## Jitendra Ramdas More

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#### **SUMMARY**

Dynamic Software Development Engineer III at Expedia Group with a proven track record in cloud architecture and team leadership. Expert in implementing observability practices and CI/CD pipelines, driving performance improvements.

#### **EXPERIENCE**

Software Development Engineer III, 07/2016 - Current

Expedia Group - Gurugram, India

- ADS Tech domain, with ownership of the Billing and Funding spaces, and building a **Consolidated Ads Portal**.
- Handled a team of 7 to 9 members.
- Lead the Direct Connect Project (Live Shop/Booking) for 20 cruise lines.
- Collaborated with infrastructure and security teams to standardize observability tooling across cloud and container platforms, including ECS, Kubernetes, and GITOps.
- Led end-to-end delivery of data/product feature projects, ensuring completion on time and within budget, using **Agile/Scrum methodologies**.
- Collaborated with cross-functional teams (Data engineers, architects, analysts) to implement ETL pipelines, data lakes, and data warehouses (BigQuery, Snowflake, Redshift, Airflow Glue).
- Development tools: Git, Docker, IntelliJ, Maven, Gradle, Spring Boot, and Oracle WebLogic.
- Infrastructure as Code: Terraform, Ansible, CloudFormation, Chef, and **Kubernetes**. Including secure secrets injection using AWS Secrets Manager.
- · Monitoring & Logging: Datadog, Splunk, Grafana
- Database Management, RDBMS, and NoSQL.
- Caching: Redis, Memcache
- Team Leadership and Incident Management, DevOps, and SRE Practices.

### Principal Consultant (Linux), 03/2013 - 06/2016

#### **CampusEAI**

- Migrated over 300+ clients from on-prem to AWS cloud infrastructure
- Handled a team of 6 to 12 members.
- Led Agile ceremonies, including daily stand-ups, sprint planning, retrospectives, and backlog grooming, using JIRA/Confluence
- Experience in automating the DevSecOps approach,
- Designed and implemented CI/CD pipelines for deployment automation, distributed monitoring, with the defined implementation of SLI, SLO, and SLA.
- Microservices design principles and design patterns, like Saga, Event Sourcing, Circuit Breaker, API Gateway, and Database Per Service, Circuit Breaker, API Gateway, and Database Per Service.

#### **Sr. Engineer - Service Operations**, 02/2011 - 03/2013

#### Netmagic Solutions Pvt Ltd - Mumbai

- Supported over 5+ Linux servers in NTT Data Centers India and USA.
- Contributed to the web administration team for Star Plus' "Satyamev Jayate" show.

#### **SKILLS**

- Coding
- Programming languages: Java, Kotlin, Python, etc
- Cloud architecture and system design
- Kubernetes management
- Prometheus, Grafana, CloudWatch, Splunk, and Datadog
- Agile methodologies
- Networking and troubleshooting
- Performance improvement
- Reliability (SLA, SLO, SLI)
- Identity and Access: Active Directory, Privileged Access Management (PAM)
- Microservices design
- Cashing, Queue, Debugging, RCA
- Team management
- Data governance, security tools
- AWS, Azure, GCP
- C#, .NET Framework, .NET Core, ASP.NET MVC, WebAPI, IIS

# EDUCATION AND TRAINING

MBA

Tilak Maharashtra Vidyapith - Pune

**Bachelor of Commerce Mumbai University** - Mumbai

**Higher Secondary School(HSC)**: HSC **Maharashtra Board** - Mumbai

Secondary School Certificate(SSC): SSC

Maharashtra Board - Mumbai

#### **CERTIFICATIONS**

- AWS Certified Solutions Architect Associate
- Red Hat Certified Engineer (RHCE)
- Microsoft Certified Professional (MCP)