

## RAC实战技

## 启动故障处理方法及案例解析

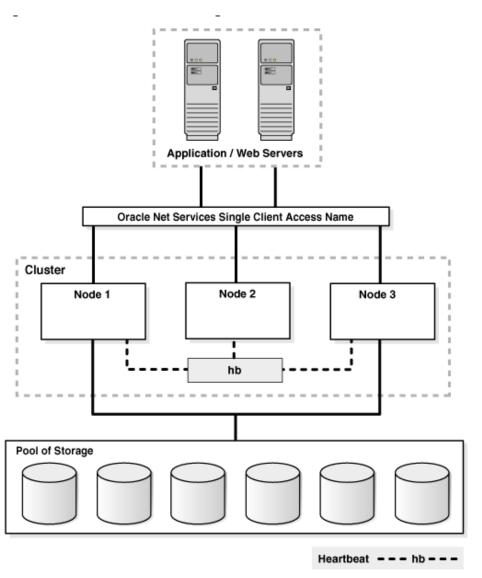


上海新炬网络技术有限公司 WWW.SHSNC.CN SHANGHAI NEW CENTURY NETWORK CO.LTD

上海新炬——刘运彬



## RAC架构图及硬件建议



主机:

OS版本必须完全一致 硬件建议完全一致

共享存储:

**ASM** 

**CFS** 

**RAW** 

网络:

建议每个节点4个以上网卡 public 使用主机网卡聚合 private使用2-4个网卡,使

用oracle haip技术

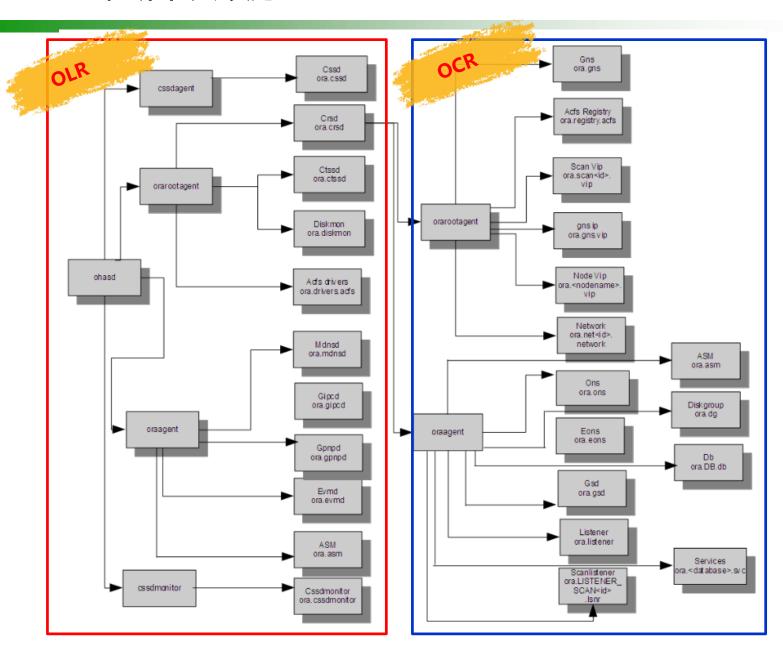


crsctl start crs crsctl stop crs -f CRS开启自动启动: crsctl enable crs --开启开机启动 crsctl disable crs --关闭开机启动 /etc/oracle/scls\_scr/\$HOSTNAME/root/ohasdstr crsctl config crs OLR和OCR位置:

```
[root@rac-node1 oracle]# pwd
/etc/oracle
[root@rac-node1 oracle]# ls -ltr
total 2248
drwxrwxr-x 5 root oinstall 4096 Oct 23 2015 oprocd
drwxr-xr-x 3 root oinstall 4096 Oct 23 2015 scls scr
-rw-r--r-- 1 root root
                                0 Oct 23 2015 olr.loc.orig
-rw-r--r-- 1 root oinstall
                               91 Oct 23 2015 olr.loc
                              0 Oct 23 2015 ocr.loc.orig
-rw-r--r-- 1 root root
-rw-r--r-- 1 root oinstall
                               37 Oct 23 2015 ocr.loc
drwxrwx--- 2 root oinstall 4096 Oct 23
                                         2015 lastgasp
-rws--x--- 1 root oinstall 2279833 Oct 23
                                         2015 setasmgid
[root@rac-node1 oracle]# cat olr.loc
olrconfig loc=/u01/oracle/11.2.0/grid/cdata/rac-node1.olr
crs home=/u01/oracle/11.2.0/grid
[root@rac-node1 oracle]# cat ocr.loc
ocrconfig loc=+DATA
local only=FALSE
[root@rac-node1 oracle]#
```



