myVet spec

We need a system developed for www.myvet.dk (current frontend on test.myvet.dk) that allows pet owners to retrieve quotes for vets. Users get quotes from 3 vets. The vets themselves are not involved – we have their price lists and can ask them when needed for a custom price. We make money by sending clients to the vets (we get a cut for each booking).

Typical flow

- Part 1: Request gets sent
    - User goes to site
    - User fills out information about his animal and the procedure(s) the animal needs (for example it might needs to be vaccinated)
    - User presses submit
    - System stores the request in myVet backend and a notification is sent to admin
- Part 2: Admin handles request
    - Admin logs into backend and looks at incoming requests
    - Admin opens one of them and handles it by selecting 3 vets who can do the procedure
    - Admin presses "preview"
    - System generates a quote mail that has quotes for the procedure the user wanted from 3 vets
    - Admin might edit a few things in the quote mail, then presses submit
    - System sends quote mail to user
- Part 3: User receives request and selects vet
    - User clicks a "book vet" link in the received email for one of the vets
    - System stores which vet was selected
    - Rest is manual routines

The system consists of the following modules

- The site test.myvet.dk (will later move to www.myvet.dk). It is Wordpress with the theme "Divi" by Elegant Themes
- Front end
    - Request form
    - Request sent confirmation page
    - Vet selection confirmation page
- Back end
    - Requests
    - View request details
    - Prepare quote mail and preview
    - Vet finder

What we have

- We already have a site to host it: test.myvet.dk
- We have a mock-up of how the request form should look: front-end.png and .psd
- We have a mock-up of how the request form should behave: https://live.uxpin.com/896ee3d859634e06fd0e4fa504aa589a6474a89c#/pages/26810422
- We have a proposed database design: Database tables v2.xlsx
- We have sample data to put into the database (same file as above)

