

## **Project Report Template**

### **TITLE: CRM APPLICATIONS THAT HELPS TO BOOK A VISA SLOT**

#### **1. INTRODUCTION**

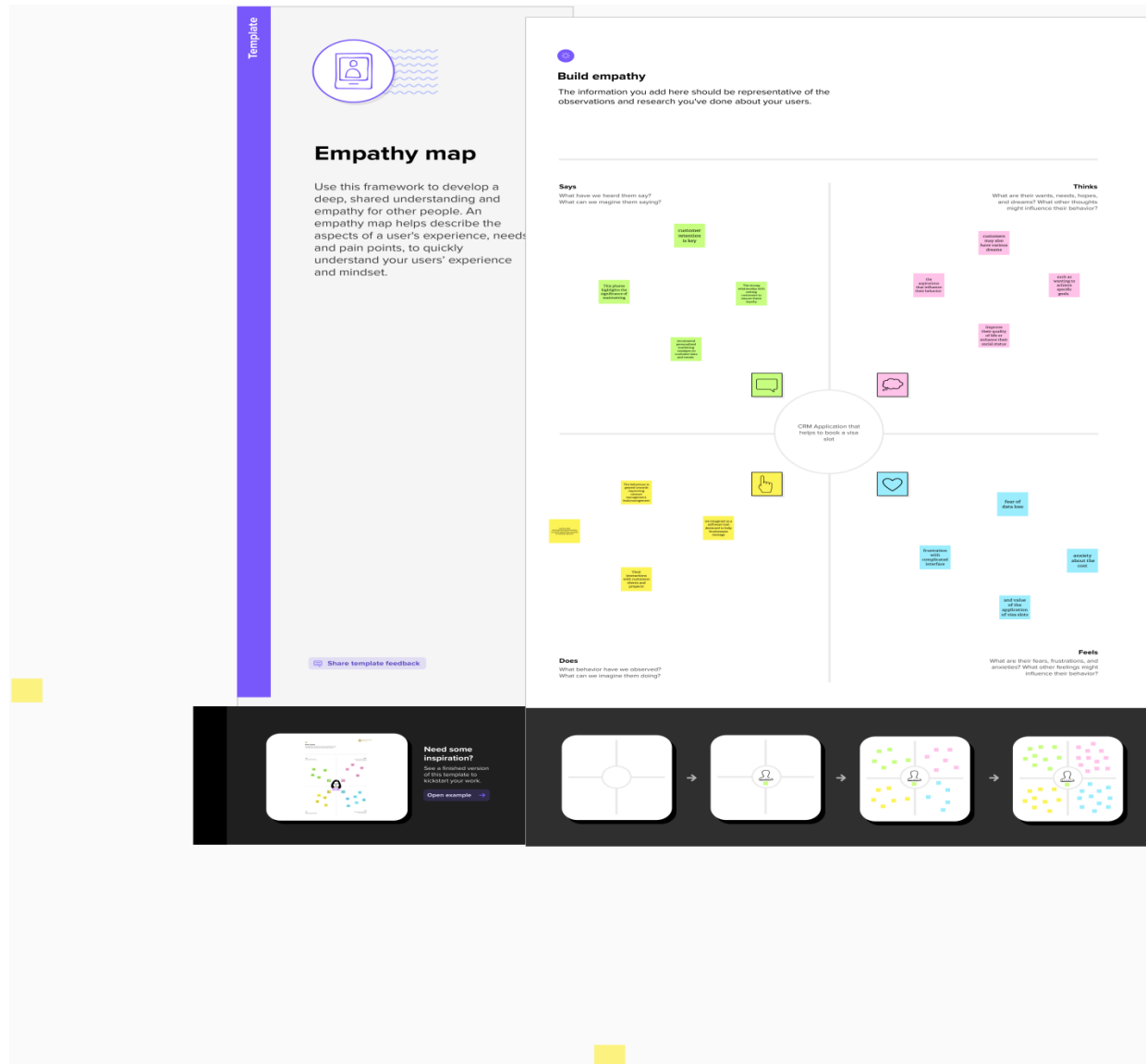
##### **1.1 Overview**

Since 2018 was considered a huge year for CRM with all the new innovative updates keeping us on the edge of our seats. The CRM is a space optimized for all of the handheld devices. The service comes along with mobile configuration making it easier for you to maintain productivity while on the road or anywhere in the world. Finding the right CRM system platform sets a chain reaction that results in cost reduction, conserved time and boosted morale.