## CRS进程启动顺序





## Ohasd(olr) 相关资源

[grid@rac-node2 ~]\$ crsctl stat res -t -init						
NAME	TARGET	STATE	SERVER			
Cluster Resour	ces					
ora.asm						
1	ONLINE	ONLINE	rac-node2	Started		
ora.cluster_ir						
1	ONLINE	ONLINE	rac-node2			
ora.crf						
1	ONLINE	ONLINE	rac-node2			
ora.crsd						
1	ONLINE	ONLINE	rac-node2			
ora.cssd						
		ONLINE	rac-node2			
ora.cssdmonito						
	ONLINE	ONLINE	rac-node2			
ora.ctssd						
	ONLINE	ONLINE	rac-node2	ACTIVE: 0		
ora.diskmon						
1	OFFLINE	OFFLINE				
ora.evmd						
	ONLINE	ONLINE	rac-node2			
ora.gipcd						
	ONLINE	ONLINE	rac-node2			
ora.gpnpd			1.0			
	ONLINE	ONLINE	rac-node2			
ora.mdnsd						
1	ONLINE	ONLINE	rac-node2			



NAME TARGET STATE SERVER STATE_DETAILS  Local Resources  Ora.DATA.dg  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.LISTENER.lsnr ONLINE ONLINE rac-node2  Ora.asm ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.asm ONLINE ONLINE rac-node2  Ora.gsd OFFLINE OFFLINE rac-node2  Ora.net1.network ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node2  Ora.ons ONLINE ONLINE rac-node2  Ora.ons ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr 1 ONLINE ONLINE rac-node1  Ora.coc4 1 ONLINE ONLINE rac-node1  Ora.coc4 1 ONLINE ONLINE rac-node1  Ora.coc4 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip	[grid@rac-node2 ~]\$ crsctl stat res -t								
Local Resources  ora.DATA.dg  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ora.LISTENER.lsnr  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ora.asm  ONLINE ONLINE rac-node1 OFFLINE OFFLINE rac-node2  ora.net1.network  ONLINE ONLINE rac-node2  ora.net1.network  ONLINE ONLINE rac-node2  ora.ons  ONLINE ONLINE rac-node2  ora.ons  ONLINE ONLINE rac-node2  Cluster Resources  ora.lISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  ora.cvu  1 ONLINE ONLINE rac-node1  ora.coc4j 1 ONLINE ONLINE rac-node1  ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  ora.rac-node2.vvip	NAME	TARGET			STATE_DETAILS				
ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ORA.LISTENER.lsnr  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ORA.ASM  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ORA.GSd  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  ORA.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ORA.ONS  ONLINE ONLINE rac-node2  ORA.ONS  ONLINE ONLINE rac-node2  Cluster Resources  ORA.LISTENER_SCAN1.lsnr 1 ONLINE ONLINE rac-node1  ORA.CSU 1 ONLINE ONLINE rac-node1									
ONLINE ONLINE rac-node2  Ora.LISTENER.lsnr  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.asm  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.gsd  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources	ora.DATA.dg								
ORLINE ONLINE rac-node1									
ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.asm  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources			ONLINE	rac-node2					
ONLINE ONLINE rac-node2  Ora.asm  ONLINE ONLINE rac-node1 Started  ONLINE ONLINE rac-node2 Started  Ora.gsd  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip	ora.LISTENER.I		ONE TARE						
ORLINE ONLINE rac-node1 Started ONLINE ONLINE rac-node2 Started  Ora.gsd  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  Cluster Resources  Ora.LISTENER_SCAN1.lsnr 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip									
ONLINE ONLINE rac-node1 Started  ONLINE ONLINE rac-node2 Started  OFFLINE OFFLINE rac-node1 OFFLINE ofFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE onLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node2  ONLINE ONLINE rac-node2  ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  Ora.cvu  1 ONLINE ONLINE rac-node1  Ora.oc4j  1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip  1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip	0 × 0 × 0 m	ONLINE	ONLINE	rac-node2					
