jitendra_ads@yahoo.com

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**Gurugram Haryana, India
122017**

WWW:
https://www.linkedin.com
/in/jitendraramdasmore

WWW: [Bold Profile](#)

WWW: [Online Profile](#)

Skills

- Coding
- Programming languages: Java, Kotlin, Python, etc
- Cloud architecture / system design
- Kubernetes management
- Prometheus, Grafana, CloudWatch, Splunk, and Datadog
- Agile methodologies
- Cross-functional collaboration
- Performance improvement
- Reliability (SLA, SLO, SLI)
- Identity and Access: Active Directory, Privileged Access Management (PAM)
- Microservices design
- Cashing, Queue, Debugging, RCA
- Team management
- Data governance, security tools
- AWS / Azure / GCP

Education And Training

01/2011
MBA:
Marketing
Tilak Maharashtra Vidyapith
Pune

08/2007
Bachelor Of Commerce:
Finance
Mumbai University
Mumbai

03/2003

Jitendra Ramdas More

Summary

Dynamic Software Development Engineer III at Expedia Group with a proven track record in cloud architecture and team leadership. Expert in implementing observability practices and CI/CD pipelines, driving performance improvements. Adept at fostering cross-functional collaboration, leveraging skills in Kubernetes and Agile methodologies to deliver impactful solutions.

Experience

Expedia Group - Software Development Engineer III (SRE)
Gurugram, India
07/2016 - Current

- ADS Tech domain, with ownership of the Billing and Funding spaces, and building a consolidated ads portal.
- Handled a team of 7 to 9 members.
- Led SRE practices in ads technology, guided service teams in onboarding to observability platforms, implementing SLIs/SLOs, and improved MTTR/MTTD.
- Lead Direct Connect Project for 20 Cruiselines
- Collaborated with infrastructure and security teams to standardize observability tooling across cloud and container platforms, including ECS, Kubernetes, and GITOps.
- Led end-to-end delivery of data/product feature projects, ensuring completion on time and within budget, using **Agile/Scrum methodologies.**
- Collaborated with cross-functional teams (data engineers, architects, analysts) to implement ETL pipelines, data lakes, and data warehouses (BigQuery, Snowflake, Redshift, Glue).
- Development tools: **Git, Docker, IntelliJ, Eclipse, Maven, Gradle, Spring Boot, and Oracle WebLogic**.
- Infrastructure as Code: Terraform, Ansible, CloudFormation, Chef, and **Kubernetes**. Including secure secrets injection using AWS Secrets Manager.
- **Monitoring & Logging: Datadog, Splunk, Grafana**
- Database Management, **RDBMS, and NoSQL**.
- Caching: Redis, Memcache
- Team Leadership and Incident Management, DevOps, and SRE Practices.

CampusEAI - Principal Consultant (Linux)
03/2013 - 06/2016

- **Migrated over 300+ clients from on-prem to AWS cloud infrastructure**
- Handled a team of 6 to 12 members.
- Led Agile ceremonies, including daily stand-ups, sprint planning, retrospectives, and backlog grooming, using JIRA/Confluence
- Experience in automating the DevSecOps approach,
- Designed and implemented CI/CD pipelines for deployment automation,

Higher Secondary School(HSC):
HSC
Maharashtra Board
Mumbai

03/2001
**Secondary School
Certificate(SSC)**:
SSC
Maharashtra Board
Mumbai

Certifications

- AWS Certified Solutions Architect – Associate
- Red Hat Certified Engineer (RHCE)
- Microsoft Certified Professional (MCP)

distributed monitoring, with the defined implementation of SLI, SLO, and SLA.
- Microservices design principles and design patterns, like Saga, Event Sourcing, Circuit Breaker, API Gateway, and Database Per Service, Circuit Breaker, API Gateway, and Database Per Service.

Netmagic Solutions Pvt Ltd - Sr. Engineer - Service Operations
Mumbai
02/2011 - 03/2013

- Supported over 5,000 Linux servers in Net Magic Data Center throughout India and USA.
- Contributed to the web administration team for Star Plus' "**Satyamev Jayate**" show, overseeing management, monitoring, and support.

Zycus InfoTech Pvt. Ltd - Sr. Engineer - Service Operations
Mumbai, India
12/2009 - 02/2011

- **Major Project**- Data Centre in Colo to NTT migrations
- Setting up Nagios, Zabbix, Fully Automated Nagios (Centreon), and many monitoring applications and administration into this.
- Providing L2/L3 level support for Windows, Linux, and network for their R&D centers, as well as the data center in the US.