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| Jeff Ambrosini  1789 Grand Rue Dr Casselberry, FL 32707 · 407-492-6821  jeffambrosini@gmail.com · <https://www.linkedin.com/in/jeff-ambrosini-a0691517b/> · |
| I am a full stack web developer looking for a career in web development. |

# Experience

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| 4/13 – 11/18Service Advisor, Audi North orlando Responsibilities include greeting customers when they arrive, and determining their concerns/needs of their vehicle and building a relationship with them.  This requires extensive product knowledge, customer service skills, and the ability to troubleshoot complex symptoms with the customer's input to give the technician the best possible direction.  Explain and clarify the necessary repair work to the customer to get permission for the repair(s).  Then repair order is filled out and given to the technician to successfully complete the repair.  Follow up with the customer to verify all concerns/issues were addressed. |
| 2/10 – 6/12service advisor, aristocrat volkswagen Responsibilities include greeting customers when they arrive, and determining their concerns/needs of their vehicle and building a relationship with them.  This requires extensive product knowledge, customer service skills, and the ability to troubleshoot complex symptoms with the customer's input to give the technician the best possible direction.  Explain and clarify the necessary repair work to the customer to get permission for the repair(s).  Then repair order is filled out and given to the technician to successfully complete the repair.  Follow up with the customer to verify all concerns/issues were addressed. 7/09 – 2/10customer service representative, Fairwinds credit union Customer service representative in credit union call center. Responsibilities included making sure customer had the correct accounts for their needs and addressing any concerns they had about their accounts. This required knowledge of all products offered by the credit union and how they compared to other banks/credit unions. 9/08 – 6/09sales representative, ridenow powersports Sales representative for a multi-line motorcycle/ATV dealership.  Responsibilities included greeting customers, asking probing questions to match which product will best meet the customer's needs.  This requires extensive product knowledge of all lines carried by our dealership, as well as the competition in order to answer all customer questions.  Responsible for filling out all sales and State related paperwork for the customer to complete the sale and registration of each sold unit. |

# Education

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| diploma, lake howell high school |
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# Skills

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| * Very strong at front end web design * Good knowledge of back end web design | * HTML, CSS, JavaScript, NodeJS, Express, MySQL * Bootstrap CSS library * Materialize and Foundation Frameworks |

# Activities

Currently attending UCF Coding Boot Camp for full stack web development. When finished will receive a certificate.