ONLINE ONLINE rac-node2 Started  OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.oc4j 1 ONLINE ONLINE rac-node1  Ora.oc4j 1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip	Ora.asm	ONT THE	ONLINE	rag-nodo1	Started				
ora.gsd  OFFLINE OFFLINE rac-node1 OFFLINE ofFLINE rac-node2  ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  ora.LISTENER_SCAN1.lsnr 1 ONLINE ONLINE rac-node1  ora.cvu 1 ONLINE ONLINE rac-node1  ora.cvu 1 ONLINE ONLINE rac-node1  ora.oc4j 1 ONLINE ONLINE rac-node1  ora.oc4j 1 ONLINE ONLINE rac-node1  ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  ora.rac-node2.vip									
OFFLINE OFFLINE rac-node1 OFFLINE OFFLINE rac-node2  Ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.cvu 1 ONLINE ONLINE rac-node1  Ora.oc4j 1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip 1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip	ora ged	ONLINE	ONLINE	rac-nodez	Started				
OFFLINE OFFLINE rac-node2  ora.net1.network  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ora.ons  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources	ora.gsa	OFFLINE	OFFI.TNF	rac-node1					
ora.net1.network  ONLINE ONLINE rac-node1  ONLINE ONLINE rac-node2  Ora.ons  ONLINE ONLINE rac-node1  ONLINE ONLINE rac-node2  Cluster Resources  Ora.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  Ora.cvu  1 ONLINE ONLINE rac-node1  Ora.oc4j  1 ONLINE ONLINE rac-node1  Ora.rac-node1.vip  1 ONLINE ONLINE rac-node1  Ora.rac-node2.vip		OFFLINE	OFFLINE	rac-node2					
ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  ORA.ONS  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  ORA.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  ORA.CVU 1 ONLINE ONLINE rac-node1  ORA.OC4j 1 ONLINE ONLINE rac-node1  ORA.OC4j 1 ONLINE ONLINE rac-node1  ORA.CRORDON TRAC-node1	ora.net1.netwo								
ONLINE ONLINE rac-node2  ORALONS  ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  ORALISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  ORALONE  ORALONE  1 ONLINE ONLINE rac-node1			ONLINE	rac-node1					
ONLINE ONLINE rac-node1 ONLINE ONLINE rac-node2  Cluster Resources  ora.LISTENER_SCAN1.lsnr  1 ONLINE ONLINE rac-node1  ora.cvu  1 ONLINE ONLINE rac-node1  ora.oc4j  1 ONLINE ONLINE rac-node1  ora.rac-node1.vip  1 ONLINE ONLINE rac-node1  ora.rac-node2.vip		ONLINE	ONLINE	rac-node2					
ONLINE ONLINE rac-node2  Cluster Resources  ora.LISTENER_SCAN1.lsnr	ora.ons								
ONLINE ONLINE rac-node2  Cluster Resources  ora.LISTENER_SCAN1.lsnr		ONLINE	ONLINE	rac-node1					
ora.LISTENER_SCAN1.lsnr									
ora.LISTENER_SCAN1.lsnr									
1 ONLINE ONLINE rac-node1 ora.cvu 1 ONLINE ONLINE rac-node1 ora.oc4j 1 ONLINE ONLINE rac-node1 ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip	Cluster Resources								
ora.cvu 1 ONLINE ONLINE rac-node1 ora.oc4j 1 ONLINE ONLINE rac-node1 ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip									
1 ONLINE ONLINE rac-node1 ora.oc4j 1 ONLINE ONLINE rac-node1 ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip	1	ONLINE	ONLINE	rac-node1					
ora.oc4j 1 ONLINE ONLINE rac-node1 ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip									
1 ONLINE ONLINE rac-node1 ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip		ONLINE	ONLINE	rac-node1					
ora.rac-node1.vip 1 ONLINE ONLINE rac-node1 ora.rac-node2.vip	_								
1 ONLINE ONLINE rac-node1 ora.rac-node2.vip			ONLINE	rac-node1					
ora.rac-node2.vip			ONT THE	1-1					
•			ONLINE	rac-nodel					
ONLINE ONLINE SECTION		-	ONLINE	rag mode?					
1 ONLINE ONLINE rac-node2 ora.rac01.db		ONLINE	ONLINE	rac-nodez					
1 ONLINE ONLINE rac-node1 Open		ONLINE	ONT.TNF	rac-node1	Open				
2 ONLINE ONLINE rac-node2 Open					_				
ora.scan1.vip				240 110402					
1 ONLINE ONLINE rac-node1			ONLINE	rac-node1					
[arid@rac-node2 ~1\$									



