

Check your knowledge

6 minutes

Answer the following questions to see what you've learned.

1. Out of the options provided, what data source can I connect Microsoft Copilot Studio to using the Generative answers feature? *

☒ A public-facing website

✓ **Correct.** A public-facing website is the data source that you can directly connect the Generative answers feature within the Microsoft Copilot Studio interface.

☐ An on-premises Excel document

✗ **Incorrect.** On-premises data sources aren't supported in Microsoft Copilot Studio.

☐ A hosted PDF in OneDrive

2. Out of the box, Microsoft Copilot Studio includes pretrained NLU technology. How would a bot maker train the bot? *

☐ By running complex training programs

☐ By adding a new topic

☒ By entering trigger phrases within a topic

✓ **Correct.** Entering trigger phrases will allow you to train the bot, specifically to trigger the topic that you're creating.

3. Why is reducing topic overlap important when you're building bots? *



It reduces the occurrences when the bot needs to ask clarifying questions, such as *Did you mean.*

✓ **Correct.** Asking to clarify questions doesn't promote good conversational design and experience, so reducing them means that a user or customer has a quicker and more positive interaction.



Because the NLU handles topic overlap



The topic will be easier to write

4. What's the only wrong way of completing the requirements gathering worksheet? *



Not logging anything at all

✓ **Correct.** Not logging anything at all isn't the best way to begin requirements gathering.



Writing down too much information



Being collaborative and completing it as a project team

Next unit: Summary

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