

This is to certify that

**JEAN OLIVEIRA**

Has achieved the

# ITIL® Foundation Certificate in IT Service Management

Effective from 28 Aug 2014

Expiry date N/A

Certificate number GR750119330JO

Candidate number 9980015636186448



Peter Hepworth, CEO, AXELOS



Panorea Theleriti, Certification Qualifier  
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