#### 从ohasd日志看agent启动顺序

[root@rac-node2 ~] # ps -ef|grep oracle

```
[grid@rac-nodel ohasd]$ tail -3000 ohasd.log |grep "Starting the agent"
2016-07-21 14:03:13.764: [ AGFW][2922460928]{0:0:2} Starting the agent: /u01/oracle/11.2.0/grid/bin/oracgent with user id: grid and incarnation:1
2016-07-21 14:03:13.806: [ AGFW][2922460928]{0:0:2} Starting the agent: /u01/oracle/11.2.0/grid/bin/orarootagent with user id: root and incarnation:1
2016-07-21 14:03:13.818: [ AGFW][2922460928]{0:0:2} Starting the agent: /u01/oracle/11.2.0/grid/bin/cssdagent with user id: root and incarnation:1
2016-07-21 14:03:13.821: [ AGFW][2922460928]{0:0:2} Starting the agent: /u01/oracle/11.2.0/grid/bin/cssdmonitor with user id: root and incarnation:1
```

### 从ps -fe看进程启动顺序

```
3343
                       3 22:10 2
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/ohasd.bin reboot
root
                    1
          3408
                 3307
                       0 22:10 pts/1
                                         00:00:00 grep oracle
root
[root@rac-node2 ~] # ps -ef|grep oracle
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/ohasd.bin reboot
          3343
                       3 22:10 ?
root
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/oraagent.bin
grid
          3412
                       2 22:10 ?
          3415
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/orarootagent.bin
                       1 22:10 ?
root
                       2 22:10 ?
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/cssdagent
          3417
root
                                         00:00:00 /u01/oracle/11.2.0/grid/bin/cssdmonitor
          3419
root
[root@rac-node2 ~] # ps -ef|grep oracle
root
          3343
                       3 22:10 ?
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/ohasd.bin reboot
grid
          3517
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/oraagent.bin
                       0 22:11 ?
grid
          3528
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/mdnsd.bin
                       0 22:11 ?
grid
          3543
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/gpnpd.bin
                       1 22:11 ?
          3555
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/orarootagent.bin
root
                       0 22:11 ?
grid
          3558
                       0 22:11 ?
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/gipcd.bin
          3569
                       0 22:11 ?
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/osysmond.bin
root
          3586
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/cssdmonitor
                       1 22:11 ?
root
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/cssdagent
          3606
root
                       1 22:11 ?
          3619
                       1 22:11 ?
                                        00:00:00 /u01/oracle/11.2.0/grid/bin/ocssd.bin
grid
          3646
                3307
                       0 22:11 pts/1
                                        00:00:00 grep oracle
root
```



./srvm:

```
CRS相关日志在$GRID_HOME/log/$HOSTNAME/
alert<NODENAME>.log - look here first for most clusterware issues
./admin:
./agent:
./agent/crsd:
./agent/crsd/oraagent_oracle:
./agent/crsd/ora_oc4j_type_oracle:
./agent/crsd/orarootagent_root:
./agent/ohasd:
./agent/ohasd/oraagent_oracle:
./agent/ohasd/oracssdagent_root:
./agent/ohasd/oracssdmonitor_root:
./agent/ohasd/orarootagent_root:
./client:
./crsd:
./cssd:
./ctssd:
./diskmon:
./evmd:
./gipcd:
./gnsd:
./gpnpd:
./mdnsd:
./ohasd:
./racg:
./racg/racgeut:
./racg/racgevtf:
./racg/racgmain:
```



## ohas启动异常案例1

- 1、系统启动时ohasd进程不会自动启动
- 2、crsctl start crs时报如下错误:

CRS-4124: Oracle High Availability Services startup failed.

