**Online Second Hand Books Purchase and Delivery System Questionnaires**

Staff Optional

Name: …………………………………………………………………………………………………

Occupation: ……………………………………………………………………………………………

Customer Optional

Name: …………………………………………………………………………………………………

Occupation: ……………………………………………………………………………………………

1. Which Kind of a system do you use in your day to day business transactions?(Tick one)

Manual

Digital

Proceed Below if your answer above is Manual

2. At a score of 5 how can you range the performance and functionality of the manual system(Tick one)

1 2 3 4 5

3. Are you interested in using a digital system in your day to day business transactions(Tick one)

Very Interested

Interested

Averagely Interested

Not Interested

Don’t Know

4. If Averagely Interested or above why change the current system (Tick All that applies)

The existing system is slow

The existing system is not secure

The existing system does not support delivery

The existing system consumes a lot of space in terms of storage