

1) Register form fields which you need on register page for user.

When a user register to the app will only need email and password, with confirmation but with direct access. The user will have to accept the terms and conditions to create an account.

To login the user will be the email account and the password set. There has to be a way to get a new password if forgotten, like every webapp.

Under the user account configuration page, there will be like 3 tabs.

One for the account personal information:

- Logo/image (if not set, a default will be shown)
- Name (First name and Last name)
- Phone number
- Country (dropdown)
- Zip code
- Email address (with password confirmation to change)
- Password (with old password confirmation to change)
- And a zone to see all the billing transactions in a list (transaction date, description, type, amount...) and download the invoice.

Other tab for billing information:

- Payment method (store the payment method of the user)
- Billing address (Street, country, state etc.)
- Check if is an individual or a company
- If company: Company name and VAT number

Other tab with the subscriptions:

- On this tab the user will see all of the subscriptions among the time that he had, name, plan, cost, status, last billed, if cancelled etc. and the ability to cancel (under password confirmation) and other related administrative actions.

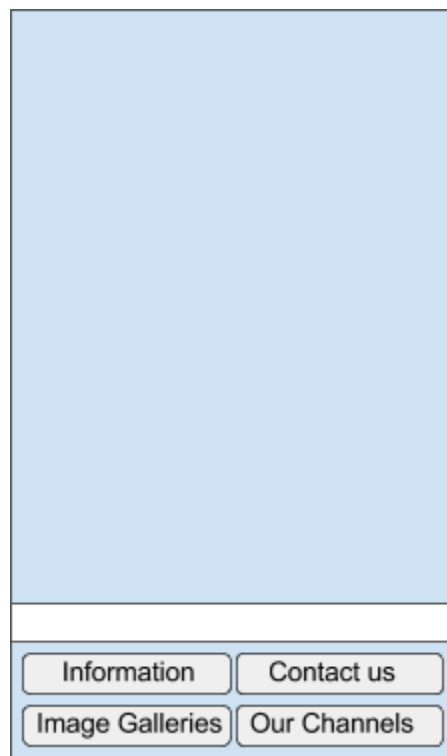
2) Command with auto responses: When you click it, it shows you another submenu/keyword with X buttons that each one correspond to one command that sends to you an auto response

Comment: What options we need to show the users in submenu/keyword, please advice or it would be great if you send a draft how it will looks and options are there.

Ok so, let's be clear because this is basic for everything.

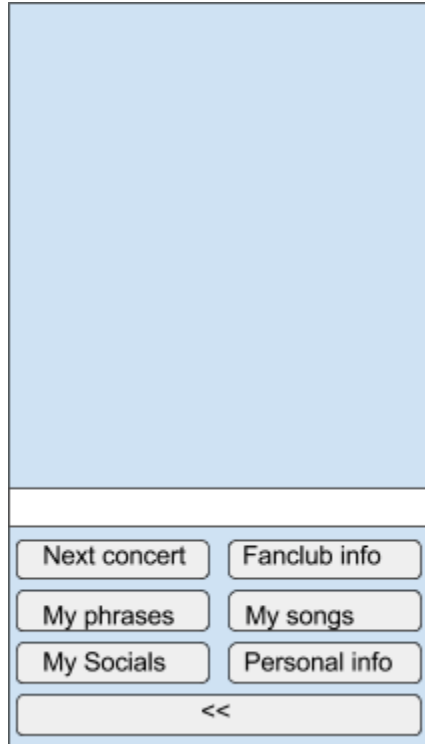
A bot created/configured with Citymes will have at the “main screen” 4 buttons. Each button leads to the four action types that Citymes have: autoresponses, forms, galleries and channels.

On the bot configuration page, the user needs to be able to set the text of this buttons (and include emoji if he wants), for example:



The order will be always the same (autoresponses, contact forms, galleries and channels).

Once you click to a one of the buttons, the menu will change and will show a new row of buttons with the actions of the button, for example under the “Information” button (autoresponses):



In this type of command (autoresponse) when a user clicks on one of the options, like “Next concert”, it will get the info that has been set on the “Automatic message to send” at the autoresponder panel. The same with all the others. When a user clicks on the last button “<<” he will go back to the main menu. This button will be available on all 4 submenus.

3) Contact command: Once you click it it shows you a submenu with buttons with type of contact options (Issue, Improvement, Contact...” and once clicked the user can send an image and/or a text. These messages will be received to the user account email address.

Comment: Please let us know the contact options and what features will be done with contact options. Or it would be great if you create draft flow for this.

Like in the autoresponder option, once the user enter in the contact submenu he will have a custom message (like on any of the other options) where the account user will explain the contact options. Once the user click one of the contact options, there will be shown a text explaining whatever the account user wants and then the telegram user will be able to introduce text.

Once introduced, there will be another text (also set by the account user) to tell if the user wants to upload a picture or skip (this will require a button to skip).

