

# Jeffrey Cameron

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## EDUCATION

University of Denver Bootcamps, Denver, CO

*Full Stack Web Development*

June 2021

Elon University, Elon, NC

*Bachelor of Science in Business Administration:* Business Management; *Minor:* Asian Studies

May 2016

GPA: 3.25

The Beijing Center, Beijing, China

Fall 2014

## PROFESSIONAL SKILLS

Proficient in HTML, CSS, Javascript

Working knowledge of React, MySQL, MongoDB, Node.js, Postman, Microsoft Office

Working knowledge in Mandarin Chinese (Simplified)

## WORK EXPERIENCE

**Support/Server/Assistant Manager:** *Ill Villaggio Osteria*, Jackson, WY

November 2016 – Present

- Effectively communicated with guests, kitchen staff, and team members to surpass guest's needs.
- Enhanced customers' dining experience by performing all tasks with great efficiency and improvising to meet the needs of patrons.
- Completed restaurant opening and closing procedures, including managing deposits, detailing sales reports, and ensuring the safety of the building.

**Market Researcher:** *Jackson Hole Mountain Resort*, Jackson, WY

December 2020 - April 2021

- Engaged with guests of Jackson Hole Mountain Resort, and discussed current and past experiences.
- Collaborated with guests and the Market Research Manager to improve overall guest satisfaction.
- Worked independently to reach set goals and reported to management with suggestions for daily improvement.

**Tree Worker:** *Vertical Services*, Jackson WY

June 2020 – September 2020

- Assisted in tree removal and trimming at local properties.
- Arrived on time for early morning starts and displayed exceptional customer service to all clients.

**Group Coordinator:** *Jackson Hole Mountain Resort*, Jackson, WY

January 2020 – April 2020

- Built relationships with guests in order to provide them with a more personalized and quality experience.
- Helped improve marketing strategy through group collaboration, content creation, and market research.
- Created and distributed billing reports to customers, while ensuring that correct payments were received on time.
- Spoke at group functions to promote and inform guests about resort experiences.

**Management Trainee Intern:** *Enterprise Rent-A-Car*, Falmouth, MA

June 2016 – August 2016

- Received and practiced exceptional customer service and sales training
- Sold insurance, upgrades, and promotions by utilizing sales and customer service techniques
- Built rapport and maintained constant communication with customers to ensure returning business and overall satisfaction
- Awarded the Intern Award for Exceptional Sales Performance

## LICENSES

**AIARE Avalanche Level 1:** *Jackson Hole Mountain Guides*, Jackson, WY

January 2018

**PADI Advanced Open Water Scuba Diving:** *Sairee Cottage Divers*, Koh Tao, Thailand

May 2018

## CAMPUS INVOLVEMENT

**Fraternity Brother:** *Lambda Chi Alpha Fraternity, Delta Pi Chapter*, Elon, NC

March 2014 – May 2016

## **VOLUNTEERING**

**Volunteer:** *North American Food Drive*, Elon, NC

*Dave Smith Angel Tree*, Elon, NC

*Feeding America*, Elon, NC

**Campaign Volunteer:** *Dylan Fernandez for State Representative*, Falmouth, MA

**Spring 2014, 2015 and 2016**

**Fall 2014 and 2015**

**Winter 2014 and 2015**

**Fall 2016**