JITENDRA RAMDAS MORE

@ jitendra_ads@yahoo.com   📞 9833550438   📍 Gurugram, India 122017

🔗 https://www.linkedin.com/in/jitendraramdasmore   🔗 Bold Profile

SUMMARY

Possess over 15+ years of professional IT experience, including 5+ years in software development and data engineering and 7+ years specializing in DevOps practices. Currently serving as a Solutions Architect, with a focus on designing and implementing automated solutions across AWS and private cloud environments, ensuring operational efficiency and scalability.

SKILLS

- Cloud architecture
- Java development
- Design system architecture
- Software lifecycle management
- Kubernetes management
- Automation practices
- Problem-solving aptitude

- CI/CD pipelines
- DevOps practices
- Agile methodologies
- Infrastructure as code
- AWS services
- Cross-functional collaboration
- Software development tools: JIRA, confluence

- Performance improvement
- Reliability
- Microservices design
- Scripting languages
- Programming languages: java, kotlin, Python

EXPERIENCE

07/2016 - Current

Software Development Engineer III, **Expedia Group, Gurugram, India**

- Extensive experience in the Media Solution (ADS Tech) domain, with ownership of Billing and Funding spaces
- Led SRE efforts in Ads Technology, managing billing and funding systems
- SRE Practices Like Automation, removing toils, Blameless Post mortem
- Reduced MTTR by 25% by implementing automated monitoring tools
- Built resilient cloud infrastructure using Kubernetes and AWS
- Strong background in Large Scale Abstract System design, Technical Architecture, and AWS Cloud services
- Led end-to-end delivery of data projects, ensuring completion on time and within budget, using Agile/Scrum methodologies
- Collaborated with cross-functional teams (data engineers, architects, analysts) to implement ETL pipelines, data lakes, and data warehouses (BigQuery, Snowflake, Redshift, Glue).
- Managed cloud-based data solutions on AWS/GCP/Azure, ensuring best practices in data governance and security (GDPR, etc)
- Implemented CI/CD pipelines for automated data deployments, ensuring DevOps best practices

- Cloud Platforms: AWS, GCP
- Development tools: Git, Docker, IntelliJ, Eclipse, Maven, Gradle, Spring Boot, Oracle WebLogic.
- Infrastructure as Code: Terraform, Ansible, CloudFormation, Chef, Kubernetes.
- Monitoring & Logging: Datadog, Splunk, Grafana
- Databases: MySQL, PostgreSQL, Mongo, Dynamo DB, NoSQL
- Caching: Redis, Memcache
- Languages: Python, Java, Groovy, SQL, Kotlin etc
- Tools: LDAP, SAML 2.0, AWS Redshift
- Non-Abstract System Design, System Design HLD/LLD
- Team Leadership and Incident Management, DevOps and SRE Practices

03/2013 - 06/2016   **_Principal Consultant (Linux),_ CampusEAI**

- Defined project objectives and roadmaps, working with stakeholders to align business needs with technical execution
- Led Agile ceremonies, including daily stand-ups, sprint planning, retrospectives, and backlog grooming, using JIRA/Confluence
- Mentored engineering teams, fostering a culture of continuous improvement and innovation
- Experience in Automation of DevSecOps approach (Agile & DevOps) Experience with infrastructure as code (IaC) tools such as Terraform, CloudFormation
- Migrated over 300+ clients from on-prem to AWS cloud infrastructure
- Designed and implemented CI/CD pipelines for deployment automation
- Microservices design principles and design patterns like Saga, Event Sourcing, Circuit Breaker, API Gateway, and Database Per Service Circuit Breaker, API Gateway, and Database Per Service

02/2011 - 03/2013   **_Sr. Engineer - Service Operations,_ Netmagic Solutions Pvt Ltd, Mumbai**

- Supported over 5000+ Linux servers in Net Magic Data Center throughout India
- Troubleshooting and maintaining all types of applications
- Managed iterative tasks through shell scripting and addressed customer complaints and server-related issues in the data center

12/2009 - 02/2011   **_Sr. Engineer - Service Operations,_ Zycus InfoTech Pvt. Ltd, Mumbai, India**

- Representing L2 support for 500+ client from their Network Operation Centers
- Multiple Service Delivery Project being delivered- TATA Teleservice, Aptech Education, Rallis

03/2005 - 12/2009   **_L-2 Linux /Windows Support (NOC),_ Allied Digital Service Limited, Mumbai, India**

- Setting up Distributed Monitoring Infra, N- Central many monitoring application and administration
- Providing L2/L3 Level support for Windows, for their R and D Centers as well Data Center in US
- Major Project- Data Centre in Colo to NTT migrations
- L2 Level Support all Linux Distributions and Windows Data Center for Australia and US base clients

EDUCATION AND TRAINING

01/2011	**MBA**, **Marketing** ***Tilak Maharashtra Vidyapith***, Pune
08/2007	**Bachelor of Commerce (B.Com)**, **Finance** ***Mumbai University***, Mumbai
03/2003	**Higher Secondary School(HSC)**, **HSC** ***Maharashtra Board***, Mumbai
03/2001	**Secondary School Certificate(SSC)**, **SSC** ***Maharashtra Board***, Mumbai

CERTIFICATIONS

• AWS Certified Solutions Architect - Associate

• Red Hat Certified Engineer (RHCE)

• Microsoft Certified Professional (MCP)