Technical requirements

- Front end must be responsive and look nice on phones, tablets and computers
- Front end must be compatible with IE9+, Chrome 40+, Safari 7+, Android browser 4+, Safari iOS 7+
- If you can find a jQuery plugin or similar that supports the behaviour depicted on UXpin, please do. I need to confirm that it covers our needs first though. If you can't find anything, you'll have to custom code it
- When user enters info in form, info is saved in the DB right away with asynchronous calls, even if user never presses submit
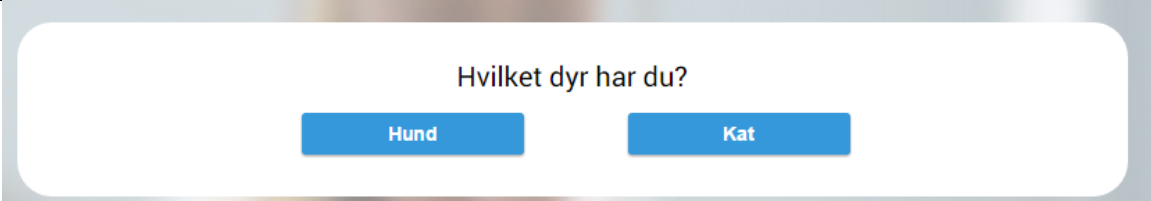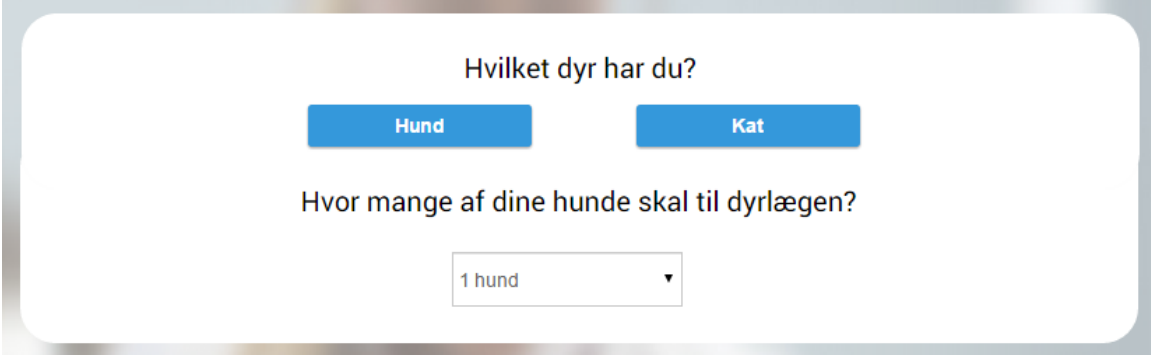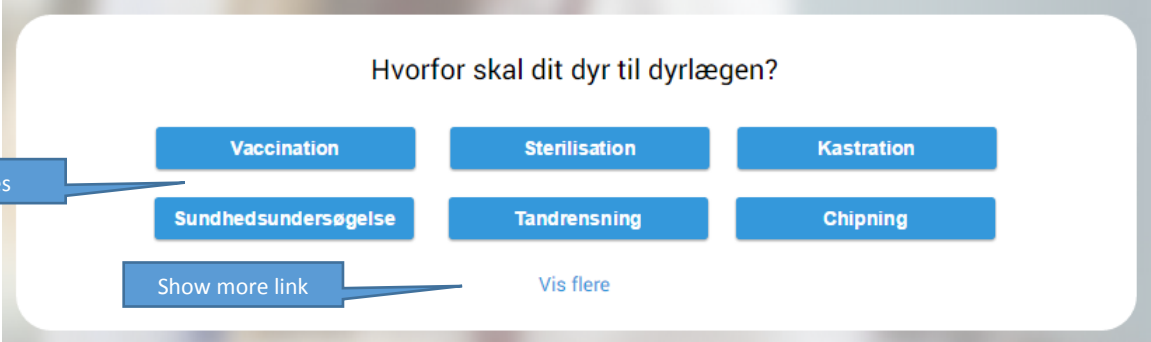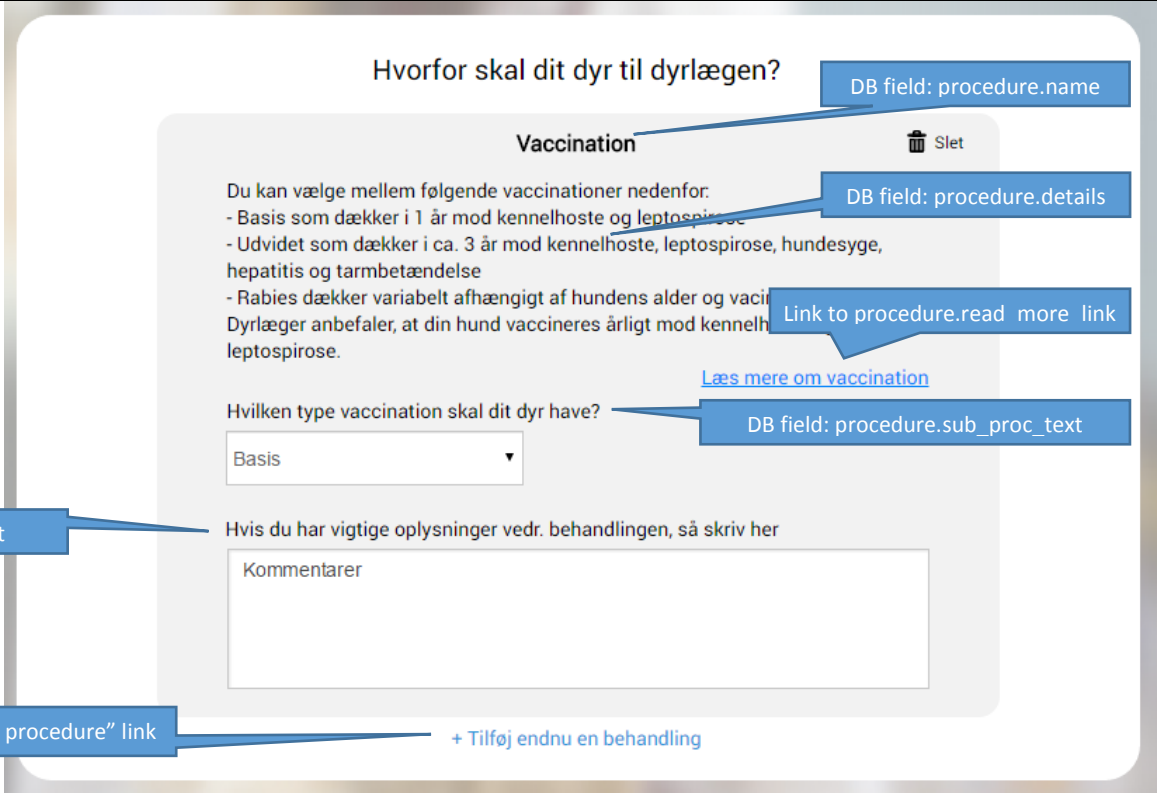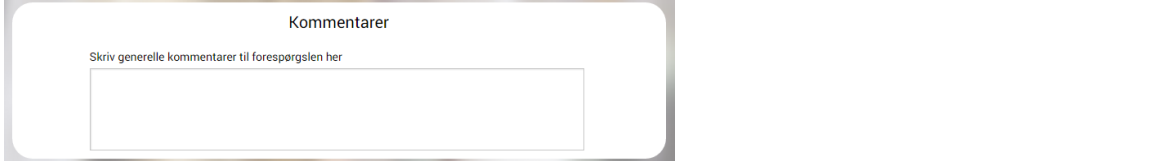- Use Roboto font

