

Jean G. Mompremier

jeangardy509@gmail.com

jeanmompremier.com

(857) 334-6618

Summary Profile

I am a talented information technology professional with a passion for tailored solutions. Seeks the position of Web Developer/Software Engineer in a thriving, exciting, and growing company. Exceptionally creative and dependable Web Developer with a stellar customer service record and superb work ethic. Broadly and deeply knowledgeable in a wide variety of computer languages as well as the principles and techniques of website construction and maintenance. I am highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner.

Skills

Coding languages/framework: HTML/CSS, SASS, Bootstrap, JQuery, JavaScript, AJAX, Handlebars, Ruby, Ruby on Rails, Node.js, SQL, Express.JS, MongoDB, Ember.js, Mongoose, AWS, Atom, Sublime Text, Git and GitHub

Experience

General Assembly, Boston MA

Jan 2018- Apr 2018

Web Development Immersive

Completed a 12 week, 600 plus hour full-stack web development boot camp. Wrote and deployed full-stack web applications, both individually and in groups.

- **Tic-Tac-Toe:** I was required to build this game using front-end tools. A user has to create an account or sign in, in order to play. Players can start a new game; keep track of how many games played. As well as changing their password. HTML, CSS, AJAX, Bootstrap, jQuery, and JavaScript were used to build this app.
- **Budget Tracker:** For my Second project. I had to create a full stack project. Budget Tracker allows a user to keep track of their spending. By entering receipt's information into their budget Tracker account. JQuery, JS, Ruby, Ruby on Rails, SQL, Handlebars were used to build the app.
- **This or That:** "This or That" is a web app that allows user to create a simple survey that have up to three options. This app was built with the help of three other programmers. Technologies used were JS, MongoDB, Mongoose, Express.js, Node.js, and Handlebars.js.
- **Blog Space:** Is a blog site that let a user create and post a blog for others to read. The owner of a blog can update and delete a blog. Technologies used include JQuery, JS, Ruby, Ruby on Rails, SQL, and Handlebars.

SavaSeniorCare, Boston, MA

Nov 2016 – Oct 2017

Desktop Support Specialist (Contract)

- Upgraded desktops, laptops and common area / kiosk machines from Windows 7 to Windows 10
- Upgrade and support Office 365
- Utilized SCCM imaging technology for system builds
- Swapped out HP ProCurve switch to Cisco Catalyst switch.
- Responsible for inventory management for 200+ pieces of equipment per sites
- Used Novell Filr to share files

White & Case, LLP, Boston, MA

Apr 2016 – July 2016

Desktop Support Specialist (Contract)

- Provided support to C-suite executives and staff in 45 person Boston office

- Used SCCM 2012 to image and re-image PC's and laptops for deployment
- Part of a two person team for the Boston office
- Ran User State Migration Tool (USMT) for system backups and restores
- Setup BitLocker/McAfee for laptop security

Second Time Around, Boston, MA

Apr 2015 – Apr 2016

Senior Systems Analyst / Project Assistant

- Managed all IT purchase decisions with budget of \$30,000 for 41 stores
- Identified security vulnerabilities/implemented effective solutions.
- Directly responsible for resolution of all technical issues in 41 stores
- Installed, configured, and troubleshoot Liberty 4 Consignment and FTP Voyager for all 41 stores and the headquarters
- Responsible for all users email accounts through Rackspace
- Supported Office Suite 365 for 41 stores
- Installed, maintained, and upgraded to all MAC Computers

Brigham and Women's Faulkner Hospital (Partners Healthcare) Boston, MA

Jul 2014 – May 2015

Desktop Support Specialist (Contract)

- Supported approximately 1800+ users on Windows XP and windows 7 computers
- Worked in a 6-person team responsible for Tier 2 escalations via Service Now ticketing system
- Assisted with Epic (software) infrastructure deployment and configuration
- Patched network ports via data closet
- Utilized remote methods to support C-suite executives

Boston Medical Center, Boston, MA

May 2014 – July 2014

Desktop Support Specialist (Contract)

- Supported 6000+ users within the hospital setting
- Part of 20-person team, supported 6000 users, using Connectwise ticketing system
- Provided full hardware and software support for Windows 7
- Installed and troubleshoot applications such as Sybase, Recure, VMware, Epic, and Varian

Aon Hewitt, Boston, MA

Mar 2014 – Apr 2014

Desktop Support Specialist (Contract)

- Traveled to project locations (100% domestic travel)
- Worked with AONs Win7 migration pilot Microsoft SCCM / WAIK / MDT tools for deployment
- Assisted with AON Win7 migration for Microsoft Assessment and Planning (MAP) and Application
- Resolved issues and provide guidance to AON employees including V.I.P clientele desk side after Windows 7 conversion
- Actively utilized SCCM, USMT, BitLocker and Active Directory to support Win7 migration
- Direct contact for CompuCom/Microland AON corps.

Biogen, Inc., Cambridge, MA
Desktop Support Technician (contract)

Feb 2014 – Mar 2014

- Assisted with project rollout and troubleshooting of all Microsoft Lync 2013 issues
- Supported approximately 800 clients on all Microsoft Office and Microsoft Lync 2013 software and hardware issues

Wellington Management Company, LLP, Boston, MA
Systems Analyst (Contract)

Feb 2012 – June 2013

- Supported 1200 clients (9 person team) on Windows 7
- Built custom PC's to specifications using automated imaging install (WAIK)
- Tracked client issues/request using Service Now web-based ticketing/request system
- Deployed, installed, and configure Avaya telephone equipment and Jabra wireless headsets
- Installed applications including Bloomberg, MyPC, FactSet, Performance Reporter, Interactive Query Tool, Lipper, Pivotal, Reuters, Matlab, Snagit, and Symantec, and in house applications
- Backed-up and restored client data using USMT
- Operated as part of the rollout team for Windows 7 Migration project (migrating from XP Service Pack 2 to Windows 7)
- Supported C-Suite executives, traders, portfolio managers, and other staff
- Responsible for diagnosing, and testing, and repaired Apple computer systems and Mobile devices
- Installed companies email on client's Apple devices/Android and BlackBerry

Education

General Assembly, Boston, MA
Jan 2018 – April 2018 (Full stack Web Developer)

I enrolled in a full-time Web Development immersive course at General Assembly. A 13-week 600+hour boot camp course. Which focus on full stack web development. Where you get to learn front and back-end languages, frameworks, and API's. We get to work both in teams and individually to create projects. Some of the languages and frameworks that we cover during the course include HTML/CSS, SASS, Bootstrap, JQuery, JavaScript, AJAX, Handlebars, Ruby, Ruby on Rails, Angular.js, Node.js, PostgreSQL, Express.js, MongoDB, Ember.js, Mongoose, Git, and GitHub. As well as AWS.

Year Up, Inc. Boston, MA
Graduated July 2012 (Information Technology curriculum)
Cisco Certification - IT Essentials