CRS-4000: Command Start failed, or completed with errors.

3、即使集群启动,集群alert日志还是报错,如下:

2015-09-15 14:49:30.919:

[ohasd(9392)]CRS-0715:Oracle 高可用性服务在等待 init.ohasd 启动时超时

#### 解决办法:

手工执行 nohup /etc/init.d/init.ohasd run &

#### 思路:

```
# Run xdm in runlevel 5
x:5:respawn:/etc/X11/prefdm -nodaemon

h1:35:respawn:/etc/init.d/init.ohasd run >/dev/null 2>&1 </dev/null
[root@extendrac1 ~]# ps -ef |egrep "ohasd|d.bin"
root 2830 1 0 10:27 ? 00:00:00 /bin/sh /etc/init.d/init.ohasd run
root 3007 2948 0 10:29 pts/0 00:00:00 egrep ohasd|d.bin
[root@extendrac1 ~]#
[root@extendrac1 ~]#
[root@extendrac1 ~]#</pre>
```



## Ohasd启动异常案例2

[nhdb\_test04:root]ps -ef|grep d.bin root 315700 114886 0 15:12:38 pts/1 0:00 grep d.bin

--启动 has 报错

[nhdb\_test04:root]/software/grid/product/11.2.0/bin/crsctl start has

CRS-4124: Oracle High Availability Services startup failed.

CRS-4000: Command Start failed, or completed with errors.

--以下是gird 用户下 \$ORACLE\_HOME/log/nhdb\_test04/alertnhdb\_test04.log 的报错信息 [nhdb\_test04:grid]tail -100f alertnhdb\_test04.log

[ohasd(139360)]CRS-2112:The OLR service started on node nhdb\_test04.

2013-11-07 15:12:50.737

[ohasd(139360)]CRS-0712:Oracle High Availability Service aborted due to failure to initialize the network layer with error [2]. Details at (:OHAS00110:) in

/software/grid/product/11.2.0/log/nhdb\_test04/ohasd/ohasd.log.

2013-11-07 15:12:51.311

[ohasd(217170)]CRS-2112:The OLR service started on node nhdb\_test04.

2013-11-07 15:12:51.361

--检查 lo0网卡状态没有激活

[nhdb\_test04:root]ifconfig lo0

lo0: flags=e08080a<BROADCAST,LOOPBACK,SIMPLEX,MULTICAST,GROUPRT,64BIT

--手动配置

[nhdb\_test04:root]ifconfig lo0 inet 127.0.0.1 up

- --配置后检查 lo0 已经是UP状态
- --再次启动HAS

[nhdb\_test04:root]/software/grid/product/11.2.0/bin/crsctl start has

CRS-4123: Oracle High Availability Services has been started.



## 其他原因导致ohasd无法启动

#### 1、olr.loc异常或者olr损坏

```
2015-06-18 23:28:13.322: [ default][981049840] OHASD Daemon Starting. Command
string:restart
2015-06-18 23:28:13.323: [ default][981049840] Initializing OLR
2015-06-18 23:28:13.325: [OCRRAW][981049840]proprioo: cannot get current
configuration (33)
2015-06-18 23:28:13.325: [ OCRRAW][981049840]proprinit: Could not open raw
device
2015-06-18 23:28:13.326: OCRAPI][981049840]a_init:16!: Backend init
unsuccessful: [33]
2015-06-18 23:28:13.326: CRSOCR][981049840] OCR context init failure. Error:
PROCL-33: Oracle Local Registry is not configured Storage layer error [Error opening
olr.loc file. No such file or directory] [2]
2015-06-18 23:28:13.326: [ default][981049840] Created alert: (:OHAS00106:): OLR
initialization failed, error: PROCL-33: Oracle Local Registry is not configured Storage
layer error [Error opening olr.loc file. No such file or directory] [2]
2015-06-18 23:28:13.326: [ default][981049840][PANIC] OHASD exiting: Could not init
OLR
2015-06-18 23:28:13.326: [ default][981049840] Done.
```

2、OS运行级别

CRS要求运行级别为3或者5,用who -r验证



## Oracle 10g启动故障一例

一套4节点rac,,数据库版本为10.2.0.4,操作系统为solaris.

