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New Shama Abu Dhabi

EDUCATION

B.A

University of Gujrat Pakistan, Islamabad,
Pakistan, August 2019

Intermediate: Science (F.sc

Government Zamindar Post Graduate College,
Gujrat, Pakistan, August
2015

HAIDER ALI

PROFESSIONAL SUMMARY

Hotel Crew Member To obtain a responsible and challenging position in a growth oriented organization where I contribute and add through my dedication, motivation, hard work and personal experience

SKILLS

- · Mentoring and
- Leadership
- · Food Preparation and
- Presentation
- Hygiene Procedures
- HR Management
- Customer Service

- LANGUAGES
- English
- Full Professional Proficiency
- Urdu
- Native or Bilingual Proficiency
- Punjabi

WORK HISTORY

December 2016 - December 2018

Macdonald - Crew Member, Gujrat, Pakistan

- · Its an internationally renowned Brand of Fast Food
- Operating a cash register, Running the drive-thru, Cooking Big Macs and other menu items,
- Cleaning the restaurant, Greet customers as they enter and thank them for their business as they leave, Ensure food safety

March 2020 - February 2022

Flavor restaurant Pakistan - Restaurant Worker, Gujrat

- Cleaned, sanitised and organised food storage racks and bins, maintaining exceptional hygiene standards.
- Regularly communicated with kitchen and bar staff to maintain smooth front of house operations, minimising potential service delays.
- Processed cash and card payments promptly, minimising customer waiting times and enabling swift table turnarounds.
- Assisted customers with menu selection, offering knowledge of current special dishes and personal recommendations to build rapport.
- Managed timing standards in food deliveries to minimise delays.