## Store Sales Report

### Key Performance Indicators (KPIs)

Total Sales: \$1.6M

Total Quantity Sold: 22K units

Total Profit: \$175.3K

Average Delivery Time: 4 days

Total Returns: 5,901

#### Monthly Sales Trend (YoY Comparison)

2020 vs. 2019:

Peak Months: Sales surge in June-August (likely due to seasonal demand).

**Lowest Sales:** January–February (post-holiday slump).

**Insight:** Strong growth in mid-year; consider promotions in Q1 to boost sales.

#### Monthly Profit Trend (YoY Comparison)

2020 profits consistently higher than 2019, especially in Q3 (July-September).

**Lowest Profits:** February & November.

**Insight:** Profitability improves YoY; optimize pricing/costs in low-profit months

#### Sales Report

Office Supplies dominate sales, contributing the most to revenue.

Phones and Chairs are the highest-selling sub-categories.

Customers prefer cost-effective shipping over speed.

Digital payments lead; consider incentives for card/COD users to shift online.

Focus on consumer and corporate segments for loyalty programs.

#### Recommendations for Growth

**Boost Q1 Sales:** Launch promotions in January–February to counter post-holiday dips.

Optimize Shipping: Explore discounts on Second Class to compete with Standard.

**Sub-Category Focus:** Expand inventory for Phones, Chairs, and Binders.

Regional Strategies: Analyze low-performing regions for localized marketing.

Profitability Drive: Reduce return rates (5,901 returns) through quality checks.

# Thank You