John Robert Legaspi

Computer Engineer

👤 Profile

Aspiring Programmer with decent amount of experience in software design, development and integration. I seek to learn more about the field to further enhance my skills. Intermediate knowledge of Python, CSS, HTML and Java programming languages. Has experiences with Web Design and 2D game development. Through this opportunity, I aim to learn new things and enhance my existing skills to prepare myself into the future of being a Software Engineer.

💼 Employment History

Subject Matter Expert at Concentrix, Makati City

September 2022 — March 2023

- Documented diagnostic results and supported root cause analysis and troubleshooting.
- Prepared proposal documentation and specifications based on user analytics.
- Analyzed business problems, identifying root causes and developing robust solutions.
- Provided high-quality technical support to customers to ensure that their issues were solved in a timely and effective matter.
- Developed a deep understanding with both product knowledge and technical concepts, allowing me to provide expert-level guidance to both customers and colleagues.
- Received consistent positive feedback from Sales Operations Manager, Operations Manager and Team Leaders.
- Always open for feedback from colleagues to further improve and enhance my skills to provide even better customer experience.

🎓 Education

Palanan Elementary School, Makati City

June 2009 — June 2014

San Antonio National Highschool, Makati City

June 2015 — May 2019

- Graduated With Honor

TVL - Tourism, Polytechnic University of the Philippines, Manila

July 2019 — August 2021

- Graduated With High Honor

Bachelor of Science in Computer Engineering, Polytechnic University of the Philippines, Manila

October 2021 — Present

- 1st year: President's Lister
- 2nd year First Semester: Dean's Lister

Details

Makati City
Philippines
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Skills

Computer Skills

Fast Learner

Communication Skills

Microsoft Excel

Microsoft PowerPoint

HTML & CSS

Microsoft Office

JavaScript

C++

Java

Python