问题现象

bash-2.05\$#./crsctl start crs

bash-2.05\$#

---无任何反应.

使用ps -ef|grep init 查看init进程,结果显示

root 1 0 0 Jan 8 ? 289:35 /etc/init

root 14721 19977 0 10:19:51 pts/3 0:00 grep init

没有发现crs启动前必须启动的守护进程如init.cssd daemon/init.cssd oprocd等.

手工执行sh -x /etc/init.d/init.cssd startcheck, 在输出的信息中没有发现异常.

执行指令svcs -a | grep multi-user查看 offline Jan\_08 svc:/milestone/multi-user-server:default offline Jan\_08 svc:/milestone/multi-user:default

发现目前系统处于单用户模式,启动系统多用户模式,再次重新启动crs,集群正常启动

总结

- 在10g rac中, 启动异常会产生/tmp/crsctl.\*\*\*\*临时文件, 根据该文件定位故障
- 使用sh -x /etc/init.d/init.cssd startcheck很重要



## 启动案例2--Cssd进程无法启动

1. 命令"\$GRID HOME/bin/crsctl check crs"返回错误:

CRS-4638: Oracle High Availability Services is online

CRS-4535: Cannot communicate with Cluster Ready Services

CRS-4530: Communications failure contacting Cluster Synchronization Services daemon

CRS-4534: Cannot communicate with Event Manager

2. 命令"ps -ef | grep d.bin"不显示类似于如下所示的行:

oragrid 21543 1 1 22:24 ? 00:00:01 /u01/app/11.2.0/grid/bin/ocssd.bin

3. ocssd.bin 正在运行,但在 ocssd.log 中显示消息"CLSGPNP\_CALL\_AGAIN"后又中止运行

4. ocssd.log 显示如下内容:

2015-01-27 13:42:58.796: [ CSSD][19]clssnmvDHBValidateNCopy: node 1, racnode1, has a disk HB, but no network HB, DHB has rcfg 223132864, wrtcnt, 1112, LATS 783238209, lastSeqNo 1111, uniqueness 1327692232, timestamp 1327693378/787089065

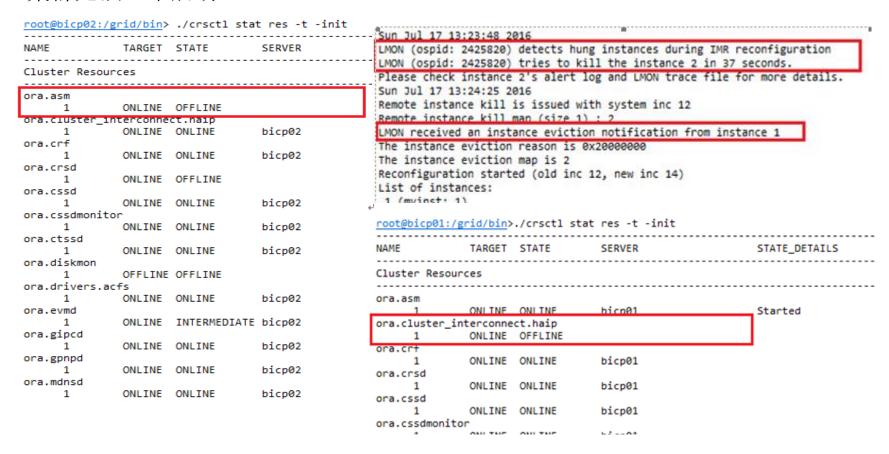
#### 思路:

