Notification of planned changes impacting applications you may use

Background

This communication is to inform you of necessary infrastructure upgrades affecting applications used by your team. These changes are required to update infrastructure systems to ensure the continued availability of critical applications.

The infrastructure upgrades are on separate weekends listed below:

Weekend 1, Sunday, June 11, 2022, midnight – 6:00 AM EST
Weekend 2, Sunday, June 25, 2022, midnight – 6:00 AM EST

Thank you for your anticipated support and patience.

Impact

Your applications may not be available during these times engineers make the necessary changes. Please close all open applications and log off your workstation before the midnight start times. Please do not attempt to log back on before 6 AM EST; the systems may not be fully operational until the change concludes.

Afterward

All applications should be fully accessible after 6 AM EST following each change. Should you have problems accessing an application from your workstation, please contact the Help Desk at (800) 455-7778 for assistance.

Questions

Please direct questions you may have to your application support teams. They are involved in the effort and can answer any questions or address any concerns you may have.

Thank you