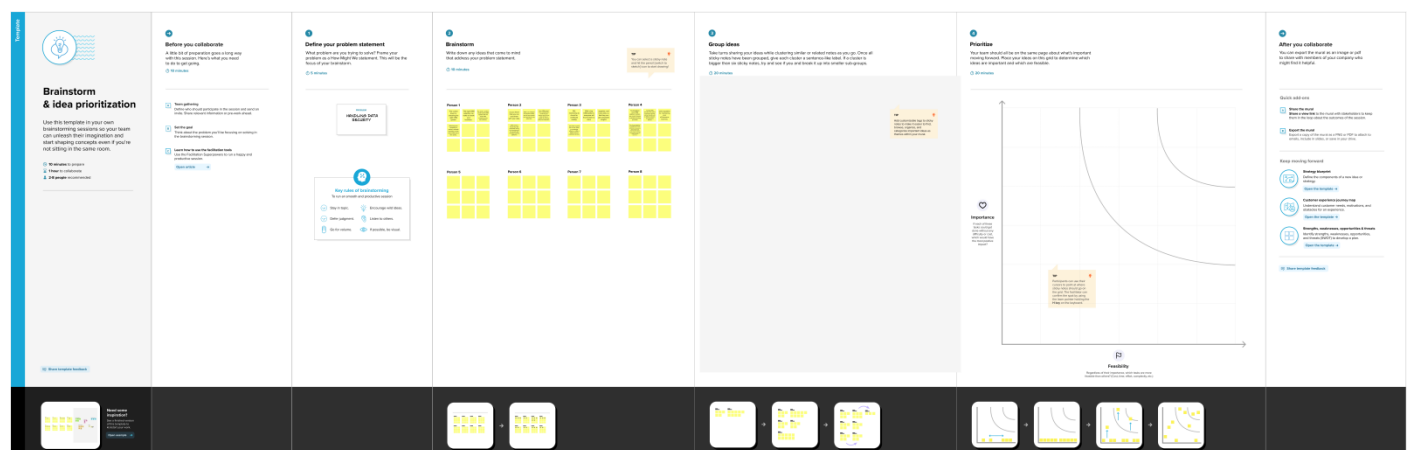
##### **1.2 Purpose:**

Saving the time of the customer who want to book if by using CRM applications of booking a visa slot. Wandering for booking the visa slot and tracking can be reduced here. Reduce the paper filling as much the customers expecting. Ensuring the safety of the customer and parts of many verification.

## 2.1 Empathy Map



## 2.2 Ideation & Brainstorming Map



### 3. RESULT

#### 3.1 Data Model

Object Name	Field in the Object										
Passport	<table><tr><th>Field Label</th><th>Data Type</th></tr><tr><td>contact</td><td>Number</td></tr><tr><td>Full name</td><td>Text(80)</td></tr><tr><td>Passport number</td><td>Text(80)</td></tr><tr><td>Permanent address</td><td>Text(80)</td></tr></table>	Field Label	Data Type	contact	Number	Full name	Text(80)	Passport number	Text(80)	Permanent address	Text(80)
Field Label	Data Type										
contact	Number										
Full name	Text(80)										
Passport number	Text(80)										
Permanent address	Text(80)										
Visa slot	<table><tr><th>Field Label</th><th>Data Type</th></tr><tr><td>Passport Number</td><td>Master Detail</td></tr><tr><td>Visa slot name</td><td>Text(80)</td></tr></table>	Field Label	Data Type	Passport Number	Master Detail	Visa slot name	Text(80)				
Field Label	Data Type										
Passport Number	Master Detail										
Visa slot name	Text(80)										
Labul	<table><tr><th>Field Label</th><th>Data Type</th></tr><tr><td>Account Name</td><td>Text(80)</td></tr></table>	Field Label	Data Type	Account Name	Text(80)						
Field Label	Data Type										
Account Name	Text(80)										

### 3.2 Activity & Screenshot

#### Passport:

(1) WhatsApp

Passport | Salesforce

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Setup

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Object Manager

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Passport

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Fields & Relationships

7 Items, Sorted by Field Label

Quick Find

New

Deleted Fields

Field Dependencies

Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
9345521730	X9345521730__c	Number(10, 0) (External ID) (Unique)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Passport Name	Name	Text(80)		✓
passport number	passport_number__c	Number(18, 0) (External ID) (Unique)		✓
Permanent Address	Permanent_Address__c	Number(18, 0) (External ID) (Unique)		✓

VN20230415\_155....mp4

Project Report - Y....mp4

Project Report - Y....pdf

WhatsApp Video....mp4

Show all

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Restriction Rules

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4 Items, Sorted by Field Label

Quick Find

New

Deleted Fields

Field Dependencies

Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
account Name	Name	Text(80)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓

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4 Items, Sorted by Field Label

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Deleted Fields

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FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
passport number	passport_number__c	Master-Detail(Passport)		✓
visa slot Name	Name	Text(80)		✓

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🌐 Project Report - Y....pdf

🔥 WhatsApp Video....mp4

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WhatsApp

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Search...

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Sales

Home

Opportunities

Leads

Tasks

Files

Accounts

Contacts

Campaigns

Dashboards

Reports

Chatter

Groups

More

Reports

Recent

2 items

Q Search recent reports...

New Report

New Folder

⚙️

REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed
Recent	New Passports Report locations		Private Reports	Jeenu M	7/4/2023, 12:32 pm	
Created by Me	New passports with visa slots Report		Private Reports	Jeenu M	6/4/2023, 3:43 pm	

Private Reports

Public Reports

All Reports

FOLDERS

All Folders

Created by Me

Shared with Me

FAVORITES

To Do List

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🔥 Project Report - Y....mp4

🌐 Project Report - Y....pdf

🔥 WhatsApp Video....mp4

Show all

## **4. Trailhead Profile Public URL**

Team Lead – Jeenu M- <https://trailblazer.me/id/jeenu18>

Team Member 1 –Rajadurai S- <https://trailblazer.me/id/rthrower1>

Team Member 2 –Karalmarks P- <https://trailblazer.me/id/kkaral8>

Team Member3 –Mukesh D- <https://trailblazer.me/id/mmukesh26>

## **5. ADVANTAGES & DISADVANTAGE**

### **Advantages:**

- Automate the Booking of Appointments
- Reduce Your Costs
- Get Real-Time Updates
- Reduce Processing Time

### **Disadvantages:**

- Can come at a cost
- Requires internet access

## **6. APPLICATIONS:**

This will help you to track and manage the availability of visa slot, which are appointments that are required for certain visa applications.

CRM is a strategy employed to learn and understand customer need wants ad behaviour order to develop stronger and sustained relationship with them.

## **7. CONCLUSION:**

Finally, stating your passion, willingness, and readiness to pursue your desired course at the college of your choice.

## **8. FUTURE SCOPES:**

F1 Visa Slot Booking is mandatory to appear in the Visa interview before it gets approved. In addition to this, the biometrics of candidates is also a prerequisite.