

Contact

ivans_88@hotmail.com

[www.linkedin.com/in/ivan-s](http://www.linkedin.com/in/ivan-s%C3%A1nchez-illanes-10699290)

[%C3%A1nchez-illanes-10699290](http://www.linkedin.com/in/ivan-s%C3%A1nchez-illanes-10699290)

(LinkedIn)

Top Skills

Microsoft Office

Management

Strategic Planning

Languages

English (Native or Bilingual)

French (Professional Working)

Chinese (Limited Working)

Certifications

Operating Systems and You:
Becoming a Power User

ITIL 2013 v3

The Bits and Bytes of Computer
Networking

Technical Support Fundamentals

Six sigma White Belt

Ivan Sánchez Illanes

Certified IT support specialist, with a background in Project
Managing and Corporate Sales.

Aguascalientes Area, Mexico

Summary

Proactive person with a problem-solving mentality and explosive
experience with IT support, corporate sales and project
management, Experience leading teams of designers, engineers,
logistics and IT support.

Experience

Softtek

Shift Supervisor

March 2018 - Present

Aguascalientes Area, Mexico

Shift supervisor in level 1 and 1.5 Help Desk support in a project for Lala
México, USA and South America. Experience with SAP , SICAV (inhouse
sales administration software for every distribution channel), Logical access
control, SQL queries, Database Upkeep and basic troubleshooting, windows
and outlook intermediate support.

Plastimetel

Commercial Manager

February 2016 - Present

Aguascalientes Area, Mexico

In charge of dealing with big auto companies like Sumitomo, K&S and others
managing their manufacturing plastic, rubber and non ferrous metal wastes
and applying those wastes into new projects in the construction industry.
Dealing with suppliers, clients and the manufacturing process.

Responsible of developing and managing the Ecommerce part of the business
using Amazon Affiliates, Google SEO's , Mercado Libre and Shopify, aswell as
facebook adds.

Red Solutions

Project Manager

January 2015 - February 2016 (1 year 2 months)

Aguascalientes Area, Mexico

Managing advertising and merchandising projects for brands like Hasbro, Coca-Cola, Bimbo, Mars (pet and chocolate) and Kellogg's. Introducing and managing POP all the way from understanding the client needs and helping them attack their target market in the most efficient way up until the placement of their product in the sales point.

Customizing products for their target market and according to each clients budget,

Quotation analysis to help clients improve their budgetary needs and planning.

Plastimetal Recuperadora S.A de C.V

General Manager

January 2007 - January 2015 (8 years 1 month)

Managing day to day production and planning of a plant with 40 workers, planning and programming shipments and production times.

Education

Tecnológico de Monterrey

Bachelor's degree, Economics

Columbia International College in Hamilton, Ontario

High School

Instituto Cumbres Aguascalientes

High School