Front end

The front end consists of a request form that asks the user the things below (real design not depicted here – see front-end.png). NB! Responsiveness should be like with autobutler.dk

1. Select animal (cat/dog)
    1.1. Select how many animals are going to the vet (1-10)
2. Why is your animal going to the vet?
    Request or more procedures (vaccination/sterilisation/castration etc.). Procedures can subsequently be removed
    2.1. For each procedure request: enter information. For all procedure requests, user can enter comments. For some procedure types, user has to select a sub procedure (like for vaccination choose either "basis" or "extended")
3. Enter contact details
    Name, phone, zip, email

Step		User and system action
1. Select animal		User selects Hund (dog) or Kat (cat). Box expands to show next choice. An entry is created in the database in the request table with the following fields: A. animal = "dog" or "cat" depending on user choice B. date_received = current time C. user_ip = user ip D. status_id = 1 (means "Entry started, not submitted")
1.1 Select how many animals are going to the vet (1-10)		User selects how many animals are going to the vet (1-10) Request db entry is updated with: E. animal_number = (number that user selected) The wording in the dropdown depends on the animal selected previously. If Hund then it says "1 hund, 2 hunde, 3 hunde … 10 hunde, >10 hunde". If Kat then it says "1 kat, 2 katte, 3 katte … 10 katte, >10 katte". If user selects >10, it becomes 11 in database (request.animal_number)
2. Why is your animal going to the vet?		User requests one or more procedures (list of procedures possible to select are retrieved from db table procedure based on which animal was previously selected (dog/cat). The order of the procedures depends on the order field. If order = 1, the procedure should show immediately (above the fold). If that value is >1, it should be below. If user clicks "Vis flere" (show more), the remaining procedures are shown. This should work like https://www.autobutler.co.uk/jobs/new

| 2.1 For each procedure request: enter information | | When user clicks a procedure, he is asked for more information about that procedure (DB field procedure.details). E.g. for vaccination, we need to know which type (basic/extended/rabies) and additional comments. Procedure.details might contain HTML tags for formatting (like <li> etc.). |
| | | |

The image in section 2.1 contains:

Hvorfor skal dit dyr til dyrlægen?

DB field: procedure.name

Vaccination 🗑 Slet

Du kan vælge mellem følgende vaccinationer nedenfor:
- Basis som dækker i 1 år mod kennelhoste og leptospirose
- Udvidet som dækker i ca. 3 år mod kennelhoste, leptospirose, hundesyge, hepatitis og tarmbetændelse
- Rabies dækker variabelt afhængigt af hundens alder og vaci
Dyrlæger anbefaler, at din hund vaccineres årligt mod kennelh leptospirose.

DB field: procedure.details

Link to procedure.read_more_link

Læs mere om vaccination

Hvilken type vaccination skal dit dyr have?

DB field: procedure.sub_proc_text

[Basis ▼]

Fixed text

Hvis du har vigtige oplysninger vedr. behandlingen, så skriv her

[Kommentarer]

"Add another procedure" link

+ Tilføj endnu en behandling

Right column text for 2.1:

After procedure details, there's a link to read more that always says "Læs mere om [procedure.name]" linking to procedure.read_more_link (means "Read more about xxx").

Some procedures have sub_procedures – if so, the dropdown should be present. If not (or if the procedure as no sub_procedures with visible_to_user = 1), the dropdown should not show.

The comments field should in the bottom should always be there (saved in procedure_request.pr_comments).

As the fields are filled, a procedure_request instance is created, connected to the request previously created.

If the user wishes to add another procedure, he can click "+ Tilføj endnu en behandling" (means "add another procedure"). This should work like https://www.autobutler.co.uk/jobs/new.

Procedures can be removed by pressing "Slet" ("delete") in the upper right corner. This should work like https://www.autobutler.co.uk/jobs/new.

| 3. Enter general comments | **Kommentarer**
 Skriv generelle kommentarer til forespørgslen her
 [ ] | General comments stored in request table
 No validation |

| 4. Enter contact details | **Kontaktinformationer**
 Navn [ ]
 Telefon [ ]
 Postnr. [ ]
 E-mail [ ] | Contact information stored in myvet_user table
 Navn = full_name
 Telefon = phone
 Postnr. = zip
 E-mail = email

 Validation:
 Navn: none
 Telefon: min 8 chars
 Postnr. min 4 chars
 Email: none |

Once the submission has been completed, records have been created in the DB and the user is redirected to a thank you page (/tak-for-din-henvendelse).

