

What is the role of a Business Analyst(BA)?

BUSINESS / PROCESS OWNER

TECHNOLOGY TEAM



Understands the business requirements & problem





Translates the business problem into Technology Problem and provides an high level solution



Validates that the solution does what was intended to do



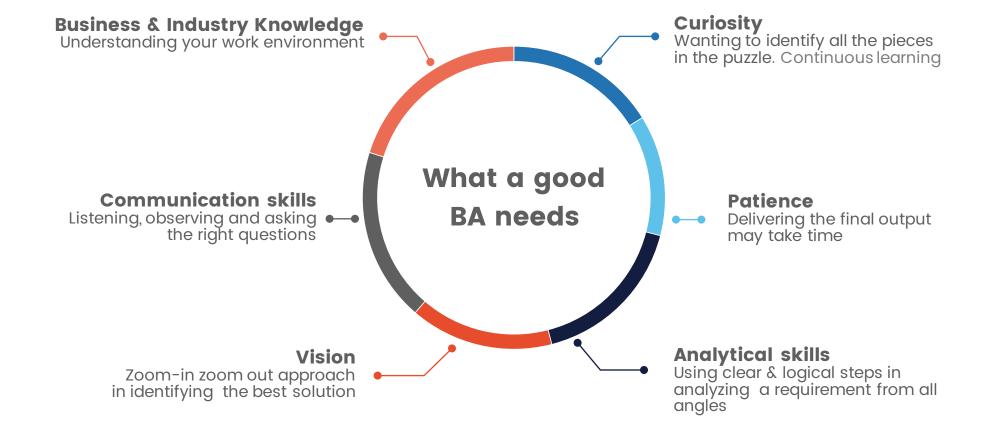


Assists in solution design and Confirms the solution



A bridge between the stakeholders requesting a solution and the ones delivering the solution

Evolution of RPA BA & skills required





Evolution of RPA BA & skills required



The field of business analysis is in debate over how to adapt Agile methodology



Extensive documentation and use cases are not always preferred by organizations



Organisations want to implement more in less time, resulting maximum information coupled with minimal documentation



As an RPA BA, we need to



- Create smart documents with clear and concise information by more nimble ways such as user stories and epics
- > Be Aware about the new technology, tools and solutions best fitted for process/project
- > Gain knowledge of multiple domain as automation is not specific to any vertical or horizontal
- > Define new process to be followed post automation of existing process

BA's Activities by phase - Enterprise RPA Journey

Prepare RPA

Inventory of the Processes

Business Analyst

Opportunity assessment for RPA

Business Analyst

Decision regarding Pipeline Prioritization

Business

Planning & communicate change

PM

Solution Design

PDD Creation and signoff

Business Analyst

Create Test Scenarios

Business Analyst/QA

Process and robots architecture

Solutions architect

Security & Infra review

IT

Prepare Dev Test environment

IT

Create DSD-part 1

RPA Developer

Build RPA Solution

Automate process

RPA Developer

Unit & Technical Testing

RPA Developer

Prepare Test data

Process owner+ IT

Process and robots architecture

Business Analyst

Prepare UAT environment

IT :

Test RPA Solution

Perform UAT

Process Owner + RPA Support

Bug fixing

RPA Developer

Coordinating testing & Record Test results

Business Analyst

Prepare Signoff for Production

Business Analyst

Stabilize RPA

Move to Production

IT+ RPA Developer+ Solution architect

Training + Procedures & User Manuals

BA + Dev + Process Owner

Production monitoring

RPA Support

Measuring the Expected vs Actual results

Business Analyst

Documenting Lessons Learned

COE+

Handover Documents

Business Analyst

Constant Improvement

Performance assessment

Business Analyst + PM+PO

Benefits trackina

Process Owner

Managing Changes

COE+

Prioritized pipeline finalized business benefits

Automation requirements

Automated processes

Release in production

Monitor and improve

