

## PROFESSIONAL SUMMARY

Innovative and detail-oriented web developer with 3 years of experience in designing, developing, and maintaining dynamic web applications. Proficient in front-end and back-end technologies, with a strong focus on user experience, functionality, and performance. Adept at collaborating with cross-functional teams to deliver high-quality solutions. Proven ability to troubleshoot and solve complex technical challenges efficiently. Passionate about staying updated with emerging technologies and continuously enhancing skills to drive innovation in web development.

## SKILLS

HTML	CSS	Javascript
C++	React.js	Node.js
MongoDB	SQL	AWS

## EXPERIENCE

### Sales Specialist

Lowe's Home Improvement, Waynesville, Missouri, Feb 2017 - Jan 2020

- Provided continued customer support after closing sales.
- Determined customers' needs based on sales calls and face-to-face meetings.
- Exceeded sales objectives to capture new leads and customers.
- Remained up to date on current offerings and company processes.
- Investigated and resolved reported customer issues for improved customer satisfaction.
- Reported on sales transactions and expenses accurately.
- Analyzed market trends to identify potential sales opportunities.
- Tracked personal performance metrics, such as conversion rates and revenue generated, against set goals.

### Receiver

Lowe's Home Improvement, Springfield, Missouri, Jan 2020 - Current

- Reconciled shipping invoices and receiving reports to verify count accuracy.
- Maintained accurate tracking system covering shipping and receiving transactions.
- Checked incoming freight against invoice and receiving reports.
- Assisted in training new employees on proper procedures for handling inbound and outbound shipments.
- Operated forklift, reach truck and scissor lift to unload trucks or move materials

## EDUCATION

### High School

Waynesville High School, Waynesville, MO, Feb 2012

### Associate in Science (A.S.): General Studies

Columbia College, Waynesville, MO, Feb 2015

### Bachelor of Science (B.S.): Computer Science

Southern New Hampshire University, Manchester, NH, May 2023

- Graduated Summa Cum Laude