One request could create the following records in the following tables:

request	
id	10
user_id	20
date_received	25-11-2015 16:22
user_ip	176.20.20.17
animal	dog
animal_number	1
status_id	2

myvet_user	
id	20
full_name	Mads Schjølin
zip	3670
email	madssc@gmail.com
phone	61716148

procedure_request	
id	15
request_id	10
procedure_id	17
sub_procedure_id	44
pr_comments	I prefer a vet who's experienced with Labrador dogs

Back end

The backend consists of various tables that allow the admin to A) manage the master data and B) handle the incoming requests submitted by users.

A. Master data (full data set provided for all these in separate XLS)
    1. Procedures
    2. Sub procedures
    3. Status
    4. Vets
    5. Myvet reps
    6. List prices
    7. Emails
B. User data
    1. Users
    2. Requests

All tables must be sortable and searchable by all fields. Admin must be able to add/edit/delete every value in every table (except autonumber field like id). Admin must be able to delete multiple entries.

The front page that admin sees when logging in should shore core KPI's like:

Requests	Submittted	Answered	Vet booked
This week	8	5	1
This month	34	30	6
Last month	60	55	18

Typical flow that admin goes through:

1. Log in to admin
2. Check out list of requests – some are usually new and not yet answered, so admin can now answer those. He picks one
3. View request details – he reads what the user's animal is and what the user wants a quote for (symptoms or a specific treatment)
4. Admin goes to "prepare quote view" to a) define what procedure is relevant for the animal and b) define which vets are nearby and priced competitively (with the vet finder)
5. Admin then previews the quote mail – the output of the quote view. Maybe he makes a few edits and then sends it out (now admin is done)
6. Now user will receive the email and possibly press the "book" button which updates the DB

A) Master data

The master data part of admin is mostly just tables that the admin will rarely modify.

A-1) Procedures

procedure							
id	animal	name	visible_to_user	details	order	read_more_link	sub_proc_text
1	dog	Aflivning	1		1	/behandling/hund/aflivning	Skal din hund kremeres og hvor meget vejer den ca.?
2	dog	Blodprøve	1		4	/behandling/hund/blodproeve	Hvor meget vejer din hund ca.?
3	dog	Chipning	1		2	/behandling/hund/chipning	
4	dog	Drægtighedsscaninning	1		4	/behandling/hund/draegtighedsscaninning	
5	dog	EU pas	1		3	/behandling/hund/eu-pas	Skal din hund have nyt pas eller stempel?
6	dog	Hvalpepakke	1		1	/behandling/hund/hvalpepakke	

A-2) Sub procedures

sub_procedure			
id	procedure	name	visible_to_user
1	Aflivning	Inkl. kremering, under 10 kg	1
2	Aflivning	Inkl. kremering, 10-19 kg	1
3	Aflivning	Inkl. kremering, 20-30 kg	1
4	Aflivning	Inkl. kremering, over 30kg	1
5	Aflivning	Ekskl. kremering, under 10 kg	1
6	Aflivning	Ekskl. kremering, 10-19 kg	1

A-3) Statuses

status	
id	name
1	Entry started, not submitted
2	Request submitted
3	Request answered
4	Vet selected
5	Discarded
6	Others

A-4) Vets

vet												
id	name	address_street	address_zip	address_city	phone	email	url	price_url	about_vet	contact_name	gps_lat	gps_long
1	Centrum Dyreklinik Kbh. V	Istedgade 91	1650	København V	33 31 12 80		http://www.centru...	http://www.centrum...	Specialiceret ...	Christa Gritt Dam Hede	55.6682882	12.5484079
2	Mobil Dyrlæge	Sankt Nikolaj Vej	1953	Frederiksberg C	35 34 26 84		http://mobildyrlae...	http://mobildyrlaege...	Specialiceret ...	Manouchehr Dabbagh	55.6551199	12.5789519
3	Frederiksberg Dyreklinik	Ndr. Fasanvej 74	2000	Frederiksberg	70 25 90 08						55.6583997	12.5923094
4	Dyreklinikken Ryesgade	Ryesgade 100	2100	København Ø	35 43 43 20		http://dyreklinikke...	http://dyreklinikken-r...	- Eget labora...	Jesper Kilde	55.6005207	12.5188780
5	Østerbro Dyreklinik	Strandboulevarden 117	2100	København Ø	32 21 00 21						55.6269056	12.5458915
6	Østerbrogades Dyrlæger ApS	Østerbrogade 56A	2100	København Ø	35 42 18 00		http://xn--sterbro...		Specialiceret ...		55.6528547	12.5851204

