Jeffery Ajaguna Abbey

Nigeria

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Summary

Dedicated IT Support Executive with over 10 years of experience in delivering exceptional technical assistance and problem resolution. Proven expertise in managing complex technical support issues, leading support teams, and optimizing IT infrastructure to meet organizational goals.

Experience

IT Support Executive for Leads & Coordinator
Reelfruit | Sep 2024 – Till Date
Sector: Manufacturing

IT Support Executive (Team Lead)
PPC Limited | Mar 2022 – Sep 2024
Sector: Health Care

System Analyst
Pajuno Development Company LTD. | Oct 2019 - Mar 2022
Sector: Info Tech. (Banking)

IT Support - Customer Service Executive
Emporg Limited | Jan 2019 - Sep 2019
Sector: Info Tech.

IT Support Executive
BHS International Limited | Feb 2015 - Sep 2018
Sector: Public Sector

NYSC Administrative Officer
University of Lagos | Dec 2013 - Nov 2014

Education

Kebbi State University of Science and Technology, Aliero

B.Sc., Computer Science | 2007 - 2012

Licenses & Certifications

HIPAA Awareness for Healthcare Providers - HIPAA Training

Issued Aug 2022 - Expires Aug 2024

HIPAA Security - HIPAA Training

Issued Aug 2022 - Expires Aug 2024

NSE 1 Network Security Associate - Fortinet

Issued Oct 2022 - Expires Oct 2024

NSE 2 Network Security Associate - Fortinet

Issued Oct 2022 - Expires Oct 2024

NSE 3 Network Security Associate - Fortinet

Issued Oct 2022 - Expires Oct 2024

Google Ads Creative Certification - Skillshop

Issued Oct 2022 - Expires Oct 2023

MasterCard Cybersecurity Virtual Experience Program - Forage

Cybersecurity Fundamentals - IBM

Remote Worker Professional Certificate (RWPC™) - CertiProf

Issued Oct 2022 - Expires Oct 2024

Scrum Foundation Professional Certificate (SFPC™) - CertiProf

Issued Oct 2022 - Expires Oct 2024

Lifelong Learning - CertiProf

ANZ Cyber Security Management Virtual Experience Program - Forage

The Fundamentals of Digital Marketing - Google Digital Garage

Qualys Certified Specialist - PCI Compliance - Qualys

PCI Compliance - Foundation - Qualys

Introduction to Critical Infrastructure Protection (ICIP) - OPSWAT

Issued Dec 2022 - Expires Dec 2023

File Security Associate (OFSA) - OPSWAT

Issued Dec 2022 - Expires Dec 2023

GDPR Fundamentals - Measured Collective

Patient Data Management - Siemens Healthineers

eHealth & Interoperability Standards - Siemens Healthineers

Business Intelligence Foundation Professional Certification (BIFPC™) - CertiProf

Issued Apr 2023 - Expires Apr 2026

(ISC)² Candidate - ISC2

Endpoint Security - Cisco

Cyber Threat Management - Cisco

Network Defense - Cisco

Junior Cybersecurity Analyst Career Path - Cisco

Skills

VMWare ESXi, Remote Infrastructure Management, Remote Administration, Burp Suite, OpenVAS, Qualys, Tenable Nessus, Kali Linux, System Testing, Mobile Device Management.

Reference

Upon request.

Projects

Available on portfolio https://jeffabbey25.github.io/