

# Jeena Sebastian

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## PROFESSIONAL SUMMARY

Cybersecurity Engineer with 5+ years of experience delivering enterprise Identity and Access Management (IAM) and Privileged Access Management (PAM) solutions. Strong hands-on expertise in CyberArk Privilege Cloud, including connector deployment, privileged account and application onboarding, and secure session access. Experienced in SailPoint, Azure security controls, and IAM automation using PowerShell and Python, with a proven focus on least-privilege enforcement, operational resilience, and audit-aligned security delivery across global environments.

## TARGET ROLES

IAM Engineer — PAM Consultant — CyberArk Specialist — Cloud Security Analyst — InfoSec Engineer — Cybersecurity Consultant

## CORE SKILLS

- IAM / PAM:** CyberArk PAS (EPV, CPM, PSM, AIM), DR Vault, PSM for SSH/Web, Safe Design, Vault Admin, SailPoint IIQ (Lifecycle, Certs, Policies), Azure AD, Conditional Access, MFA, SCIM, PIM, AD/AAD JML, Beyondtrust,
- Cloud Security:** Azure Defender, Microsoft Sentinel, Key Vault, Azure Firewall, NSGs, DDoS, Blueprints, RBAC
- Authentication:** LDAP, SAML, Kerberos, OAuth 2.0, OpenID Connect, Federation
- Automation / DevSecOps:** PowerShell, Python, REST API, Git, GitHub Actions, Azure DevOps, Docker (basic)
- Compliance:** SOX, GDPR, Zero Trust, Access Reviews, SIEM & Audit Readiness, SoD
- Tools:** ServiceNow, Jira, Streamlit, KQL, VS Code, SailPoint IIQ, CyberArk Dashboard, Discovery Tools

## PROFESSIONAL EXPERIENCE

### Chubb Powered by APi Group

India

Senior IAM Engineer

Oct 2025 – Present

- Deployed and configured Privilege Cloud, Connector Management and Identity Connector.
- Enabled and worked on HTML5 Gateway in addition to RDP-based PSM access to support browser-based privileged sessions.
- Supported the deployment and configuration of Privilege Cloud components, including Central Policy Manager (CPM), Privileged Session Manager (PSM), Secure Tunnel, and Identity Connector, following CyberArk best practices and organisational security standards.

### Wipro

India

Senior IAM, PAM, and Cloud Security Engineer

Sep 2020 – Present

- Deployed CyberArk PAS (EPV, PVWA, PSM, CPM, AIM) across 200+ servers, enforcing credential rotation and session recording, enabling full audit traceability and SOX readiness.
- Onboarded and secured over 1,000 privileged accounts using CyberArk, PSM-SSH/Web connectors, and safe isolation techniques, reducing privilege misuse by 35%.
- Performed regular health checks, patching, and upgrades of CyberArk infrastructure
- Defined and enforced PAM policies and procedures in collaboration with security stakeholders.
- Automated CyberArk daily administrative task with PACLI and Powershell
- Responded to and resolved privileged access incidents and credential misuse reports
- Integrated SailPoint IIQ with ServiceNow for 150+ JML workflows, automating identity lifecycle across AD, Azure AD, and third-party apps — improved SLA compliance by 45%.
- Governed lifecycle of 10,000+ users and service accounts using AD and Azure AD, with enforced RBAC, Conditional Access, MFA, and SCIM synchronization.

- Created and maintained 40+ PowerShell and REST API scripts for provisioning, auditing, and remediation across CyberArk and Azure platforms, reducing manual effort by 60%.
- Configured Azure AD Conditional Access, Just-in-Time VM access, and RBAC policies for 7 business units; closed 30% of identity-related security gaps.
- Conducted 25+ threat hunting and triage operations using Microsoft Sentinel and KQL queries; improved detection and reduced MTTD by 40%.
- Led quarterly GDPR and SOX access recertifications across 8 critical applications using SailPoint; achieved 100% audit compliance.
- Defined PAM policies for 20+ sensitive platforms; implemented Zero Trust controls and password rotation standards.
- Integrated SCIM and SSO with 15+ enterprise apps (SAP, Mainframe, CRM), reducing access request-to-grant time from 2 days to under 2 hours.
- Resolved 5,000+ incidents in ServiceNow aligned with ITIL practices; maintained 98% SLA adherence and improved user satisfaction.
- Coordinated 50+ IT change requests including CyberArk platform updates, SailPoint connector enhancements, and Azure policy enforcement with zero downtime.
- Mentored 30+ engineers on IAM architecture, CyberArk platform operations, and Zero Trust enforcement strategies.
- Served as an Information Security Engineer team's lead to approve the privileged access service requests from Wipro for Clients

## KEY PROJECTS

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- CyberArk PAM Deployment + DR Vault: Enabled session recording, credential rotation, and safe isolation for 1,000+ privileged accounts
- SailPoint Access Certification Engine: Created certification campaigns, SoD policies, and policy remediation for 8+ apps
- Azure Cloud Security Hardening: Implemented Conditional Access, Defender policies, JIT access, RBAC review for 5 business units
- IAM Intelligence Dashboard (RAG): Analyzed 5,000+ IAM tickets via embeddings and visualized trends in Streamlit

## EDUCATION

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### BITS Pilani

*M.Tech in Cloud Computing and Infrastructure*

*Sep 2020 – Nov 2024*

### Kannur University

*Bachelor of Computer Applications*

*Sep 2017 – Jun 2020*

## CERTIFICATIONS

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- Microsoft Certified: Az500
- Microsoft Certified: Az900
- Microsoft Security Hackathon Winner
- CyberArk Fundamentals Certification
- IdentityIQ Implementation and Administration
- CyberArk Trustee

## ACHIEVEMENTS

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- **CRS High Flyer Award (2024 & 2022):** Recognized for excellence in cybersecurity governance and IAM automation.
- **Victory League (Nov–Dec 2023):** Recognized for leading IAM initiatives that reduced audit findings and enhanced client satisfaction.

- **Habit Flagbearer:** Recognized multiple times (2022–2024) for responsiveness, stewardship, and for facilitating cross-functional alignment during IAM transitions, which improved stakeholder satisfaction.
- **CRS Warrior (2023–24):** Awarded for effectively handling critical escalations and high-priority security incidents.
- **Exceptional Work Awards:** Commended for delivering IAM automation scripts that reduced provisioning time by 60%, enhancing efficiency and compliance