Appendix 2

Second Interview with Client Margarita Campos (after using the final product):

Margarita: Hey Jaime I just want to say thanks again for making this product for me it must have taken a lot of work

Me: It definitely did but don't worry about it. So what do you think of it so far?

Margarita: I'm enjoying it a lot, but there are a few things that bother me about it.

Me: And what that might be?

Margarita: So firstly, when I was clicking around the program, I noticed that I could mess with the other windows that were still open in the program and even make some changes on those other windows. For example, if I had the student page up, I could edit or delete that same student I was working on and mess up the program.

Me: Dang I completely forgot about that. Well In the future I will make sure to add a feature in the program that can possibly disable the windows that are not being worked on and have the program focus on only one window at a time.

Margarita: Yeah that sounds like something that could work. Well for now I'll just be careful when clicking on the other open windows in the program.

Margarita: Another critique that I have with your program was that it was not letting me add any students to the program sometimes. But it turns out that I was trying to add a student with the same ID number as someone else added already in the program. So next time maybe have a warning up saying that I was trying to add a student with an ID that was already used. I noticed that you already had a lot of error messages for the other incorrect inputs, so maybe you can add this one to the program too

Me: Yeah that seems like a pretty big oversight on my part. I will make sure that my program will do that for all the students and classes that are being added to the program.

Me: Well was there anything else that you might have found weird with the program or any other critiques you have about it.

Margarita: No that was pretty much it, thank you once again for taking the time to make this project for me, it will be really helpful for me this summer when I have to teach all those kids virtually. It's gonna be a really stressful time.

Me: Don't worry about it too much, and if you ever have any more questions about the program let me know and I will be more than happy to help out.

Margarita: Sounds good. Well now you can finally take a long break since you've finished making

this amazing product for me.

Me: I will.