

Jerome Dela Cruz

IT SUPPORT

P 0274574463
E delacruzjerome35@gmail.com
A 12A Manuka Rd, Glenfield Auckland 0629, NZL

To Whom it may concern.

I am writing to express my strong interest in the IT Support position I came across. With my educational background, practical experience gained during my IT internship at Lexie Staffing & Business Consulting, and my successful involvement in projects like the Centralized Report and the development of the award-winning Automated Plant Watering System using Microcontroller with SMS Notification during my final year, I am confident in my ability to excel in this role and contribute to the success of your organization.

During my internship at Lexie Staffing & Business Consulting, one of the key projects I was involved in was the "Centralized Report" project. In this project, I played a pivotal role in creating a system that allowed for the streamlined collection and analysis of data from various sources, resulting in improved decision-making processes and overall efficiency within the organization. This experience not only sharpened my technical skills but also enhanced my ability to collaborate effectively with cross-functional teams.

Additionally, I had the opportunity to work on a wide range of IT Support and troubleshooting tasks during my internship. This experience equipped me with the skills and knowledge needed to diagnose and resolve hardware and software issues efficiently. I am well-versed in providing exceptional employee support and have a proven track record of meeting and exceeding service level agreements.

My academic journey culminated in the completion of my final year project, the Automated Plant Watering System using Microcontroller with SMS Notification, which was recognized as the Best Capstone Project and Best in Project Design. This project demonstrates my ability to design, implement, and manage complex technical systems. It also showcases my problem-solving skills and innovative thinking, qualities that I believe are essential for a IT Support.

In my pursuit of excellence, I have honed my communication and interpersonal skills to collaborate effectively with colleagues and provide exceptional support to end-users. I am dedicated to staying current with emerging technologies and methodologies within the IT industry, ensuring I can provide the best solutions to end-users and contribute to a well-functioning IT environment.

I am excited about the opportunity to apply my skills and knowledge. I am confident that my experience and achievements make me a strong candidate for this role. I look forward to discussing how my skills and background align with your needs.

Thank you for considering my application. I am available at your earliest convenience for an interview.

Sincerely,

Jerome Dela Cruz