## **GROUP ACTIVITY 2**

# WRITE DOWN USER STORIES FOR THE MINI PROJECT

## Prepared by

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#### **Patient User Stories**

- 1. As a new user I want to be able to register myself in the system so I can use it.
- 2. As a registered user I want to log in so I can access the patient dashboard.
- 3. As a patient I want user friendly user interface and user experience because I will have a seamless experience.
- 4. As a patient I want my data to be secure for privacy purposes.
- 5. As a patient I want a prescription after appointment in digital format and the option to order medicines online for a coherent experience.
- 6. As a patient I want to request an appointment according to available timing slots.
- 7. As a patient I want to search a doctor on the basis of rating, specialization and cost.
- 8. As a patient I want to pay the doctor's fee online through a secure payment gateway.
- 9. As a patient I want to give ratings and feedback for the service that was provided to me.
- 10. As a patient I want to give feedback to the Developers for any malfunctionality.

#### **Doctors User Stories**

- 1. As a Doctor I want to login into the system so I can use it.
- 2. As a Doctor I want to connect with patients either by video call or chat for proper treatment.
- 3. As a Doctor I want a user friendly interface and seamless experience.
- 4. As a Doctor I want some prior information about patients for accurate treatment.
- 5. As a Doctor I want to see my appointment and confirm the requested appointment of the patient
- 6. As a Doctor I want an option to cancel or reschedule the appointment.
- 7. As a Doctor I want to report a patient in case of any misconduct.
- 8. As a Doctor I want to check the payment history of the patients I have treated.
- 9. As a Doctor I want to give feedback to the Developers for any malfunctionality.

#### **Admin User Stories**

1. As an Admin of the hospital I want to add new doctors to the database after their official verification.

### **Developers User Stories**

- 1. As a Developer I want fast fetching speed for websites so that site will load on slow internet too.
- 2. As a Developer I want better structure of data so that it's easy to handle.
- 3. As a Developer I want zero vulnerabilities in the system for data protection.
- 4. As a Developer I want immediate shut down of infected servers in case of security breach or malicious code is placed on hardware.