

Jeanne PENG

*PMP® Certified Project Manager
with 12 years experience*

DETAILS



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French



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PROFILE



PMP® certified project manager, I have managed numerous IT projects on an international scale with a good knowledge of digital systems and software development.

With skills in animation, facilitation, coaching and design thinking, passionate about creative activities, I seek to work in an engaged and innovative company.

LANGUAGES



C2: Native



C2: Bilingual



C1: Fluent
(TOEIC: 905)

CERTIFICATIONS



PMP® (Project Management Professional)
certified in 2019

ISTQB (International Software Testing Qualifications Board) Foundation level
certified in 2013

INTERETS



SKILLS & PERSONALITIES



Skills

- Project management
- Multicultural Management
- Animation of workshops
- UX Design
- UI Design
- Graphic Facilitation
- Test Strategy
- Agile method
- Collective intelligence
- Mindmapping
- Training and coaching
- Autodidact

Tools & Technologies

- Project management related: MS Project, Visio, Excel
- Agile management related: JIRA, Confluence, Trello
- Testing management related: HPQC, Testlink
- Testing automation related: Robot Framework, Selenium, Cucumber
- Set top box related: DVB, OTT, VOD
- Design related: Adobe suites (XD, photoshop, illustrator), Figma, Sketch, Marvel app, Balsamiq
- Web marketing related: Google Analytics, Facebook Business Manager
- Programming languages: C, C++, JAVA, Perl, HTML, SQL

Personalities

- Creative
- Proactive
- Rigorous
- Persevering
- Adaptable
- Curious
- Benevolent
- Open-minded
- Out-side box
- Modest
- Generous
- Empathetic

TRAINING



2020-now **CareerFoundry**
UX Immersion (Certified in August 2021), UI for UX Designer (ongoing)

2020 **AxelImage**
Graphic Facilitation

2019-2020 **Openclassrooms**
UX design, Design thinking, Storytelling

2014 **Satisfice**
Rapid Software Testing

2013 **Kalistick**
The Whole Team Approach To Agile Testing

DIPLOMAS



2006-2009 **Polytech' Paris-Saclay** (ex Polytech' Paris-Sud)
Master's Degree in Electronic Engineering

2000-2004 **SDUST** (Shandong University of Science and Technology, China)
Bachelor Degree in Automation Engineering

CONFERENCE



Speaker at Better Software Conference West in Las Vegas, USA in 2014

Subject: Spice your test plans with mindmaps

This conference aims to share innovative and creative methodologies to improve the quality of tests in using **Mindmapping**, **Heuristics**, **personas** and **Exploratory testing**.

Duration : 75 minutes with QA

COMMUNITY CONTRIBUTION



Volunteered at **UNESCO** in international conferences on peace and health since 2018

Volunteered in the "assistance to the disabled in the workplace" program in 2016-2017

PROFESSIONAL EXPERIENCE



IT Link

10.2020 – now

Software Project Manager

- ★ Pilot international gateways projects
- ★ Write functional specifications
- ★ Define and manage a delivery roadmap to customers
- ★ Carry out transversal transformation projects

Result: Unanimous satisfaction of customers and key stakeholders.

Bouygues Telecom

9.2017 – 9.2019

Transversal Manager of Digital Projects

- ★ Managed parallelly multi-site digital projects
- ★ Created and managed the overall roadmap of a program
- ★ Initiated and animated ideation workshops
- ★ Monitored product quality and cross-functional testing strategy
- ★ Led changes on innovative methodologies

Result: Developed and produced application features related to customer services, such as monitoring the financial statement of accounts receivable and customer service.

Nokia (ex Alcatel-Lucent)

1.2016 – 9.2017

Competency Manager

- ★ Managed testing related skills in the governance team of SPD (Software Product Development) practices
- ★ Instrumented practical SPDs in order to assess the software development maturity level
- ★ Constructed and taught training sessions
- ★ Configured and implemented automated tests

Result: Developed a web application to facilitate self-assessment of team maturity, performed team evaluations remotely or on site, advised changes and trained different teams.

Huawei Technologies France

1.2015 – 1.2016

System Integration and Testing Project Manager

- ★ Managed multi-site projects with an international dimension
- ★ Coordinated internal / external communications
- ★ Supported pre-sales and delivery activities
- ★ Monitored test activities
- ★ Improved internal processes and test methodologies

Result: Completed intermediate version of the IPTV project for Deutsche Telekom and obtained the contract signed with Proximus for an IPTV project.

Cisco France (ex NDS)

10.2010 – 1.2015

Senior System Integration and Testing Engineer

- ★ Contributed to IPTV projects for European operators: UPC, KDG, VOO and CANAL +
- ★ Integrated and tested IPTV features
- ★ Contributed to specification reviews
- ★ Defined the testing strategy
- ★ Trained test engineer teams

Result: Unanimous customer satisfaction with the features I have integrated and tested.

Viaccess-Orca (Orange company subsidiary)

10.2009 – 10.2010

Software Development Engineer

- ★ Designed and developed access control system modules in the STB (Set Top Box) in C, C++ & Java
- ★ Programmed unit tests

Result: Programmed codes and unit tests.

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