#### **IFCONFIG**

Check the ip address and configuration assigned to the system.

#### **Traceroute**

Displays the routers the packet passes on its path to the destination.

#### **DIG** command

Returns the answers returned by DNS records

```
jeevan@jeevan-VirtualBox:~$ dig google.com
; <<>> DiG 9.9.5-3ubuntu0.18-Ubuntu <<>> google.com
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 12259
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 1
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 512
;; QUESTION SECTION:
;google.com.
                         IN
                                     Α
;; ANSWER SECTION:
                      42 IN A 216.58.194.174
google.com.
;; Query time: 40 msec
;; SERVER: 127.0.1.1#53(127.0.1.1)
;; WHEN: Mon Feb 04 13:23:54 PST 2019
;; MSG SIZE rcvd: 55
```

#### **Telnet**

To check connectivity between two hosts.

#### **NSLOOKUP**

To find entries on the DNS servers

```
jeevan@jeevan-VirtualBox:~$ nslookup google.com
Server: 127.0.1.1
Address: 127.0.1.1#53

Non-authoritative answer:
Name: google.com
Address: 172.217.6.78

jeevan@jeevan-VirtualBox:~$
```

#### **NETSTAT**

Summary of all ports connected and their status

#### W

Summary of current activity on the host

```
jeevan@jeevan-VirtualBox:~$ w
14:31:41 up 1:21, 2 users, load average: 0.20, 0.16, 0.11
USER
        TTY
                 FROM
                                 LOGIN@
                                         IDLE JCPU PCPU WHAT
jeevan
        :0
                 :0
                                 13:11
                                        ?xdm?
                                                9:03 0.90s init --user
jeevan
        pts/13
                :0
                                 13:12
                                        5.00s 0.41s 0.02s w
jeevan@jeevan-VirtualBox:~$
```

#### **NMAP**

Checks the open ports on the server

```
jeevan@jeevan-VirtualBox:~$ nmap 10.0.0.246
Starting Nmap 6.40 ( http://nmap.org ) at 2019-02-04 14:47 PST
Nmap scan report for 10.0.0.246
Host is up (1.0s latency).
Not shown: 995 closed ports
PORT
        STATE
                 SERVICE
25/tcp filtered smtp
110/tcp filtered pop3
135/tcp open
                 msrpc
139/tcp open netbios-ssn
445/tcp open microsoft-ds
                 microsoft-ds
Nmap done: 1 IP address (1 host up) scanned in 25.38 seconds
jeevan@jeevan-VirtualBox:~$
```

https://www.tecmint.com/nmap-command-examples/

### **IFUP / IFDOWN**

To enable or disable a network interface.

Example

Ifup eth0

Ifdown eth0

#### **SCP**

Secure copy files from other hosts in the network

#### **ARP** command

ARP table on the host machine

```
jeevan@jeevan-VirtualBox:~$ arp
Address HWtype HWaddress Flags Mask Iface
10.0.2.2 ether 52:54:00:12:35:02 C eth0
jeevan@jeevan-VirtualBox:~$
```

#### **Route Command**

Routing table on the host machine

```
jeevan@jeevan-VirtualBox:~$ route
Kernel IP routing table
Destination Gateway
                              Genmask
                                             Flags Metric Ref
                                                                Use Iface
              10.0.2.2
default
                              0.0.0.0
                                                   0
                                                         0
                                                                  0 eth0
                                             UG
10.0.2.0
                              255.255.255.0
                                             U
                                                         0
                                                                  0 eth0
jeevan@jeevan-VirtualBox:~$
```

Adding a default gateway

route add -net <ipaddress> gw <gateway ipaddress>

default gateway

route add default gw <gateway ip address>

#### **HOST Command**

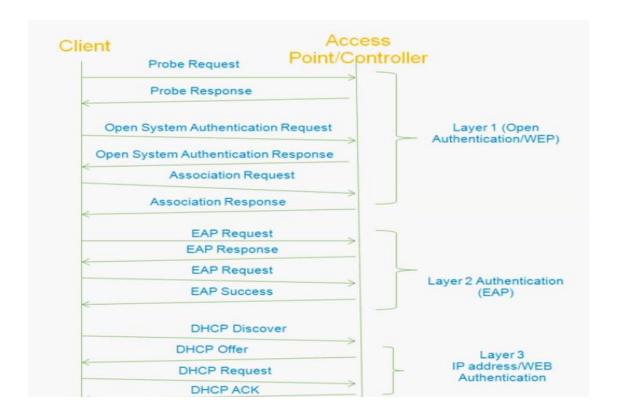
```
jeevan@jeevan-VirtualBox:~$ host www.google.com
www.google.com has address 216.58.194.196
www.google.com has IPv6 address 2607:f8b0:4005:804::2004
jeevan@jeevan-VirtualBox:~$
```

## **Checking Network Connectivity Issues**

- Check LAN and WAN connections
- 2. Verify wireless adapter
- 3. Verify AP and router settings.
  - a. Verify SSID details (network parameters)
  - b. Identify the subnet and whether the client has the ip address.
  - c. Verify if the ip address of your desktop is assigned by the router.
- 4. Verify TCP/IP setting in the desktop.
- 5. Use ping to verify connectivity.
- 6. Check wireless specifications issue whether standards.

### **Client Connectivity Issues**

Normal Connection Proceedure



**Layer 1 Authentication**: To find all the available SSIDs or Available wireless networks over the air. After the response. Association request is sent. Agreeing to IEEE formats 802.1 or any.

**Layer 2 Authentication**: Authentication over data link layer.

Possible problems:

Wrong EAP authentication,

Layer 3: To get an IP address.

Possible problems:

DHCP proxy enable or disable

SSID mismatch

# **Troubleshooting Client:**

3 commands:

debug client <MAC address>

2.	show debug $\rightarrow$ Policy manager state important one that gives status
3.	debug disable-all

Client details

Show client <Mac address>

### **Client Connectivity**

https://community.cisco.com/t5/wireless-mobility-videos/troubleshooting-client-connection-issue-on-cisco-wireless/ba-p/3102725