A-5) Myvet reps

myvet_rep		
id	name	email
1	Andreas	as@myvet.dk
2	Mads	ms@myvet.dk
3	Bastian	bh@myvet.dk

A-6) List prices

procedure_list_price				
procedure	sub_procedure	vet	price	info
Aflivning	Inkl. kremering, under 10 kg	Mobil Dyrlæge	760	Dit kæledyrs helbredstilstand...
Aflivning	Inkl. kremering, 10-19 kg	Mobil Dyrlæge	800	Inkl pas ved anden behanden...
Blodprøve		Østerbro Dyreklinik	1040	Iinklusiv et sundhedstjek og ...

A-7) Emails

emails		
id	name	content
1	quotemail_introtext_template	
2	quotemail_outrotext_template	

These texts are used for the beginning and end of the emails sent to users by admin. They contain dynamic fields that refer to DB fields. E.g. quote_mail_introtext_template could be:

"Hello [[first_name]],
Thanks for your request. Here are the quotes we've gotten for you:"

[[first_name]] should return the first word of myvet_user.full_name. The content should be editable with CKeditor so that HTML can be entered.

B) User data

The master data part of admin is mostly just tables that the admin will rarely modify.

B-1) Users

myvet_user				
id	full_name	zip	email	phone
1	Mads Schjølin	3670	madssc@gmail.com	61716148
2	Andreas Schjølin	2720	andreas.schjolin@gmail.com	+4526208213
3	Bastian Hansen	2000	bastian12@gmail.com	23997723

B-2) Requests

Req id	Date ^	Animal	Procedure(s)	General comments	Customer name	Zip	Status	Actions
1530	18/7-2015 12:26	Dog	Hvalpepakke	(none)	Bastian Hansen	3520	Request answered	View details | Send quote mail
1644	16/8-2015 11:13	Dog	Tandrensning, Vaccination, Negleklip, Andet	2 hunde. Vil også gerne have pris på hudundersøgelse til den ene og negleklip til begge	Jette Toft	5260	Request answered	View details | Send quote mail
1659	14/8-2015 11:42	Dog	Tandrensning, Vaccination	Ida på 9 uger, er en blanding af Papillon og chihuahua, og skal nu sundhedstjekkes, chippes og vaccineres.	Stine Holst Eliasen	8381	Request answered	View details | Send quote mail

There must be a list of checkboxes like below so admin can filter by which statuses he wants to see. Default: all checked. Default sorting: date.

- ☐ Entry started, not submitted
- ✓ Request submitted
- ✓ Request answered
- ☐ Vet selected
- ☐ Discarded
- ☐ Other

This part (requests) is where the admin will spend most of his time. When user submits a request, it appears here. A request has a status that depends on how far it has come in the system:

- Status = 1   Entry started, not submitted   When user has typed some info, but not pressed submit in the form yet
- Status = 2   Request submitted   When user has submitted a request, but admin hasn't answered the request yet
- Status = 3   Request answered   When admin has answered the request
- Status = 4   Vet selected   When user has selected a vet
- Status = 5   Discarded   If it's a spam submission, duplicate or some other reason to discard it
- Status = 6   Other   If admin decides it's another category

When admin presses "view details" for a request, he sees the tables on the next pages. We have provided 3 examples here. The same examples are provided in the sample data Excel sheet provided. With this, you can program it and compare output to the tables on the next pages.

View request details (example 1)

Request id	1530
Status	2 - Request submitted
Date	18/7-2015 12:26
Ip	188.178.235.60
USER	
Name	Bastian Hansen
Zip	3520
Email	b.broby@hotmail.com
Phone	42 70 70 92
INPUT FROM USER	
Animal	Dog
Animal_number	10
General_comments	(none)
PROCEDURES REQUESTED	

	Name	Hvalpepakke
Procedure 1	Sub procedure	(none)
	Procedure request comments	Hvalpekuld, som skal have alt det normale et hvalpekuld skal have første gang hos dyrlægen. Der er 10 hvalpe.

QUOTE INFO SENT TO USER
No quote sent. Prepare quote now

This shows how data that user enters looks when admin sees it in the back end before he has handled the request by preparing a quote. On the next page you can see what happens after admin presses "prepare quote now" link.

