

# Bassel Kamareddine



## **Professional Summary**

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.



## **Education**

2018-08 -2020-06

# Master of Business Administration: HR Management

BEIRUT ARAB UNIVERSITY - Lebanon

2014-07 -2018-06

# Bachelor: banking and finance, Financial Management

BEIRUT ARAB UNIVERSITY - Lebanon



### **Certifications**

2017-09

International Computer Driving Licence



## **Work History**

2021-12 -Current

## Contact Centre sales agent

EMIRATES AIRLINE, DUBAI

- Actively seeking out sales opportunities and promoting all Emirates related products.
- Actively enhance Emirates revenue earnings by promoting additional services
- Participated in team-building activities to enhance working relationships.
- 'Managed over 120 customer calls per day.
- Worked with customers to understand needs and provide excellent service





### **Address**

**DUBAI** 

#### **Phone**

0525498893

#### E-mail

bassel.kama@gmail.com



Time Management



**Negotiation Skills** 



Sales abilities



Work Ethics



Flexible and Adaptable



Problem-Solving



Effective communication skills



Decision-Making



2021-02 -2021-06

### Life Insurance Agent

Arope insurance

- Providing advice to clients and recommend insurance products
   Worked with sales team to collaboratively reach targets, consistently meeting or exceeding personal quotas
- Finalized sales and collected necessary deposits.
- Explained advantages, features and disadvantages of various policies to promote sale of plans.
- Created sources for continuous client referrals within community.

Productivity & organization

Excellent

Business Development

Excellent

Languages

ARABIC

Excellent

**ENGLISH** 

Excellent

**FRENCH** 

Average

2017-06 -2019-03

#### Sales Executive

AURUM jewelry

- Conducting market research to identify selling possibilities and evaluate customer needs
- Increased revenue by implementing effective sales strategies in sales cycle process from prospecting leads through close.
- Enhanced success of advertising strategies by boosting engagement through social media and other digital marketing approaches.
- Presented products to clients using dynamic presentations and practical use-case scenarios