

# JEFERSON CARVALHO FERREIRA

+353 83 204 3170

jfz1r0@gmail.com

## BUSINESS & I.T. CONSULTANT

### ABOUT ME

I am an Business and I.T. consultant with six years experience in a wide variety of I.T. & business requirements. Configuration of networks & assembly and replacement of hardware. I have a passion for I.T. and problem solving, I am also in my spare time learning to code and become a Developer.

### EDUCATION

**Bachelor's in Business,  
Administrative  
Assistance, I.T.  
Operations & helpdesk**

Universidade Ferderal do Cariri  
- Juazeiro do Norte, CE, Brazil

2014 - 2019

### EXPERTISE

I.T. Repair & Business I.T.  
I.T. Sales, assembly &  
maintenance  
I.T. & Business support 6  
years  
Proactive & Team player  
Organized & critical thinker

### EXPERIENCE

**I.T. Salesman & Repair  
Webstore - Crato**

January 2017 to 2022

Buying and selling new and  
used computers and parts,  
assembly and maintenance of  
gaming computers,  
replacement of parts and  
products according to demand.

**Coach of MMA**

June 2015 to Present

**Fight Sport - Crato, CE  
Viera Martial Arts - Dublin 1**  
Experienced in MMA, Muay  
Thai, Brazilian Jiu-Jitsu,  
Submission, Boxing and kick  
boxing.  
Extensive experience with  
teaching children from 6 years  
old to young people and adults.

**Intern Bank of Brazil**

May 2013 - May 2015

**Banco do Brasil - Crato, CE**

Issuing, distributing and collecting  
bank slips.

Organizing credit cards, cheques  
and customer accounts

Organizing & Maintaining payment

Receipts from customers Banks

Correspondence

### CERTIFICATION

**ILHA PROFESSIONAL CERTIFICATION  
2020 to 2020**

- Introduction to programming logic
- Advanced python
- Introduction to WEB development
- WEB Applications
- Advanced django

**POSITIVO PROFESSIONAL  
CERTIFICATION  
2009 to 2010**

- laptop and desktop assembly and  
maintenance
- laboratory of technology
- Installation and Network configuration
- Installation of printers assembly
- Maintenance of training certification

**FOX PROFESSIONAL CERTIFICATION  
2008 to 2009**

- laptop and desktop assembly and  
maintenance
- laboratory of technology
- Installation and Network configuration
- Installation printers assembly
- Maintenance training certification

**FOX BASIC WEB DESIGNING AND  
EDITOR CERTIFICATION  
2009 to 20010**

- Basic Web design training HTML
- Video and Photo editing
- Basic training in Adobe Premiere,  
Photoshop, illustrator, HTML and Corel  
Draw

## EXPERIENCE

**ITechnical Support Agent**  
**Positivo- Juaziero do norte CE**

Computer maintenance team manager in the Cariri region. Installation, maintenance and assembly of computer labs including network, printers, operating systems and computers for people with special needs..

**Technical Support Agent**  
**Fox Informática - Crato, CE**

Assembly and maintenance of computers, installation of operating system and software. Printer support and maintenance, network installation and support.

**April 2011-May 2013**

**January 2009-March 2011**

## LANGUAGES

- English - Intermediate
- Portuguese - Native