



GE Healthcare



One Services

Quarterly Review Report



gehealthcare.com



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Customer Name: ASIAN HOSPITAL MEDICAL CENTER

Country of Operation: PHILIPPINES

Quarter in Review: APRIL – JUNE 2019

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The following report is a summary of services provided by GE Healthcare and contains a holistic view of the **services delivered** aka jobs performed – both scheduled & unscheduled; **IB coverage & uptime** information; upcoming **contractual renewals** as well as our **experts' recommendations** on relevant system health drivers including but not restricted to environmental conditions like PGTH, system connectivity etc.



Your GE Install Base

This section provides an overview of all your GE Assets by modality & facility (if applicable). It also gives you a high level as well as detail view of your IB's coverage entitlement as well as current connectivity status.

IB & Entitlement by Modality

(POPULATING...)

Connectivity by Modality

(POPULATING....)

GE Recommendation

A comprehensive contract package including the 2-ultrasound machine which are not yet under any coverage.

*Considering that the CT & Vascular systems are connected; we strongly encourage CVSKL to **connect all their other imaging & U/S equipment**. We are happy to assist you in this process.*



Service Delivery – Corrective Jobs

Initial asset availability

of Jobs
(POPULATING...)

Time to Repair

0

Uptime

99%

Hours on Average
(Hard Down Jobs)

Average Uptime across
entitled systems

Remote Fix Rate

100%

Parts Changed

0



Time to Close Distribution - Hard Down Jobs

(POPULATING...)

Time to Close Distribution - All Jobs

(POPULATING...)



Equipment Level Coverage & Uptimes

Equipment ID	Description	Modality	Coverage	Warranty Expiration	Coverage Start	Coverage End
1-5010998524	PROBE TYPE,10L	ULTRASOUND	CONTRACT			
1-5313379287	PROBE TYPE, E8C	ULTRASOUND	CONTRACT			
1-5872780774	M12L MIH Probe Type_EXP_3rd ed.	ULTRASOUND	CONTRACT			
GIB_S_PH_0843070114	SILHOUETTE VR	RADIOGRAPHY	CONTRACT		4/10/2019	
GIB_S_PH_0843070115	SILHOUETTE VR	RADIOGRAPHY	CONTRACT		4/10/2019	
GIB_S_PH_0843070116	AMX 4 PLUS	GDXR_DI OTHER	CONTRACT			
GIB_S_PH_0843070118	AMX 4 PLUS	GDXR_DI OTHER	CONTRACT		4/10/2019	
GIB_S_PH_0843080094	LEGEND CRF ANALOG	RADIOGRAPHY	CONTRACT			
GIB_S_PH_0843090076	STENOSCOPI C- ARM D9 MOBILE	SURGERY	CONTRACT		4/10/2019	
GIB_S_PH_0843210085	VCT ZETA CONSOLE UPG HINO	CT	CONTRACT			
GIB_S_PH_0843260011	MILLENNIUM MG INTEGRATED	NUCLEAR	CONTRACT		4/10/2019	
GIB_S_PH_0843260011NMAW2	NM XELERIS 3	NUCLEAR	WARRANTY	1/9/2015		
GIB_S_PH_0843270008	SIGNA SMARTSPEED 1 POINT 5T FIXED	MR	CONTRACT			
GIB_S_PH_0843360126	LOGIQ 400 ASIAN	ULTRASOUND	CONTRACT			



Vascular Technical Assessment

Our technical team recently conducted a comprehensive health check on all the vascular systems.

Here is a summary of the findings and recommendations. Detailed reports are attached in the appendix.

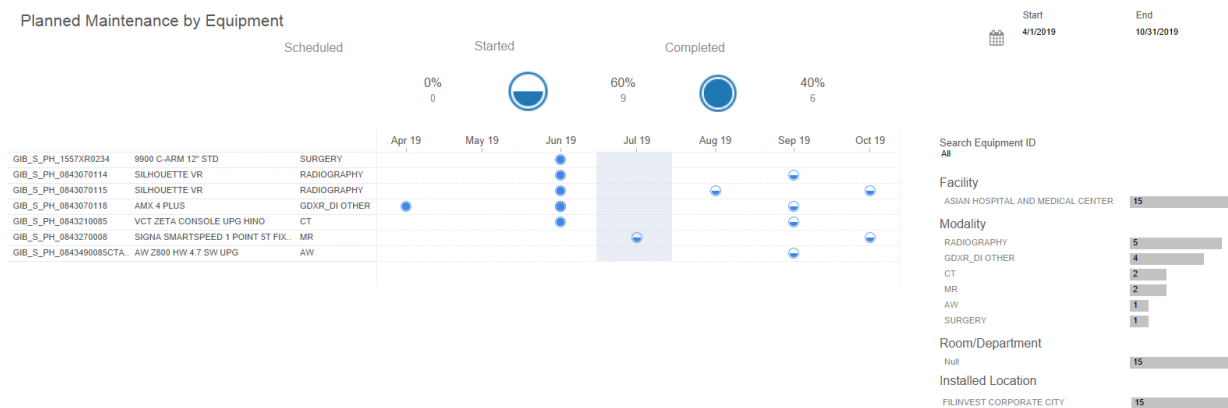
System	Findings	Actions	Recommendations
POPULATING.....			
POPULATING.....			
POPULATING.....			



Service Delivery – Planned Jobs

Planned Maintenance (Completed & Upcoming)

Planned Maintenance by Equipment



All due PMs for the quarter have been completed. Schedule for upcoming PMs is tentative. Our customer support center will reach out to you to plan the jobs at your convenience.

FMI's

All field modifications have been completed on time.



GE Recommendation

Following the detailed Health Check, GE will be placing an onsite FE at CVSKL to ensure regular monitoring & timely support for any new issues. Post office hours, we recommend that CVSKL contact the GE Customer Support Center to ensure timely action for any issues.



Other Information

Upcoming Warranty Expiry

(Next 3 months)

0

Upcoming Contract Renewals

(Next 3 Months)

0

*Ultrasound Vivid T8 & Vivid E9

Closing Comments

In case of any concerns or feedback, please contact our technical or commercial leads who would be happy to assist you. s

GE values your partnership & we hope to exceed your expectations at every opportunity.

Sincerely

GE Healthcare Services Team



Appendices

Detailed Health Check Reports



Inspector power
report.pdf



Cathlab_OnWatchReport_1553XR0095_August_2018.pdf



MR health check report.pdf



Power report_ASIA HEALTH PARTNERS_834210036_27_Aug'18.pdf



Power report_Infographic_ASIA HEALTH PARTNERS_17Sep2018 - ISOLATION TRANSFORMATION.pdf



Uptime Report - MRI Diagnostics Pte Ltd .msg

Details of SRs



SR Details Q3.pdf