CSSD进程无法启动,最常见的问题就是心跳网络异常,当遇心跳异常时,可用ping或者 traceroute检查心跳,私网心跳正常,但是私网启用的防火墙,也可能导致无法启动。



## 案例3-ASM启动异常1

**现象:** 7月17日上午09:07左右, 经分BICP数据库节点二(IP: 10.97.186.154)因电源故障导致主机服务器宕机, 13: 20主机修复完毕启动, 但节点二系统启动后, 集群无法正常启动。





## 在节点一手工启动haip,crsctl start res ora.cluster\_interconnect.haip 发现启动失败

```
2016-07-17 16:16:45.259: [UiServer][7454] CS(1133b1490)set Properties ( oracle,1133b10b0)
 2016-07-17 16:16:45.271: [UiServer][7197]{0:0:31730} Sending message to PE. ctx= 1133b46b0, Client PID: 3407996
 2016-07-17 16:16:45.272: [ CRSPE][6940][0:0:31730] Processing PE command id=228315. Description: [Stat Resource : 113da4270]
 2016-07-17 16:16:45.283: [UiServer][7197]{0:0:31730} Done for ctx=1133b46b0
w 2016-07-17 16:16:58.883: AGFW][5655][0:0:31729] Received the reply to the message: RESOURCE START[ora.cluster interconnect.haip 1 1] ID 4098:3319617 from the agent /grid/bin/orarootagent root
                             AGFW][5655][0:0:31729] Agfw Proxy Server sending the reply to PE for message:RESOURCE_START[ora.cluster_interconnect.haip 1 1] ID 4098:3319616
 2016-07-17 16:16:58.885: [
                              CRSPE][6940]{0:0:31729} Received reply to action [Start] message ID: 3319616
 2016-07-17 16:16:58.886: [
 2016-07-17 16:16:58.886: CRSPEli69401(0:0:31729) Got agent-specific msg: CRS-5017: The resource action "ora.cluster interconnect.haip start" encountered the following error:
 Start action for HAIP aborted. For details refer to "(:CLSN00107:)" in "/grid/log/bicp01/agent/ohasd/orarootagent_root//orarootagent_root.log".
 2016-07-17 16:16:58.888: [UiServer][7197]{0:0:31729} Container [ Name: ORDER
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} ipMapsz 1, idxMap sz 1, restart 0, numHaip 1, infListSz 1
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} restart 0, haipSize 1, numHaip 1, numSub 0, ipNsz 1
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} Thread:[NetHAWork]thread constructor
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} HAIP: starting inf 'en21', suggestedIp '169.254.155.195', assignedIp
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} Thread:[NetHAWork]start
2016-07-17 16:15:57.651: [ USRTHRD][5024]{0:0:31729} Thread:[NetHAWork]start
2016-07-17 16:15:57.651: [ USRTHRD][5281]{0:0:31729} [NetHAWork] thread started
2016-07-17 16:15:57.652: [ USRTHRD][5281]{0:0:31729} Arp::sCreateSocket
2016-07-17 16:15:57.652: [ USRTHRD][5281]{0:0:31729} failed to create arp
2016-07-17 16:15:57.652: [ USRTHRD][5281]{0:0:31729} (null) category: -2, operation: pcap_open_live, loc: bpfopen:0,os, OS error: 2, other: err bpf_load: genmajor failed: No such file or directory, ifname en21
Z016-07-17 16:15:57.652: [ USKTHKU][5281]{0:0:31729} AFP::SCFE0CESUCKET {
2016-07-17 16:15:57.652: [ USRTHRD][5281]{0:0:31729} failed to create arp
2015 07 17 16:15:57 652: [ HEOTHORIE 2011 0: 0:21702 (mill) extensive 2 proposition, response not like large horizont 2 others and had page agree failed. No cuch file on directory if name and
```



#### 解决办法:

- 1. 重启所有节点的CRS服务
- 2. 禁用HAIP功能并重启所有节点的CRS服务
  srvctl modify res ora.cluster\_interconnect.haip -attr "ENABLED=0" -init 这样可让DB和ASM实例心跳直接使用心跳网卡

