# Jeanne Reppert

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### **OBJECTIVE**

Accomplished professional, effective communicator, team player, and lifelong learner seeking to leverage my strong problem-solving skills to start a new career as a data analyst.

#### **EDUCATION**

### University of North Carolina, Greensboro

Master of Science in Informatics and Analytics August 2019 – May 2021 | GPA: 4.0 Honors: Phi Kappa Phi Honor Society

### North Carolina A&T University, Greensboro

Post Baccalaureate Studies in Elementary Education August 2004 – December 2005 | GPA: 4.0

## Westminster Theological Seminary, Philadelphia

Master of Arts in Religion August 1990 – May 1994 | GPA: 3.6

### University of North Carolina, Chapel Hill

Bachelor of Arts in Music and Religious Studies August 1984 – May 1988 | GPA: 3.04

### **SKILLS**

- Programming Languages: R, Python, SQL, and SAS
- SAS Enterprise Miner and Enterprise Guide
- · Shiny Dashboard and Power BI
- Statistical programming including univariate and multivariate analysis, functions, loops, data manipulation, and simulations
- Machine learning and analytics in Python utilizing pandas, numPy, seaborn, scikit-learn, and PySpark packages
- · Strong team leadership, project management, and communication skills
- Descriptive and predictive analytics with regressions, decision trees, random forest, k-means clustering, neural networks, natural language processing, and sentiment analysis
- Web page development (HTML and CSS)

### PROJECT HIGHLIGHTS (for more project details see jeannereppert.github.io)

### Capstone Project: Misinformation and Covid-19 in Popular Health Websites

- Created case study by analyzing web and social media content from three alternative health websites
- Scraped all 2020 articles from websites with rselenium and rvest
- Collected tweets from Massmine, Facebook posts from CrowdTangle, and web traffic data from Semrush
- Performed data cleansing, text mining and sentiment analysis in R for more than 7000 articles, tweets and posts
- · Visualized the results with ggplot, wordcloud, igraph, and plotly in R

### **Internet of Things Project with Power BI**

- Programmed Arduinos to collect data using six sensors and send to google sheets with IFTTT applets
- CSV files merged, cleaned, and transformed in R and visualized with Power BI Dashboard

### **World Happiness Data with Shiny Dashboard**

Utilized three datasets from the UN World Happiness survey to clean and visualize resulting data with Shiny Dashboard

### MySQL Project – Animal Rescue Database

Designed ER diagram for database and used SQL to create database and perform queries on data

### World Happiness Regression Analysis with SQLite3 and Spark

- · Cleaned data with pandas, normalized and transformed data with scikit-learn, and visualized results in plotly and seaborn
- Used SQLite to create a database with 6 datasets containing environmental, fiscal, and demographic data for 155 countries
- Used PySpark for regression analysis to determine which variables within the dataset best predicted World Happiness scores

# **EXPERIENCE**

EXPERIENCE	
<ul> <li>Graduate Assistant, UNCG, Informatics and Data Analytics Program   Greensboro, NC</li> <li>Assisted in research in social media and web page analytics</li> <li>Scraped, cleaned, analyzed, and visualized data for projects and publications</li> <li>Participated in a research group investigating Covid-19 misinformation using case studies and machine learning applications</li> <li>Assisted with program development, outreach, and website maintenance</li> </ul>	August 2019 – May 2021
<ul> <li>Academic Dean and Teacher, Hope Academy   Greensboro, NC</li> <li>Served as 5<sup>th</sup> – 8<sup>th</sup> grade Humanities teacher and curriculum facilitator</li> <li>Held position of Academic Dean in final year</li> <li>Tracked, reported, and created visualizations of student performance data</li> <li>Trained, mentored, and supervised teaching staff</li> <li>Developed and implemented organizational policies</li> <li>Designed and implemented curriculum for 5<sup>th</sup> – 8<sup>th</sup> grade core and elective classes</li> <li>Selected and supervised assessments in all grades and subjects</li> </ul>	August 2012 – August 2019
<ul> <li>Classical Conversations Director   Jamestown, NC</li> <li>Taught Logic, Latin, Literature, Science, Debate, Mock Trial, and Algebra to 8<sup>th</sup> grade homeschool students</li> <li>Taught English grammar and writing to 4<sup>th</sup> grade home school students</li> <li>Managed all aspects of business processes and student recruitment</li> <li>Substitute teacher for Foundations Classes</li> </ul>	August 2007 – May 2012
Teacher, Jones Elementary   Greensboro, NC  • Served as interim 4 <sup>th</sup> grade English teacher	December 2005 – June 2006
<ul> <li>Private Music Instructor   Greensboro, NC</li> <li>Self-employed piano and violin teacher</li> <li>Managed all aspects of business processes and student recruitment</li> </ul>	August 1999 – June 2011
Assistant Manager and Buyer, Westminster Seminary Bookstore   Philadelphia, PA  • Supervised employees  • Developed database program for store inventory and sales  • Developed and maintained web page and store catalog	August 1990 – August 1995
<ul> <li>Clerk, UNC Hospitals   Chapel Hill, NC</li> <li>Provided clerical support for PT and OT departments and Emergency Department</li> <li>Assisted with preparations for JCAHO certification</li> <li>Represented department during insurance audits</li> <li>Maintained department database for patient billing</li> </ul>	June 1988 – August 1990
VOLUNTEER WORK	
Board Member, Hope Academy   Greensboro, NC  Board Member, Early College at Guilford PTA   Greensboro, NC  Served as PTA President for 2012/2013 school year  Board Member, Early College Robotics Team   Greensboro, NC	August 2019 – Present August 2010 – May 2013 August 2012 – May 2013
MathCounts Coach, Guilford Home Educators   Greensboro, NC Coordinator, Piedmont Regional Science Fair for Non-Public Schools   Greensboro, NC • Supervised and coordinated annual science fair for an 11-county region	August 2008 – May 2011 August 2009 – May 2012
<ul> <li>Board Member, Ayuda Community Center   Philadelphia, PA</li> <li>Founding member of the Board of Directors</li> <li>GED teacher, supervised college and high school interns</li> </ul>	August 1992 – May 1995