

Knowledge check

2 minutes

1. Your organization has an existing frequently asked questions (FAQ) document. You need to create a knowledge base that includes the questions and answers from the FAQ with the least possible effort. What should you do? *

☐ Create an empty knowledge base, and then manually copy and paste the FAQ entries into it.

☒ Import the existing FAQ document into a new knowledge base.

✓ **Correct. You can import question and answer pairs from an existing FAQ document into a question answering knowledge base.**

☐ Import a pre-defined chat-chat data source.

2. You want to create a knowledge base for your organization's bot service. Which Azure AI service is best suited to creating a knowledge base? *

☐ Conversational Language Understanding

✗ **Incorrect. Conversational language understanding enables user intention to be determined, and information extracted from natural language. It can't be used to create a knowledge base for bots.**

☒ Question Answering

✓ **Correct. Question Answering is part of the Azure AI Language service and enables you to create a knowledge base of question and answer pairs**

☐ Optical Character Recognition

All units complete:

Complete module