#### Haip相关其他问题:

主机上存在其他使用169.254网段的空闲网卡,特别是PC SERVEER上可能存在网卡USBO ,此类网卡异常会导致RAC宕机

#### 其他ASM启动问题:

- \$GRID\_HOME/bin/oracle权限异常
   -rwsr-s--x 1 grid oinstall 203974257 Jul 10 2014 oracle ----正常权限
- spfile异常
- 磁盘顺坏

## ASM启动异常2

#### 现象:

AIX系统,oracle 10g ,更换心跳网卡 ,有千兆网卡换成万兆网卡,更换后,crs能启动,但是ASM实例无法启动

Mon Jul 11 23:49:41 2016

sculkget: failed to lock /u01/app/product/10.2.0/db\_1/dbs/lkinst+ASM1 exclusive

sculkget: lock held by PID: 28770398

Oracle Instance Shutdown operation failed. Another process may be attempting to startup or shutdown this Instance.

Failed to acquire instance startup/shutdown serialization primitive

Mon Jul 11 23:50:55 2016

sculkget: failed to lock /u01/app/product/10.2.0/db\_1/dbs/lkinst+ASM1 exclusive

sculkget: lock held by PID: 28770398

Oracle Instance Startup operation failed. Another process may be attempting to startup or shutdown this Instance.

#### 解决办法:增加网络参数,开启RFC

```
tcp_recvspace = 65536
tcp_sendspace = 65536
udp_sendspace = ((DB_BLOCK_SIZE * DB_FILE_MULTIBLOCK_READ_COUNT) + 4 KB) but no lower than 65536
udp_recvspace = 655360 (Minimum recommended value is 10x udp_sendspace, parameter value must be less than sb_max)
rfc1323 = 1
sb_max = 4194304
ipqmaxlen = 512
```



#### CRSD无法启动常见问题:

- /etc/oracle/ocr.loc文件不存在或者文件内容指向异常
- Ocr损坏
- \$GRID HOME/crs/init/<NODENAME>.pid文件异常
- 数据库IP白名单配置文件sqlnet.ora配置异常

```
2016-07-22 13:36:40.053: [ COMMCRS][1144273216]clsclisten: Error listening on: (ADDRESS=(PROTOCOL=tcp)(HOST=10.10.10.100)(PORT=0))
2016-07-22 13:36:40.053: [ COMMCRS][1144273216]clsclisten: op 65 failed, NSerr (12560, 0), transport: (584, 0, 0)
2016-07-22 13:36:40.053: [ CRSMAIN][2546151920] Created alert: (:CRSD00133:): Unable to get E2E port, error: IOException: clsclisten failed with ret 3
(File: caa_Socket.cpp, line: 525
2016-07-22 13:36:40.053: [ CRSD][2546151920][PANIC] CRSD exiting: Unable to get E2E port after 2nd attempt
2016-07-22 13:36:40.053: [ CRSD][2546151920] Done.
2016-07-22 13:36:40.211: [ default][2150789616] First attempt: init CSS context succeeded. [ clsdmt][1087605056]Listening to (ADDRESS=(PROTOCOL=ipc)(KEY=extendrac1DBG_CRSD))
```



如果发现CRSD无法启动,并且不能找到明显的报错日志,可考虑提升CRSD的日志级别

/u01/app/11.2.0/grid/bin/crsctl Ismodules crs --查看crsd的模块信息 /u01/app/11.2.0/grid/bin/crsctl get log crs all ---查看日志级别 /u01/app/11.2.0/grid/bin/crsctl set log crs all:5 --设置所有模块日志级别为5 /u01/app/11.2.0/grid/bin/crsctl set log crs CRSRES:5 --设置模块CRSRES级别 当故障原因查到以后,需将日志级别设置为默认值

对于css、gipc等资源,同样可以调整日志级别,进入debug模式

从操作系统层查看CRSD.BIN调用信息

AIX : /bin/procstack <pid-of-crsd.bin>

Linux : /usr/bin/pstack <pid-of-crsd.bin>

Solaris: /usr/bin/pstack <pid-of-crsd.bin>



# Thank you

在方戶創造信售

服务至上城信至上