JOSH EASTER

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Summary

Experienced UX/UI leader in enterprise-level design and development initiatives across complex platforms and tools. Passionate about human-centered design, scalable UX/UI architecture, and cross-functional leadership. Proven success in improving usability, accessibility, code quality, time to market, and design consistency across digital products.

Professional Experience

ADP - Associated Data Processing

Senior Director Of Engineering *(04/2023)-(Present)*

Led the UX Design System Engineering teams, managing a multidisciplinary team of designers, developers, and QA to deliver cohesive, high-impact user experiences across the firm's digital ecosystem.

- Architected UI/UX strategies that leveraged A.I. tooling to emphasize reliability, maintainability, scalability, and accessibility, resulting in improved application performance and user satisfaction.

- Revised delivery strategies to increase output over 60% while also fostering a new QA strategy to align with business goals and technical constraints, reducing defects by 17%.

- Drove continuous improvement initiatives, A.I. onboarding, identifying opportunities to streamline processes, enhance product performance, and reduce design and technical debt.

- Created process to maintain application usability, accessibility, and code quality standards, while ensuring seamless integration with existing technical architectures and enterprise systems.

- Managed the full software development lifecycle (SDLC) with an emphasis on agile methodologies and cross-functional coordination.

S & P Global (*Merged with IHS Markit*)

Associate Director Of Development *(03/2022)-(04/2023)*

Led the UX Design System Engineering teams, managing a multidisciplinary team of designers, developers, and QA to deliver cohesive, high-impact user experiences across the firm's digital ecosystem.

- Lead centralized UX Engineering initiatives for 80+ enterprise applications; architected and maintained scalable design systems using Angular, SCSS, and Figma

- Grew and mentored multidisciplinary teams across UX and front-end engineering, fostering inclusive culture and delivery excellence

- Decreased time to market by 38%, raised usability scores by 9+ points, and established a Center of Excellence for design and dev collaboration

- Championed accessibility and performance standards through component APIs, design tokens, and process NFR's

IHS Markit (*Merged with S&P Global*)

Associate Director Of Development   *(12/2020)-(04/2022)*
Senior Associate Manager   *(03/2019)-(12/2020)*
Senior Associate   *(08/2018)-(03/2019)*

I lead a team involved in all stages of User Experience and User Interface development. We designed, built, and delivered the system that powered 80+ products.

- Led multiple cross-functional teams in solving complex UI/UX challenges at scale
- Established for and implemented best practices in code quality, component reusability, and inclusive design
- Operationalized design systems during M&A transition, unifying brands and tools into a centralized framework

Ipreo (*Acquired by IHS Markit*)

Lead UI Developer   *(07/2017)-(08/2018)*
Senior UX Developer   *(08/2015)-(07/2017)*
UX/UI Developer   *(01/2015)-(08/2015)*

Engaging product owners, designers, and developers to understand their use cases and help them build beautiful solutions as efficiently as possible. Utilize industry best practices to design, develop, document, and implement front-end solutions in accordance with project specifications, ensuring completion within the planned time constraint and meeting the established objectives for quality, reliability and performance. Spearheaded design system implementation and UX processes across the org.

Skills

Frontend & UX Engineering: HTML, CSS/SCSS, JavaScript, TypeScript, Angular, React, Storybook, Accessibility, Figma, Design Tokens, Design Systems, Chromatic, Playwright, Jest

Tooling & Ops: GitHub/GitLab, AWS, Component Libraries, Prototyping, Micro-Frontends, Enterprise SDLC

Leadership & Strategy: Cross-Functional Team Management, Roadmap Ownership, Agile/Scrum, Inclusive Hiring, Mentorship, Org-Level Collaboration

Education

- NC State University — Webmaster Certification - 2013
- Living Arts College — A.A. Digital Media - 2010