

JEAN HOANG

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<https://www.linkedin.com/in/jean-hoang/>

HIGHLIGHTS OF QUALIFICATIONS

- Strong knowledge of object-oriented programming and software development tools such as Netbeans, IntelliJ, Eclipse and Visual Studio Code
- Efficiently applying software fundamentals concepts and methodologies learned from relevant courses to practice clean coding techniques
- Self-driven, and goal-oriented individual with an efficient time management skill proven through the ability of balancing a part-time job, school and volunteering activity
- Strong leadership skill practiced through courses and schools club projects by taking initiations to organize, and prioritize tasks while maintaining effective communications within team members
- Developed excellent interpersonal, communication and problem-solving skills through 4 years of customer service

TECHNICAL SKILLS

Software

- Microsoft Office
Excel, Word, Access,
Project
- Visual Studio Code
- Netbeans
- Eclipse
- IntelliJ
- GitHub

Programming

- Java
- HTML
- CSS
- JavaScript
- PHP
- MySQL
- Python
- C++

Hardware

- Printed Circuit
Board
- EagleCAD
- Solidworks
- AutoCAD
- Arduino
Microcontroller
- Electronic
components

Operating System

- Mac OS
- Windows 7/10
- Linux

EDUCATION

Computer System Technology – Software Development & Network Engineering January 2020 - Present
Sheridan College, Oakville, ON

Average GPA: 3.8/4.0

- Expected graduation on June 2023
- Relevant courses: Objected Oriented Programming Language Java I/II, Enterprise Java Development, Web Development, Web Programming, Introduction to Data Communication & Networking, Computer Network & Security, Interactive User Interface Design, Fundamentals of Software Design, Linux/UNIX operating systems, System Development Methodologies, Database Design and Implementation

Bachelor of Technology, Automation Engineering (Co-op)

September 2016 – December 2017

McMaster University, Hamilton, ON

Average GPA: 3.7/4.0

- Relevant Courses: C++ Programming, Technical Communication, Professional Workplace Practices
- Electrical member of the McMaster Solar Car project
- Project: High Voltage PCB, Low Voltage PCB, Reverse Polarity Safety Board

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WORK EXPERIENCES

Personal Shopper

May 2020 - Present

Loblaw's Company Limited - Micro-fulfillment Centre, Mississauga, Ontario

- Currently maintaining the record of being one of the top personal shoppers of the week by scoring 32.63/40 LPH (Labels Per Item) and 186/200 UPH (Units Per Hour)
- Utilized strong verbal communication and strategic questioning when speaking with managers on a weekly basis to ensure that the warehouse is highly operational, and keeping up to the Company's standard
- Improved team management skills by effectively communicating with co-workers and supervisors to ensure that other personal shoppers are efficient to fulfill consumer orders

Programming Coach

January 2018 – April 2018

Hatch Coding, Greater Toronto Area, Ontario

- Coached 20 students within the age of 6 to 15 years old using JavaScript projects from the company's learning platform
- Coordinated with other instructors to create a comfortable, safe and productive classroom environment
- Effectively showed a high level of knowledge by debugging programs if students encountered issues, and displayed excellent verbal communication skills by inspiring creativity in students

EXTRACURRICULAR ACTIVITIES

Electrical Member

October 2016 – December 2017

McMaster Solar Car Project, McMaster University, Hamilton, ON

- Demonstrated leadership by leading 3 other team members to develop the high and low voltage Printed Circuit Board for the car main power management system
- Trained first and second year students from different backgrounds, ensured they passed 20 training modules with thorough understanding on intermediate electrical concepts and practices
- Maintained sufficient documentations and bill of materials for all assigned systems

Volunteer Student

March 2017 – May 2017

Dr. Edgar Davey Elementary School, Hamilton, ON

- Developed the "Beasley Arduino project" with other team members from the solar car projects to introduce elementary students about Microcontroller
- Launched successful sessions on demonstrating how to blink and dim an LED light using an Arduino

Engineering Idol Competition

September 2015 – March 2016

University of Toronto, Toronto, ON

- Demonstrated excellent communication skills and interpersonal skills by leading a team of five (5) students to develop a prosthetic arm prototype
- Participated in a competition versus X teams in which we had to effectively apply basic electrical and coding knowledge within a limited amount of time and was subsequently judged on it

Volunteer Student

October 2013 – July 2016

Trillium Health Partners, Mississauga, ON

- Completed 174 of volunteering hours along with various training and was qualified to provide services to Dementia and Intensive care units
- Organized treatment profiles and charts to designated hospital staffs