Jeff Camacho
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SUMMARY OF QUALIFICATIONS

U.S. Army Veteran and Agile Software Development Manager with over 20 years of expertise in semiconductor manufacturing, aerospace, defense industries and software development consultation. Exceptional in fostering client relationships, ensuring on-time delivery, and demonstrating proficiency in technical writing and process improvement. Adept at modern web application architectures and Agile processes, bolstered by SAFe® 6 Practice Consultant (SPC), Certified Scrum Master (CSM), and Disciplined Agile Scrum Master (DASM) certifications. Holds a B.S. in Electrical Engineering and a Masters in Business Administration with an Operational Excellence focus.

Agile Project Management
Software Development Mgmt   Scrum Methodologies

Jira and Confluence Expert
Data Analysis

Client Relationship Management
Process Improvement

Value Stream Mapping
Vision & Roadmap Delivery

PROFESSIONAL EXPERIENCE

LPL Financial – Remote
Feb 2024 – Present
Portfolio Management & Execution / Scrum Master
Instrumental in facilitating the acquisition of $50 billion in assets and over 2600 advisors, and leading the development of the LPL E Sub-firm to support this strategic initiative.
Collaborated closely with technical, business, and product stakeholders in the infrastructure domain, demonstrating comprehensive project engagement and cross-functional coordination.
Skilled in documenting complex projects and providing detailed status updates, demonstrating independence and strong communication with teams like Application Development, Infrastructure, and Business.
Skilled in updating project statuses in Confluence and JIRA, proactively identifying needs, and taking initiative to address issues promptly and efficiently.
Recognized as a dynamic driver in Agile project management, consistently taking the lead in driving project progress and team motivation.

BigBear.ai – San Antonio, TX
Feb 2022 – Jan 2024
Release Train Engineer / Agile SME / Senior Business Consultant
Served as Release Train Engineer, Scrum Master, and Agile Coach for the program direction of the United States Air Force Joint Cyber Command and Control Battle Management Agile Release Train (ART).
Guided up to 6 remote development teams with up to 130 product owners, engineers, developers, contract support personnel through 6 full Program Increments (PI) and developed 7 planning events.
Acts as Technical Program Management resource to junior members of the organization that are in the onset of their careers, providing in-depth training, knowledge transfer, and direction to bring the Project Management Office to an efficient and dependable resource for contract and financial management.
Created a PI planning foundation to establish PI initiatives with Solution Architect Team (SAT) coordination, a week-long schedule outlining the execution of a Continuous Exploration process to synthesize a Vision, a Roadmap, and Backlogs.
Laid the groundwork for a Risk Management Issue and Opportunity (RIO) Board to better identify, acknowledge, document, and track risks, issues, and opportunities within the ART.
Created 5 bespoke Product Owner training sessions, with materials, encapsulating the vision of the organization to the role of product owner and initiated immediate ownership of the Product Owner role.

Applied Research Solutions / LevelUP Software Factory – San Antonio, TX   Jul 2020 – Feb 2022
Technical Program Manager / Scrum Master / Jira and Confluence SME
Served as Scrum Master and Technical Program Manager for the management and direction of the Unified Platform's Data Node production line teams, composed of 5 teams consisting of product owners, engineers, developers, financial management, and contract management.
Created a baseline inter-team Agile training structure for a Data Science team for a deeper understanding of Scrum and how each of their respective roles and responsibilities were to be carried out.
Initialized the first Scrum ceremonies within the Data Science team. With ceremonies in place, planning efforts were shortened by 1.5 days, allowing further refinement and building of a solid backlog.
As a government contractor, provided in-depth insight and structure to the building and creation of two separate Data Science teams. Both teams have onboarded and have immediately begun providing value to the war-fighter.
Documented all projects and processes in accordance with Air Force Instruction 63-1201, and Federal Acquisition Regulations (FAR). All documents were proofread and written utilizing Air Force Handbook 33-337, the Tongue and Quill.

Samsung Austin Semiconductor – Austin, TX   Jul 2013 – Mar 2018
Equipment Engineer

Managed operations and serviceability of up to 19 Applied Materials/Lam Research/Novellus Chemical Vapor Deposition & Physical Vapor Deposition tools valued at approximately $1.5M each.

Led as the Cost Representative on the Unit Part team in tracking parts while adhering to cost analysis— reduced costs through PM extensions and new product testing by 21%.

Represented CVD as a global card maintenance representative to Korean headquarters; tracked and monitored all of Unit Part tool's adherence to a worldwide maintenance standard.

Coordinated with onsite and offsite team representatives on the installation of five separate toolsets; increased throughput on three different processes at the front and back end of the production line.

Collaborated with process development and quality assurance departments for quick and timely diagnosis, maintenance, analysis, and education on production incidents.

ENTREPRENEUR EXPERIENCE

Orion Cleaning Services, LLC. – Pflugerville, TX   Dec 2018 – Apr 2020

Managing Owner

Led a team of 10+ in strategizing and maintaining a full-service cleaning operation to service the Austin Area

Created a marketing analysis program to generate profitable ad campaigns used throughout the year— generated over $35K annually in sales.

Designed a company safety certification program that outlined safety protocol, purpose, and established safe working habits—resulted in all employees certified and two years without incident.

Developed custom JavaScript programming to allow Google systems to provide customizable action item tracking; enabled capabilities to accurately track over 100 daily entries.

Applied customer relations analytics to identify breakdowns in service and provide immediate feedback; implemented training and programs which created a spike in incoming customers by 300%.

MILITARY EXPERIENCE

Computer Detection Systems Repairer, United States Army, 2000 – 2007

Squad, Section, and Shop Leader

Operation Iraqi Freedom Veteran, Kosovo Campaign Veteran

EDUCATION

Texas A&M University - Commerce – Commerce, Tx

Master's in Business Administration, Veteran's MBA Cohort Select – 2023

Operational Excellence Graduate Certificate – 2023

4.0 Grade Point Average

Texas State University – San Marcos, Tx

Bachelor of Science in Electrical Engineering, Micro-Nano Device Fabrication – 2012

 Minor in Mathematics

CERTIFICATIONS

SAFe® 6 Practice Consultant (SPC) – Scaled Agile
Certified SAFe® 6 Agilist – Scaled Agile
Certified SAFe® 6 DevOps Practitioner – Scaled Agile
Certified Scrum Master – Scrum Alliance
Disciplined Agile Scrum Master – Project Management Institute
Certified Project Officer – Institute of Project Management
Lean Six Sigma Green Belt – Texas A&M - Commerce
Google Project Management: Specialization – Google
Executive Data Science Specialization – Johns Hopkins University
IBM Data Science Professional Certificate – IBM
Technical Project Management Credential – Defense Acquisition University

SERVICE TO VETERAN ORGANIZATIONS

Hire Heroes & Veterati - 40 clients mentored
The KEY Community - Panelist and Speaker, Agile and Scrum

TECHNICAL SKILLS

Planning and Forecasting | Risk Management | Design of Experiments | Process Engineering
Process Mapping | Budgeting | JIRA Automation | Agile Methodologies | Critical Thinking
Cloud Management | Problem Solving   Python | Collaboration Technology Management

NOTABLE AWARDS

LinkedIn Top Voice: Scrum, Agile Methodologies, Software Project Management
Army Commendation Medal (2)
Army Achievement Medal (2)
Good Conduct Medal (2)
Ingram School of Engineering Service Award
Alpha Phi Omega Distinguished Service Key