

JEANNE PENG

PMP CERTIFIED PROJECT MANAGER

Experienced project manager, with a rich software project management background and graphic facilitation skills, is keen to work within a dynamic team in an international working context for a customer-centric project.



CONTACT

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DIPLOMAS

Polytech' Paris-Saclay (ex Polytech' Paris-Sud)

MASTER'S DEGREE IN ELECTRONIC
ENGINEERING

SDUST (Shandong University of Science and Technology, China)

BACHELOR DEGREE IN AUTOMATION
ENGINEERING

LANGUAGES

English: C1 Fluent

French: C2 Bilingual

Chinese Mandarin: C2 Native

SKILLS

- Project management
- UX/UI Design
- Product management
- Test Strategy
- Workshops animation
- Graphic facilitation
- Agile methodology
- Mindmapping
- Multicultural management
- Training and coaching
- Collective intelligence
- Autodidact

TOOLS & TECHNOLOGIES

- Project management related: MS Project, Visio, Excel
- UX/UI Design related: Adobe suites (XD, photoshop, illustrator), Figma, Sketch, Marvel app, Balsamiq
- Product management with agile related: JIRA, Confluence, Trello
- Test management related: HPQC, Testlink
- Test automation related: Robot framework, Selenium, Cucumber
- Set-top box related: DVB, OTT, VOD
- Web marketing related: Google Analytics, Facebook Business Manager
- Programming languages: HTML, CSS, Javascript, C, C++, JAVA, Perl, SQL

PROFESSIONAL CERTIFICATIONS

PMP (Project Management Professional)

CERTIFIED IN 2019

ISTQB (International Software Testing Qualifications Board) Foundation level

CERTIFIED IN 2013

TRAINING

Careerfoundry

ADVANCED UX DESIGN PROGRAM
(CERTIFIED IN 2021)

Axelimage

GRAPHIC FACILITATION (2020)

Openclassrooms

UX DESIGN, DESIGN THINKING,
STORYTELLING

Satisfice

RAPID SOFTWARE TESTING (2014)

Kalistick

THE WHOLE TEAM APPROACH TO AGILE
TESTING (2013)

CONFERENCES

Speaker at Better Software Conference West

LAS VEGAS, USA IN 2014

SUBJECT: SPICE YOUR TEST PLANS
WITH MINDMAPS
This conference aims to share
innovative and creative methodologies
to improve the quality of tests in
using Mindmapping, Heuristics, User
personas and Exploratory Testing.

PERSONALITY

- Creative
- Proactive
- Rigorous
- Persevering
- Adaptable
- Curious
- Benevolent
- Open-minded
- Out-side box
- Modest
- Generous
- Empathetic

INTERESTS

Drawing, Meditation, Reading personal
development books, Life learning,
Ukulele

PROFESSIONAL EXPERIENCES

Software Project Manager and Transformation Manager

IT Link - 10. 2020 to now

- **Challenge:** International complex projects context with internal and external teams worldwide
- **Actions:**
 - Pilote majors IT projects
 - Coordinate stakeholders of all sites
 - Clarify and define functional specifications
 - Define and follow up project roadmaps
 - Carry out transversal transformation projects
- **Result:** Unanimous satisfaction of customers and key stakeholders.

Transversal Manager of Digital Projects

Bouygues Telecom - 9. 2017 to 9.2019

- **Challenge:** Multi-site digital projects in parallel with technical complexity
- **Actions:**
 - Piloted majors IT projects in parallel
 - Created and managed the overall roadmap of an IS program
 - Initiated and animated ideation workshops
 - Monitored product quality and cross-functional testing strategy
 - Led and managed changes on innovative methodologies
- **Result:** Developed and produced application features related to customer services, such as monitoring the financial statement of accounts receivable and customer after-sale service.

Competency Manager

Nokia - 1. 2016 to 9.2017

- **Challenge:** Software development efficiency and proficiency need to be improved with continuously changing technologies and project context
- **Actions:**
 - Managed testing related skills in the governance team of SPD (Software Product Development) practices
 - Instrumented practical SPDs in order to assess the software development maturity level
 - Constructed and taught training sessions
 - Configured and implemented automated tests
- **Result:** Developed a web application to facilitate self-assessment of team maturity, performed team evaluations remotely or on-site, advised changes, and trained different teams.

For more experiences,
please consult my
Linkedin profile at:
<https://www.linkedin.com/in/jeannepeng>

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