Kontaktinformationer

Navn	Bastian Hansen
Telefon	42 70 70 92
Postnr.	3520
E-mail	b.broby@hotmail.com

7. User enters contact info and submits

Example of user data entered

Hvilket dyr har du?

Hund   Kat

1. User presses "Hund" (dog)

Hvor mange af dine hunde skal til dyrlægen?

10 hunde

2. User selects 10 dogs

3. User presses "Vis flere" (show more)

Hvorfor skal dit dyr til dyrlægen?

Vaccination   Sterilisation   Kastration
Sundhedsundersøgelse   Tandrensning   Chipning

Vis flere

Hvorfor skal dit dyr til dyrlægen?

Vaccination   Sterilisation   Kastration
Sundhedsundersøgelse   Tandrensning   Chipning
Hvalpepakke   Aflivning   Kremering
Tandudtræk   Negleklip   HD/AD
Blodprøve   Ormekur   Andet

4. User selects procedure "Hvalpepakke"

Hvorfor skal dit dyr til dyrlægen?

Hvalpepakke   🗑 Slet

Du bedes også oplyse hundens vægt fordi det afgør mængden af bedøvelse (og derfor påvirker prisen). Du kan vælge vægten nedenfor. Behandlingen inkluderer altid sundhedsundersøgelse, narkose, antibiotika og smertebehandling. Der kan være flere grunde til, at du ønsker at få taget røntgen af din hund. Måske har du en fornemmelse af, at hunden er i smerter, men det kan ligeledes være, at du har behov for at få tjekket hofter (HD) og albuer (AD) i forbindelse med parring eller udstilling.

Læs mere om hvalpepakke

Hvis du har vigtige oplysninger vedr. behandlingen, så skriv her

Kommentarer

5. User enters text in procedure request comments

+ Tilføj endnu en behandling

Kommentarer

Skriv generelle kommentarer til forespørgslen her

6. User enters text in general comments (not compulsory)

Prepare quote view

Request id	1530	
Status	Request submitted	
Date	18/7-2015 12:26	
Ip	188.178.235.60	
USER		
Name	Bastian Hansen	
Zip	3520	
Email	b.broby@hotmail.com	
Phone	42 70 70 92	
INPUT FROM USER		
Animal	Dog	
Animal_number	10	
General_comments	(none)	
PROCEDURES REQUESTED		

Procedure 1	Name	Hvalpepakke	
	Sub procedure	5 eller flere hvalpe	
	Procedure request comments	Hvalpekuld, som skal have alt det normale et hvalpekuld skal have første gang hos dyrlægen. Der er 10 hvalpe.	

QUOTE INFO SENT TO USER			
Quote sent by		Andreas Schjølin	
Quote sent date			
Quotemail intro text		(standard)	
Quotemail outro text		(standard)	

Procedure 1	Name		Hvalpepakke	
	Sub procedure		(none)	
	Procedure request comments		Hvalpekuld, som skal have alt det normale et hvalpekuld skal have første gang hos dyrlægen. Der er 10 hvalpe.	
	Quote 1	Vet	(none selected)	
		Price		
		Custom price?		
		Quote details		
	Quote 2	Vet	(none selected)	
		Price		
		Custom price?		
		Quote details		
	Quote 3	Vet	(none selected)	
		Price		
		Custom price?		
		Quote details		

Vet1 discount	0	
Vet2 discount	0	
Vet3 discount	0	
Vet booked date	(none yet)	
Vet chosen	(none yet)	
Non myVet vet name (other vet)		

After admin has filled in data

All fields are text boxes or dropdowns so that admin can quickly change what he wants. Any field that is based on a list of options from a DB table is a dropdown, otherwise text input or text area if long text

This is the name of the myvet_rep who is logged into admin

Date is set when admin presses send

Admin can customize in a wysiwyg HTML editor or use the standard text in emails. quotemail_introtext_template and emails.quotemail_outotext_template. Default is standard. If admin customizes, editor contains standard text so admin can modify.

Admin can change which procedure the user wants. Sometimes we call the user to clarify and it turns out it's something else they need. If so, admin can change. A dropdown should allow the admin to choose a different procedure (only show procedures for the selected animal)

Admin can also change sub procedure. All sub procedures for the selected procedure are available to the admin. If sub procedures are

Clicking the vet name (or "(none selected)") opens a popup: Vet Finder (see next page). Here, the admin can select three vets

If admin decides to edit the price, custom price changes from "List" to "Custom"

Admin can add discounts to the total price if he wants

If user presses booking button in quotemail, date of pressing the button and the vet he chose is registered here

Vet finder

Which vets the admin selects depends mostly on distance from the user and price. We have the user's zip code, and based on a table that I provide, you have GPS coordinates of the zip codes. The vet table has GPS coordinates also, so it's just calculating the distance between the two sets of coordinates. Here's a simple script for doing that: http://www.geodatasource.com/developers/php. If it's easier for you, I can also provide a table with all vets horizontally and all zips vertically with distances between each in fields (with ~500 vets and ~1300 zip codes, it's going to be a big table).

