

Jed Tapiador, RME CSM

Senior Project Manager • Product Manager • Business Analyst • Software Engineer • Certified Scrum Master (CSM)
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Education

DE LA SALLE UNIVERSITY – MANILA

Master of Science in Mechanical Engineering
Department of Science and Technology Government Scholar

Manila, Philippines
February 2019

Certification

Certified Scrum Master (CSM)

Scrum Alliance Inc. (Certificate Link: <https://bcert.me/sxzzssfdp>)

November 2022

DevOps and Software Engineering Professional Certificate IBM

October 2022

Experience

GOODTECH INFORMATION SYSTEMS INC.

Project Manager

Remote work
June 2023 – Present

- Spearheaded a transformative HR process project that had a profound impact on the entire company of 60 employees.
- Led two data analytics projects for Marketing and Credit operations, showcasing proficiency in leveraging data-driven insights for strategic decision-making.
- Played a key supporting role in two projects focused on bank connectivity protocols, contributing to the seamless integration of bank processes and financial systems.
- Successfully stepped into an interim product manager role, overseeing the critical loan application responsible for processing thousands of loan applications annually.
- Demonstrated leadership by orchestrating 15 successful software deployments within a tight timeframe.

COCA-COLA BEVERAGES PHILIPPINES INC.

PMO & Financial Lead

Taguig City, Philippines
February 2022 – June 2023

- Successfully led a team of 20 augmented staff members, effectively managing their performance and ensuring the achievement of project objectives.
- Implemented strategies to optimize productivity and collaboration within the augmented staff team, resulting in improved project outcomes and enhanced overall team performance.
- Managed department budget and reduced overspending by 7.7% through effective financial planning and control.
- Primary liaison with 44 vendors for all financial transactions, ensuring timely and accurate processing of payments.
- Led the creation of the 2024 and 2023 budget for the Technology department, aligning financial goals with business objectives.
- Contributed to the progress of 69 software and infrastructure related projects by providing financial guidance and project resource.
- Collaborated with stakeholders to overcome 56 application change requests, ensuring smooth implementation and minimizing downtime.

Strategy & Business Partner – Supply Chain Planning & QSE

July 2021 – January 2022

- Role that combined Project Manager, Business Analyst, Product Manager, and Account Manager into one.
- Managed the entire software development life cycle for 4 web application from project initiation, planning, execution, monitoring, to project closure.
- Successfully managed 21 projects across various phases of the software development life cycle, including requirements gathering, bidding, implementation, and training.
- Coordinated project communications, including status reporting, stakeholder management, and change management, to ensure that all project stakeholders were kept informed and engaged throughout the project life cycle.
- Oversaw the development of project documentation, including project plans, schedules, budgets, requirements, specifications, and user manuals, to ensure that all project deliverables were well-documented and easily accessible.

Technology Partner – Manufacturing

August 2020 – June 2021

- Role that combined Project Manager, Business Analyst, Product Manager, and Account Manager into one.
- Collaborated with cross-functional teams to define project requirements, scope, and objectives for 10 application projects.
- Managed the performance of 6 applications in production.

PMO & Governance Lead

April 2019 – August 2020

- Monitored 67 projects for the completeness and timely archive of project documents.
- Facilitate the change advisory board for any change request.
- Prioritized the creation and regular updates of 23 IT policies.