

Islam Elsayed Mohammed

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▼ Objective

Providing a reliable and friendly service to customers and seeking excellence in this industry which accommodates my energetic and friendly personality. I am searching for a position in which I can fully utilize my skills and experience; I am a good team worker and I am very compliant and resourceful when following the directives of managerial staff. I am striving to join a company where I can pursue my professional career in an ongoing diverse and stimulating atmosphere.

▼ Experience

September 2015–April 2020

Manager • Area Manager • Bread Talk Sweets & Bakery Co in Kuwait

Led a team of 4 sales branches, increased sales by 35%, and grew the customer base by 7.5x

August 2010 - July 2015

Manager • Branch's general manager • Mr. Baker sweets in Egypt

- Led team to achieve best-in-class customer satisfaction ratings and drove employee engagement scores to the highest levels in company history
- Led a team of 6 branch managers and 48 sales and successfully increased sales by over 25% while maintaining a 95% customer satisfaction rating

May 2008 - August 2010

Manager • Branch Manager • Cake 'n Bake sweets Co in Kuwait

Led a team of 15 and increased sales by 32%

▼ Education

Faculty Of Arts, Alexandria, Egypt

- ICDL Diploma from Arab Academy Of science and technology • 2002
Microsoft Office, Operating System, and English

▼ Communication

- Communication skills. Sales skills
- Marketing skills Customer services skills
- Expert Operating system and Microsoft office Reliability and patience
- Determination to proceed
- Problem spotting and solving by skills

▼ Leadership

I have a great interest in the fields of Sales, Marketing. I enjoy reading, playing basketball, working on the Internet, and researching subjects that are of interest to me. I enjoy meeting new people and making new friends.