Once the user sends a photo or skip this step, there will be an other message (set by the account user) to tell the user to give an email or phone to contact back.

Once introduced, there will be a last message with a thank you or whatever (set by user account) and the process will be done.

Here you have a practical example:

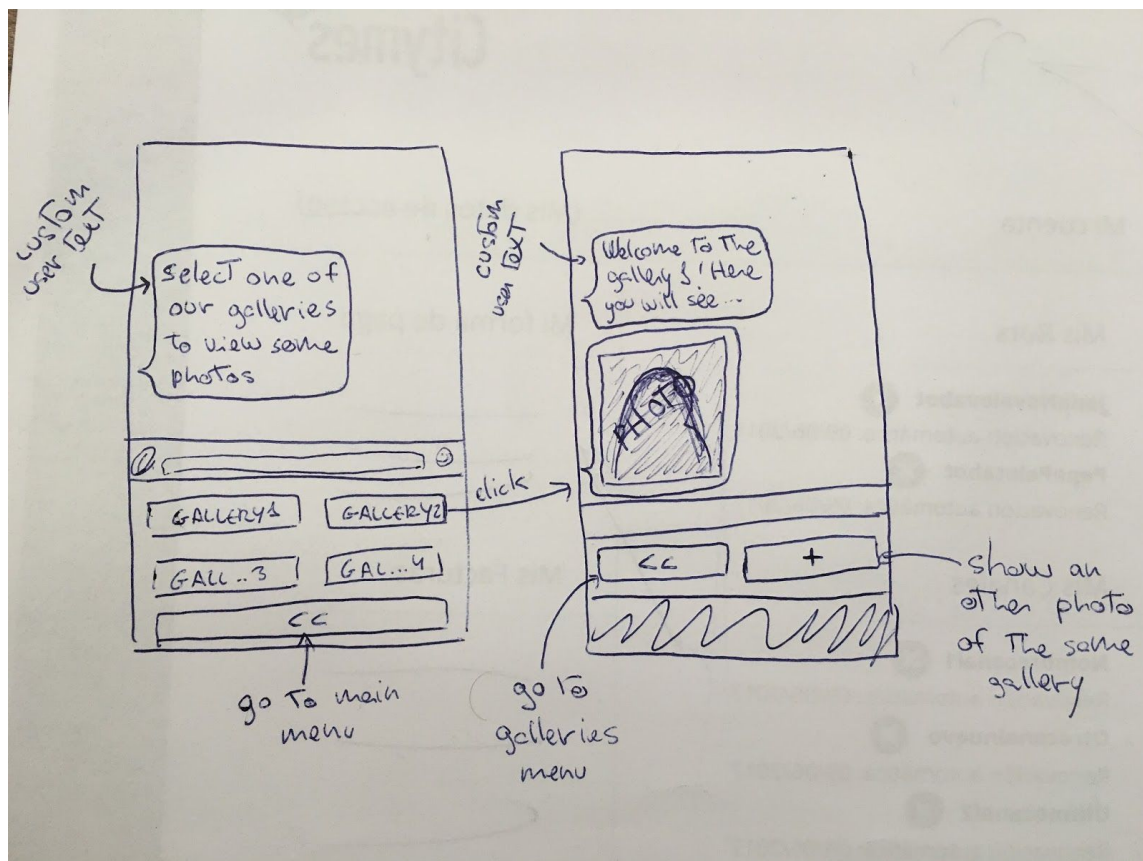


Each contact option can have a different email to receive the messages, and the messages will also be stored and accessible through the web app.

- 4) **Gallery command:** Once clicked it shows a submenu of names of photo galleries. When you click one, the bot shows you one photo and a button to get another of the same gallery, and a button to go back to the galleries submenu.

Comment: We assume that we need to manage the users gallery as well, where users can upload images in the gallery and user will choose the image from this gallery when send messages.

Please send the basic drafts for this process if you can it would help us to create design and functionality and save both of time.



An other handmade draft to try to clarify the main menu and the submenus:

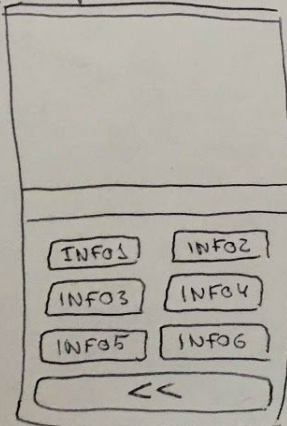
MAIN SCREEN MENU



This are the four buttons of the four kind of actions of the bot. The name of the buttons can be changed by the account user.

This 4 buttons will be always the same in all bots, in the same order. Only will change the text.

Information Submenu (autoreponses)



This will be all the autoreponses configured by this bot. This will be the same in galleries and contact form submenus. What changes is the action on click.
} button to go back