

JITENDRA RAMDAS MORE

@ jitendra_ads@yahoo.com

📞 9833550438

📍 Gurugram, India 122017

🔗 <https://www.linkedin.com/in/jitendraramdasmore>

🔗 [Bold Profile](#)

SUMMARY

Results-driven Solutions Architect with over 15 years of IT experience, including 7+ years in software development, and deep expertise in DevOps and SRE practices. Proven track record of designing and implementing automated, scalable solutions across AWS, Azure, GCP, and private cloud environments. Skilled in driving operational efficiency, improving system reliability, and fostering a DevOps culture across cross-functional teams.

SKILLS

- Coding
- Design system architecture
- Software lifecycle management
- Kubernetes management
- CI/CD pipelines
- Prometheus, Grafana, CloudWatch, Splunk, and Datadog
- Agile methodologies
- Cross-functional collaboration
- Software development tools: JIRA, Confluence
- Performance improvement
- Reliability
- Microservices design
- Data governance, security tools, InfoSec, Prisma, SonarQube
- Identity and Access: Active Directory, Privileged Access Management (PAM)
- Programming languages: Java, Kotlin, Python

EXPERIENCE

07/2016 - Current

Software Development Engineer III (SRE), Expedia Group, Gurugram, India

- Extensive experience in the Media Solution (ADS Tech) domain, with ownership of billing and funding spaces, and building a consolidated ads portal.
- Led SRE efforts in Ads Technology, managing billing and funding systems
- Reduced MTTR/MTTD by 25% by implementing automated monitoring tools.
- Led end-to-end delivery of data projects, ensuring completion on time and within budget, using Agile/Scrum methodologies
- Collaborated with cross-functional teams (data engineers, architects, analysts) to implement ETL pipelines, data lakes, and data warehouses (BigQuery, Snowflake, Redshift).
- Managed cloud-based data solutions on AWS, GCP, and Azure, ensuring best practices in data governance and security (GDPR, etc.)
- Development tools: Git, Docker, IntelliJ, Eclipse, Maven, Gradle, Spring Boot.
- Infrastructure as Code: Terraform, Ansible, CloudFormation, Chef, Kubernetes.
- Monitoring & Logging: Datadog, Splunk, Grafana
- Databases: MySQL, PostgreSQL, Mongo, DynamoDB, NoSQL.
- Caching: Redis, Memcache
- Languages: Python, Java, Groovy, SQL, Kotlin, etc.
- Scripting: Python, Linux, Bash.
- DevFramework: Spring Boot, Flask, Django.
- Drove a DevOps and SRE mindset by mentoring teams and promoting an automation culture.
- Collaborated with architects and PMs for end-to-end solution delivery.

03/2013 - 06/2016

Principal Consultant (Linux), CampusEAI

- Defined project objectives and roadmaps, working with stakeholders to align business needs

with technical execution

- Led Agile ceremonies, including daily stand-ups, sprint planning, retrospectives, and backlog grooming, using JIRA/Confluence
- Mentored engineering teams, fostering a culture of continuous improvement and innovation
- Experience in Automation of DevSecOps approach (Agile & DevOps) Experience with infrastructure as code (IaC) tools such as Terraform, CloudFormation
- Migrated over 300+ clients from on-prem to AWS cloud infrastructure
- Designed and implemented CI/CD pipelines for deployment automation
- Microservices design principles and design patterns like Saga, Event Sourcing, Circuit Breaker, API Gateway, and Database Per Service Circuit Breaker, API Gateway, and Database Per Service

02/2011 - 03/2013

Sr. Engineer - Service Operations, Netmagic Solutions Pvt Ltd, Mumbai

- Supported over 5000+ Linux servers in Net Magic Data Center throughout India
- Troubleshooting and maintaining all types of applications
- Managed iterative tasks through shell scripting and addressed customer complaints and server-related issues in the data center

12/2009 - 02/2011

Sr. Engineer - Service Operations, Zycus InfoTech Pvt. Ltd, Mumbai, India

- Representing L2 support for 500+ client from their Network Operation Centers
- Multiple Service Delivery Project being delivered- TATA Teleservice, Aptech Education, Rallis

03/2005 - 12/2009

L-2 Linux /Windows Support (NOC), Allied Digital Service Limited, Mumbai, India

- Setting up Distributed Monitoring Infra, N- Central many monitoring application and administration
- Providing L2/L3 Level support for Windows, for their R and D Centers as well Data Center in US
- Major Project- Data Centre in Colo to NTT migrations
- L2 Level Support all Linux Distributions and Windows Data Center for Australia and US base clients

EDUCATION AND TRAINING

01/2011

MBA, Marketing
Tilak Maharashtra Vidyapith, Pune

08/2007

Bachelor of Commerce (B.Com), Finance
Mumbai University, Mumbai

03/2003

Higher Secondary School(HSC), HSC
Maharashtra Board, Mumbai

03/2001

Secondary School Certificate(SSC), SSC
Maharashtra Board, Mumbai

CERTIFICATIONS

- AWS Certified Solutions Architect - Associate
- Red Hat Certified Engineer (RHCE)
- Microsoft Certified Professional (MCP)