Default sorting: by distance (short first). Pagination: 20 results per page (10 if 20 makes it slow).

Procedure: Hvalpepakke
Sub procedure: 4 eller flere hvalpe

Distance	Vet name	Price	Partner status	About vet	Quote details	Action
1 km	Grundtvigs Dyreklinik	1300	1	Grundtvigs Dyreklinik tilbyder dyrejere…	Udvidet sundhedsundersøgelse, første vaccination, chipmærkning og registrering i Dansk Hunderegister	REMOVE
2 km	Dyreklinikken Rungstedvej ApS	800	1	PRIS KUN GYLDIG VED OPLYSNING OM, AT…	inkluderer den bredest dækkende paraplyvaccine Durammune DAPPiL, Eurican DHPPi2L eller Nobivacc DHPPiL, Chipmærkning og Registrering til Hunderegister	SELECT
5 km	Østerbrogades Dyrlæger ApS	1100	1	Specialiceret indenfor: - Krybdyr og gnavere…	Lorem ipsum	SELECT
6 km	Farum Dyreklinik	862,5	0	Specialiseret indenfor: - Hud og øjensygdomme	inkluderer L4 vaccine, Chipmærkning og Registrering til Hunderegister	SELECT

RETURN TO PREPARE QUOTE   << PREVIOUS 20 VETS | NEXT 20 VETS >>

If admin presses SELECT, background color for that row becomes green and link changes to REMOVE. Admin can select no more than 3 vets. Once he's done, he can click "Return to prepare quote". On the next page, "**prepare quote view after vet finder has been used**" is shown.

Prepare quote view (after vets have been selected)

Request id		1530
Status		Request submitted
Date		18/7-2015 12:26
Ip		188.178.235.60
USER		
Name		Bastian Hansen
Zip		3520
Email		b.broby@hotmail.com
Phone		42 70 70 92
INPUT FROM USER		
Animal		Dog
Animal_number		10
General_comments		(none)
PROCEDURES REQUESTED		
Procedure 1	Name	Hvalpepakke
	Sub procedure	4 eller flere hvalpe
	Procedure request comments	Hvalpekuld, som skal have alt det normale et hvalpekuld skal have første gang hos dyrlægen. Der er 10 hvalpe.
QUOTE INFO SENT TO USER		
Quote sent by		Andreas Schjølin
Quote sent date		20/7-2015 12:00
Quotemail intro text		(standard)
Quotemail outro text		(standard)
Procedure 1	Name	Hvalpepakke
	Sub procedure	4 eller flere hvalpe
	Procedure request comments	Hvalpekuld, som skal have alt det normale et hvalpekuld skal have første gang hos dyrlægen. Der er 10 hvalpe.
	Quote 1 — Vet	Grundtvigs Dyreklinik
	Quote 1 — Price	1300
	Quote 1 — Custom price?	List
	Quote 1 — Quote details	Udvidet sundhedsundersøgelse, første vaccination, chipmærkning og registrering i Dansk Hunderegister
	Quote 2 — Vet	Dyreklinikken Rungstedvej ApS
	Quote 2 — Price	800
	Quote 2 — Custom price?	List
	Quote 2 — Quote details	inkluderer den bredest dækkende paraplyvaccine Durammune DAPPiL, Eurican DHPPi2L eller Nobivacc DHPPiL, Chipmærkning og Registrering til Hunderegister
	Quote 3 — Vet	Farum Dyreklinik
	Quote 3 — Price	826,5
	Quote 3 — Custom price?	List
	Quote 3 — Quote details	inkluderer L4 vaccine, Chipmærkning og Registrering til Hunderegister
Vet1 discount		2700
Vet2 discount		2050
Vet3 discount		0
Vet booked date		(none yet)
Vet chosen		(none yet)
Non myVet vet name (other vet)		

Now, vets and their list prices are shown.

Admin can edit the price. If he does, Custom price field changes from "List" to "Custom"

New data after using vet finder

Admin can finally press "preview quote mail" to see how the email that gets sent to the user will look

Preview quote mail

Preview quote mail

The quote mail is what the user receives once the admin is ready to send it. Admin can preview it in a WYSIWYG editor (e.g. CKeditor, latest version – it's important that in can handle tables well). With the editor, he can change any text he wants (to ensure full flexibility). Once any editing happens, any changes to the quote in the previous view will not be reflected in the quote mail.

