

Jose Pimentel

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I'm happiest when I'm working with JavaScript or data.
I was an Excel monkey before learning to code.

Skills

Front-End Web Development (HTML, CSS, JavaScript, React/JSX, SASS)
Media editing (GIMP, Audacity, Sony Vegas, Adobe Lightroom)
Intermediate Microsoft Excel

Education

Front End Development Certification - FreeCodeCamp.com/jedpimentel (March 20, 2016)
BS in Industrial Engineering - Autonomous University of Santo Domingo (grad. February 25, 2014)

Code Samples

jedpimentel.github.io
<http://codepen.io/JedPimentel>
<https://github.com/jedpimentel>

Data Vimenca | May 2014 - Aug 2015 (1 year 4 months) Santo Domingo, Dominican Republic

Statistics and Workforce Analyst - Feb 2015 – Aug 2015

Calculated expected staffing requirements. Managed and optimized work schedules of call center agents.

Customer Service Representative - May 2014 – January 2015

Merchant-facing customer service for the payment processing industry. Account changes/maintenance, fee inquiries, tech-support, verbal de-escalation.

Opinion Access Dominicana | Nov 2011 - Jan 2013 (1 year 4 months) Santo Domingo, Dominican Republic

Quality Control Analyst May 2012 – Jan 2013

Assured quality of recorded telephonic surveys. Verified adherence to client guidelines and survey best practices.

Telephone Interviewer November 2011 – May 2012

Telephone surveys. Adhered to survey best practices, ensuring high quality data. Mostly cold calls.

Languages

Native English
Native Spanish