Jose Pimentel

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I feel most comfortable when covered in a warm blanket of code/data/media.

I became interested in programming while studying Industrial Engineering in the Dominican Republic. I practiced algorithms, taught myself HTML, CSS, and JavaScript. I'm hungry for success, love mapping out problems, and enjoy being around interesting people.

Skills

Front-End Web Development (HTML, CSS, JavaScript, React/JSX, SASS)
Media editing (GIMP, Audacity, Sony Vegas, Adobe Lightroom)
Intermediate Microsoft Excel

Education

Resilient Coders Web Development Bootcamp - Resilient labs *(grad. March 30, 2015)*
Front End Development Certification - FreeCodeCamp.com/jedpimentel *(March 20,2016)*
BS in Industrial Engineering - Autonomous University of Santo Domingo *(grad. February 25, 2014)*

Code Samples

jedpimentel.github.io
https://github.com/jedpimentel

Data Vimenca | May 2014 - Aug 2015 (1 year 4 months) Santo Domingo, Dominican Republic

Statistics and Workforce Analyst - Feb 2015 – Aug 2015
Managed and optimized work schedules of around 200 call center agents.

Customer Service Representative - May 2014 – January 2015
Merchant-facing customer service for the payment processing industry. Handled account changes and maintenance, tech-support, fee inquiries, verbal de-escalation.

Opinion Access Dominicana | Nov 2011 - Jan 2013 (1 year 4 months) Santo Domingo, Dominican Republic

Quality Control Analyst May 2012 – Jan 2013
Assured quality of recorded telephonic surveys. Verified adherence to client guidelines and survey best practices.

Telephone Interviewer November 2011 – May 2012
Telephone surveys. Adhered to survey best practices, ensuring high quality data. Mostly cold calls.