

# Business Analyst Training

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Business Analyst's role – RPA  
Journey

# What is the role of a Business Analyst(BA)?

## BUSINESS / PROCESS OWNER



Understands the business requirements & problem



Validates that the solution does what was intended to do

## TECHNOLOGY TEAM



Translates the business problem into Technology Problem and provides an high level solution



Assists in solution design and Confirms the solution



A bridge between the stakeholders requesting a solution and the ones delivering the solution

# Evolution of RPA BA & skills required

**Business & Industry Knowledge**  
Understanding your work environment

**Curiosity**  
Wanting to identify all the pieces in the puzzle. Continuous learning

**Patience**  
Delivering the final output may take time

**Analytical skills**  
Using clear & logical steps in analyzing a requirement from all angles

**Vision**  
Zoom-in zoom out approach in identifying the best solution

**Communication skills**  
Listening, observing and asking the right questions

**What a good BA needs**

# Evolution of RPA BA & skills required



The field of business analysis is in debate over how to adapt Agile methodology

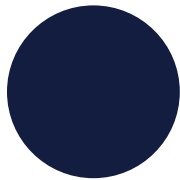


Extensive documentation and use cases are not always preferred by organizations



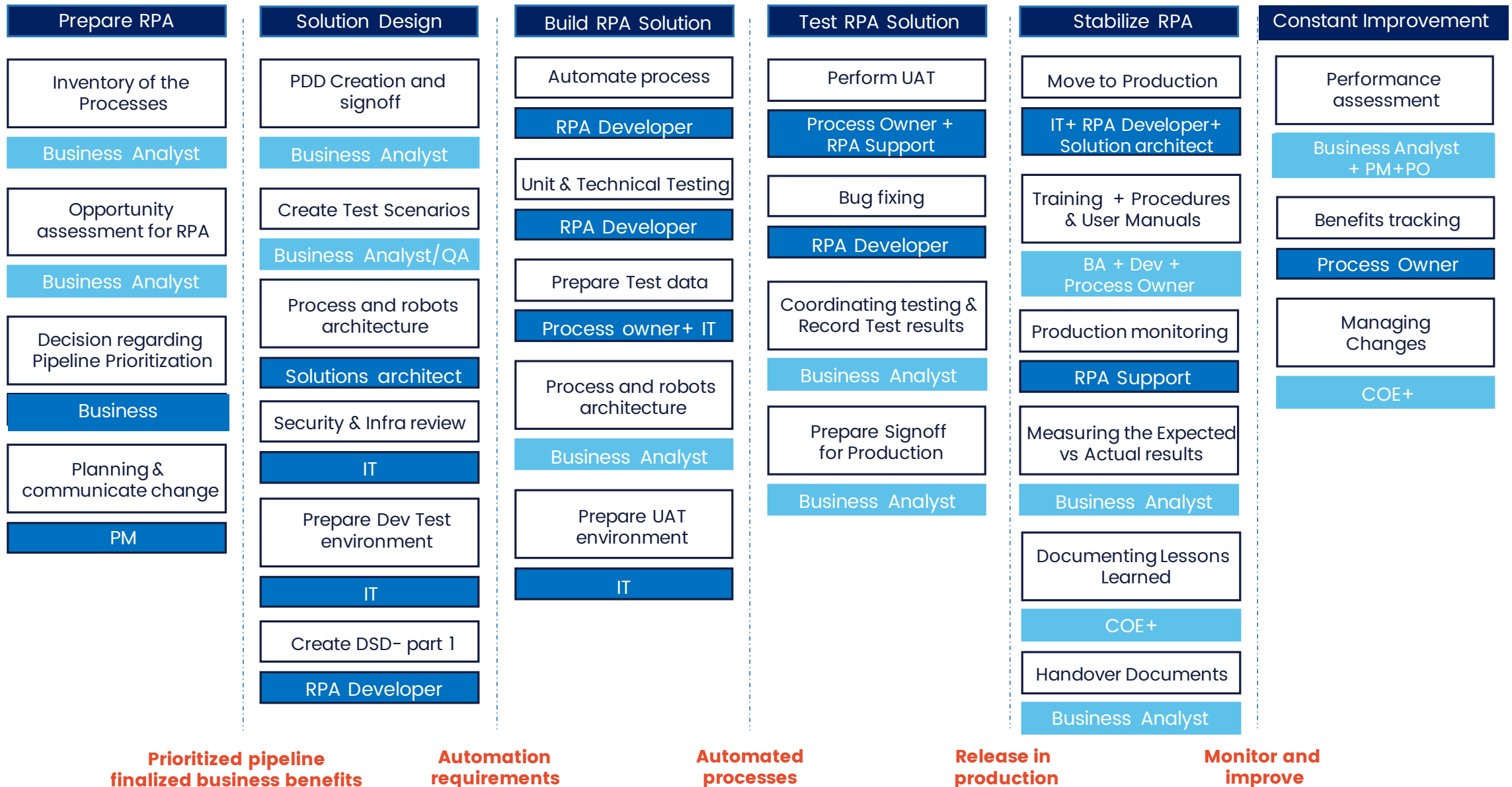
Organisations want to implement more in less time, resulting maximum information coupled with minimal documentation

## As an RPA BA, we need to



- Create smart documents with clear and concise information by more nimble ways such as user stories and epics
- Be Aware about the new technology, tools and solutions best fitted for process/project
- Gain knowledge of multiple domain as automation is not specific to any vertical or horizontal
- Define new process to be followed post automation of existing process

# BA's Activities by phase – Enterprise RPA Journey







# Thank you!

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