | Washington, DC

April 2005 to July 2006

Marketing Manager

- Online marketing: SEO, SEM, Affiliate Program, Partnerships

Stahr | Paris, France

2002 to 2005

Founder and General Manager

- Launched France's first home delivery service of diet meals

800wine.com | San Francisco, CA

1999 to 2002

Software Engineer

EDUCATION

Leonard de Vinci Business School | Paris, France
B.S. in Business Administration and Management

June 1999

SKILLS

- Fluent in English, French, and German
- Marathon runner