Jefferson Hwang

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PROFESSIONAL EXPERIENCE

Par Technology San Diego, CA   *July 2018 – Present*
Software engineer
Par Technology is a $232.6 million revenue technology company providing restaurant point-of-sale solutions.
- First non-senior engineer selected as assistant team lead to direct product vision and lead a team
- Planned strategic engineering roadmap and generated product specifications for upgrading point of sale software; projected 35% decrease in support requests and 360 hours of company time saved annually
- Analyzed customer needs and worked with data scientists to prototype new reporting tool in company hackathon; Pitched tool to Senior Management highlighting potential $232k in new revenue; Received 2nd place for best new product

Neustar   *April 2015 - May 2018*
Local search for enterprises and SMBs
Software engineer
- Orchestrated cross-functional effort between IT, Product, Engineering, and Executives to execute a disaster recovery and business continuity project that prevented $1.5 million loss in revenue
- Initiated and executed process improvement project that enabled team of 8 engineers to deliver 50% less defective software, decreased ramp-up time of junior engineers by 33%, saving the company 40 hours
- Spearheaded internal process improvement, automating the build and deployment process to reduce software deployment times from ~2 weeks to 30 minutes saving $300,000 in idle wages
- Developed and executed new technical product integration with Google My Business, with projected revenue at $100,000 in new business

MadCap Software   *September 2012 – March 2015*
Technical communication software
Software Engineer
- Pitched and engineered a solution to optimize for reading and navigation experiences on mobile devices leading to $250,000 in revenue
- Delivered a solution that enhanced online search results for customers generating $100,000 in revenue
- Acted as a key recruiter at job fairs to hire software engineers that stayed on the team for an average of 5 years when the overall average tenure was 2-3 years

EXTRACURRICULARS

Taiwanese American Professionals
501c3 Nonprofit
External Vice President   *August 2018 - Present*
Professional Chair   *August 2017 - August 2018*

EDUCATION

Washington University, Saint Louis, MO   *2008 - 2012*
Major: Computer Science
GMAT: 700, 39V 47Q