

# Jitendra Ramdas More

- Gurugram Haryana, India 122017 • 9833550438 • jitendra\_ads@yahoo.com
- WWW: <https://www.linkedin.com/in/jitendraramdasmore> • WWW: [Bold Profile](#) • WWW: [Online Profile](#)

## SUMMARY

Dynamic Software Development Engineer III at Expedia Group with a proven track record in cloud architecture and team leadership. Expert in implementing observability practices and CI/CD pipelines, driving performance improvements. Adept at fostering cross-functional collaboration, leveraging skills in Kubernetes and Agile methodologies to deliver impactful solutions.

## EXPERIENCE

**Software Development Engineer III (SRE)**, 07/2016 - Current

**Expedia Group** - Gurugram, India

- ADS Tech domain, with ownership of the Billing and Funding spaces, and building a consolidated ads portal.
- Handled a team of 7 to 9 members.
- Led SRE practices in ads technology, guided service teams in onboarding to observability platforms, implementing SLIs/SLOs, and improved MTTR/MTTD.
- Lead Direct Connect Project for 20 Cruiselines
- Collaborated with infrastructure and security teams to standardize observability tooling across cloud and container platforms, including ECS, Kubernetes, and GITOps.
- Led end-to-end delivery of data/product feature projects, ensuring completion on time and within budget, using **Agile/Scrum methodologies**.
- Collaborated with cross-functional teams (data engineers, architects, analysts) to implement ETL pipelines, data lakes, and data warehouses (BigQuery, Snowflake, Redshift, Glue).
- Development tools: **Git, Docker, IntelliJ, Eclipse, Maven, Gradle, Spring Boot, and Oracle WebLogic**.
- Infrastructure as Code: Terraform, Ansible, CloudFormation, Chef, and **Kubernetes**. Including secure secrets injection using AWS Secrets Manager.
- **Monitoring & Logging: Datadog, Splunk, Grafana**
- Database Management, **RDBMS, and NoSQL**.
- Caching: Redis, Memcache
- Team Leadership and Incident Management, DevOps, and SRE Practices.

**Principal Consultant (Linux)**, 03/2013 - 06/2016

**CampusEAI**

- **Migrated over 300+ clients from on-prem to AWS cloud infrastructure**
- Handled a team of 6 to 12 members.
- Led Agile ceremonies, including daily stand-ups, sprint planning, retrospectives, and backlog grooming, using JIRA/Confluence
- Experience in automating the DevSecOps approach,
- Designed and implemented CI/CD pipelines for deployment automation, distributed monitoring, with the defined implementation of SLI, SLO, and SLA.

## SKILLS

- Coding
- Programming languages: Java, Kotlin, Python, etc
- Cloud architecture / system design
- Kubernetes management
- Prometheus, Grafana, CloudWatch, Splunk, and Datadog
- Agile methodologies
- Cross-functional collaboration
- Performance improvement
- Reliability (SLA, SLO, SLI)
- Identity and Access: Active Directory, Privileged Access Management (PAM)
- Microservices design
- Caching, Queue, Debugging, RCA
- Team management
- Data governance, security tools
- AWS / Azure / GCP

## EDUCATION AND TRAINING

**MBA** : Marketing, 01/2011

**Tilak Maharashtra Vidyapith** - Pune

**Bachelor of Commerce** : Finance, 08/2007

**Mumbai University** - Mumbai

**Higher Secondary School(HSC)** : HSC, 03/2003

**Maharashtra Board** - Mumbai

**Secondary School Certificate(SSC)** : SSC, 03/2001

**Maharashtra Board** - Mumbai

## CERTIFICATIONS

- AWS Certified Solutions Architect – Associate
- Red Hat Certified Engineer (RHCE)
- Microsoft Certified Professional (MCP)

- Microservices design principles and design patterns, like Saga, Event Sourcing, Circuit Breaker, API Gateway, and Database Per Service, Circuit Breaker, API Gateway, and Database Per Service.

**Sr. Engineer - Service Operations**, 02/2011 - 03/2013

**Netmagic Solutions Pvt Ltd** - Mumbai

- Supported over 5,000 Linux servers in Net Magic Data Center throughout India and USA.
- Contributed to the web administration team for Star Plus' "**Satyamev Jayate**" show, overseeing management, monitoring, and support.

**Sr. Engineer - Service Operations**, 12/2009 - 02/2011

**Zycus InfoTech Pvt. Ltd** - Mumbai, India

- **Major Project**- Data Centre in Colo to NTT migrations
- Setting up Nagios, Zabbix, Fully Automated Nagios (Centreon), and many monitoring applications and administration into this.
- Providing L2/L3 level support for Windows, Linux, and network for their R&D centers, as well as the data center in the US.