

TUSHAR JEENA

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Professional Summary

Data Analyst skilled in SQL, Python, Excel, and Power BI with hands-on experience in ETL pipelines, data cleaning, EDA, and dashboard development. Strong analytical mindset with proven ability to translate raw data into clear business insights. Experienced in customer sentiment analysis, AI automation, and transportation analytics. Passionate about solving problems, optimizing workflows, and delivering data-driven solutions.

Technical Skills

Programming and Databases: SQL (MySQL, PostgreSQL), Python (Pandas, NumPy, Matplotlib, Seaborn)

Data Visualization: Power BI (DAX, Power Query), Advanced Excel (Pivot Tables, Power Query, VBA)

Data Handling: Data Cleaning, Exploratory Data Analysis (EDA), Data Modeling, ETL, Data Warehousing

Analytics and Statistics: Descriptive Statistics, Regression, Predictive Analysis, KPI Tracking, Reporting Automation

Projects

Electric Vehicle Analysis Dashboard – Power BI, DAX, Power Query

- Built an interactive dashboard analyzing 50K+ EV records by make, model, year, and city.
- Created DAX measures to track BEV vs PHEV adoption trends, supporting market forecasting.
- Helped stakeholders identify top cities for EV adoption, supporting business expansion strategies.

Ola Ride Analytics Dashboard – SQL, Power BI

- Designed an end-to-end ride analytics dashboard integrating booking, revenue, and cancellation data.
- Built DAX measures for booking status distribution and revenue breakdown by payment method.
- Provided business recommendations to reduce cancellations and optimize ride allocation.

Restaurant Feedback System – Python, OpenCV, Machine Learning, Power BI

- Developed a real-time sentiment analysis system detecting customer emotions with 92% accuracy.
- Integrated with Power BI to visualize feedback patterns, improving service quality by 10%.
- Enabled restaurant managers to make faster data-driven decisions for customer satisfaction.

Leadership & Responsibilities

- Led a team of 3 students during MCA project, coordinating development tasks and ensuring timely delivery.
- Successfully handled project presentation, showcasing strong communication and public speaking skills.
- Demonstrated leadership, team management, and problem-solving abilities in a collaborative environment.

Certifications & Achievements

- **Google Data Analytics Certificate – Coursera:** Completed case studies in SQL, data cleaning, dashboards, and business presentations.
- **LeetCode Problem Solving:** Solved 350+ algorithm and data structure problems, strengthening coding and analytical skills.

Education

Bachelor of Computer Applications (BCA)

Graphic Era Hill University, Dehradun

2020 – 2023

CGPA: 8.5 / 10

Master of Computer Applications (MCA)

Graphic Era Hill University, Dehradun

2023 – 2025

CGPA: 8.1 / 10