This is the structure with DB field names:

quotemail_introtext_template

	vet_1.name Tlf. vet_1.phone vet_1.address_street, vet_1.address_zip vet_1.address_city vet_1.url	**vet_2.name** Tlf. vet_2.phone vet_2.address_street, vet_2.address_zip vet_2.address_city vet_2.url	**vet_3.name** Tlf. vet_3.phone vet_3.address_street, vet_3.address_zip vet_3.address_city vet_3.url
request_A.animal_number x procedure.name	quote1A.price,-	quote2A.price,-	quote3A.price,-
Behandlingen inkluderer	quote1A.quote_details	quote1A.quote_details	quote1A.quote_details
request_B.animal_number x procedure.name	quote1B.price,-	quote2B.price,-	quote3B.price,-
Behandlingen inkluderer	quote1A.quote_details	quote1A.quote_details	quote1A.quote_details
request_C.animal_number x procedure.name	quote1C.price,-	quote2C.price,-	quote3C.price,-
Behandlingen inkluderer	quote1A.quote_details	quote1A.quote_details	quote1A.quote_details
Om dyrlægen	vet1.about_vet	vet2.about_vet	vet3.about_vet
Rabat	vet1_discount	vet1_discount	vet1_discount
Total	**vet1_total**	**vet2_total**	**vet3_total**

quotemail_outrotext_template

[Button: Revert to original] [Button: Send to user]

Admin can finally press "Send to user" to send it out.
Then status changes to 3 (request answered).

Admin can revert to original created based on data if he wants.

And this is the output generated from example 1 quote view: (there are two more examples of **view request details** coupled with **preview quote mail** in the last two pages)

Hello Bastian,

Thanks for your request. Here are the quotes we've gotten for you:

	Grundtvigs Dyreklinik Tlf. 21 62 85 42 Tuborgvej 266 B, 2400 København NV www.grundtvigs-dyreklinik.dk	**Dyreklinikken Rungstedvej ApS** Tlf. 45 86 15 80 Rungstedvej 16, 2970 Hørsholm www.dyreklinikkenrungstedvej.dk	**Farum Dyreklinik** Tlf. 44 95 03 88 Nygårdsvej 2, 3520 Farum www.farumdyreklinik.dk
10 x Hvalpe-pakke	13.000.-	8.000.-	8.265.-
Behandlingen inkluderer	Udvidet sundhedsundersøgelse, første vaccination, chipmærkning og registrering i Dansk Hunderegister	10 hvalpe. inkluderer den bredest dækkende paraplyvaccine Durammune DAPPiL, Eurican DHPPi2L eller Nobivacc DHPPiL, Chipmærkning og Registrering til Hunderegister	10 hvalpe. inkluderer L4 vaccine, Chipmærkning og Registrering til Hunderegister
Om dyrlægen	Grundtvigs Dyreklinik tilbyder dyrejere sundhed og velvære til deres kæledyr. Liana der ejer klinikken, har i tre år har fungeret som chefdyrlæge på Dyreværnet i Rødovre og blandt andet gjort en forskel for de herreløse dy og arbejdet frivilligt med herreløse dyr i udlandet.	PRIS KUN GYLDIG VED OPLYSNING OM, AT HENVENDELSEN KOMMER FRA MYVET - Eget laboratorie - Overvågning af dyr I narkose (åndedrætsmonitorering, samt manuel overvågning i form af en uddannet person) - Tilknyttet hjertespecialist - Tilnyttet øjenspecialist - 16 års erfaring fra skadestue for smådyr	Specialiseret indenfor: - Hud og øjensygdomme - Hundeadfærd og ernæring
Rabat	2.700,-	2.050,-	0
Total	**10.300.-**	**5.950.-**	**8.265.-**

Price =
procedure.quote.price *
request.animal_number

In this case: 862,5 * 10

Total price =
price - discount

In this case:
8000 - 2050 = 5950

Thank you for your request to myVet!

Best regards,
Andreas Schjølin

[Book dyrlæge]   [Book dyrlæge]   [Book dyrlæge]

When pressing book button, user is redirected to a page ("Vet selection confirmation page") on myVet.dk where the booking is registered. By passing the request.id as a parameter and the vet.id selected (in the above case, vet.id is 7, the page can update request.vet_booked_date and request.chosen_vet_id. Also, request.status_id will be updated to 4. The page that handles this will be a static page for which we will create the front-end text in Wordpress