

A1)

Primary users of our app are students.

Secondary users will be professors; there aren't any obvious tertiary users for our app. One possibility of tertiary users might be the Program Office, where the app has a tie-up with one of the classes that is always booked for peer tutoring through the app.

A2)

We will be using surveys and interviews as our main technique for resource gathering. The reasoning behind this is for having a volume of data from students across the campus, this will lead us to tailor the features (and to decide which ones should have higher priority) based on the surveys received. The interviews are done to supplement the data we have received by the surveys conducted. Moreover, the interviews allow us to ask more specific questions leading to detailed answers and explanation of a subset of our primary userbase's thoughts about the app. The interview is also a method to gauge the opinions of our secondary users (in our case, the professors).

A3)

Ideally, we conduct about 50 surveys, with multiple respondents being from different batches.

Moreover, we will conduct at least 6 interviews; with 3 interviews with professors and 3 interviews with students from different batches.

#### Possible Survey Questions:

- Have you ever been a peer tutor to someone?
- Have you ever been tutored by a peer?
- Are the peers you tutor or have been tutored by friends, or at the very least classmates?
- Have you ever been tutored by a senior?
- Have you approached the Writing Centre or the Q Centre for help?
- If you have, how many times?
- Would you like a centralised system of peer tutoring, like the existing Centres?
- Would you want a single platform for peer tutoring for all subjects?
- How likely are you to be a tutor if a platform were to open up?
- Would you mind receiving notifications for tutoring help on your email?

**Possible Interview Script:**

- Do you think you/students learn better when they end up teaching others?
- Do you think it would be beneficial if there was an application or a platform that enabled this interaction?
- What would a platform such as this require to function or to be used by you/students?
- Would it be beneficial for the platform to have tie-ups with the Writing and Q Centre?
- Would this tie-up increase the credibility of the platform?
- How would you like to be notified of someone's availability for tutoring? Would emails suffice? If not, what other kinds of notifications would you prefer?
- Would it be worth it for the app to have access to your google calendar so that the decided upon slot gets automatically scheduled?
- Are there any other features you wish for this app to have?

**Name:**

**Contribution:**

Jeet Shah	Helped in each question
Archit Murali	Helped in each question
Suyash Lal	Helped in each question