

Jeffin Jaison

Full-Stack Web Developer

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Education History

○ Certificate of Higher Education (CertHE) In Business and Management
University of Essex, United Kingdom
Anticipated Graduation Date: 03/2024

- Fundamentals of Effective Learning
- Business and Management Skills
- Fundamentals of Marketing
- Human Resources Management
- Introduction to Finance
- Business Environment
- Core Skills and Employability

○ Higher Secondary Certificate(HSC): Humanities
The Indian School, Bahrain
Graduation Date: 03/2021

- 77.4% (Distinction)
- Sociology | Psychology | Marketing | English | Home Science

Relevant Skills

○ JavaScript, jQuery, HTML, CSS, LESS, Bootstrap, React
Node.js, Express, MongoDB, SQL
RESTful APIs, EJS
Search Engine Optimisation
Git & Version Control
HyperTerminal, Atom, Visual Studio Code
Inbound Marketing
Copywriting

Professional Skills

○ Strong Communication
Open-mindedness
Critical Thinking
Tenacity

Work Experience

Food Service Worker

Dunkin' Donuts, Bahrain

A leading global quick-service restaurant chain, known for its delicious coffee, baked goods, and breakfast sandwiches.

December 2022 - December 2023 (1 Year)

- Achieved a consistent track record of surpassing sales targets, resulting in a notable 2x increase in branch revenue.
- Developed strong communication and customer service skills through interactions with customers and team members.
- Demonstrated ability to work in a fast-paced environment and prioritize tasks effectively.
- Gained knowledge of food safety and hygiene regulations, ensuring the highest quality of food and beverage products.
- Received positive feedback from customers for excellent service and quality of food and beverages.
- Operated cash register and processed transactions accurately, handling cash and credit card payments.
- Assisted with inventory management, including ordering supplies and monitoring stock levels.

Marketing Specialist Intern

Media Factory, Bahrain

A dynamic media company that specializes in content creation, social media management, printing services, signages, and audio & video production.

January 2022 - April 2022 (4 months)

- Provided marketing support from lead generation to customer research.
- Conducted competitive research and analysed industry trends.
- Performed in-depth study of company services and data analysis.
- Managed customer service on social media accounts.
- Optimized user experience on websites.
- Wrote and edited marketing copies.
- Assisted with the design of creative marketing campaigns and promotional materials.

Customer Service Intern

Magic Planet, Bahrain

A top family entertainment centre that provides a wide range of indoor activities including thrilling rides, arcade games, bowling, mini-golf, and more.

July 2021 - September 2021 (2 months)

- Upheld service quality and standards in a fast-paced work environment.
- Organized merchandise and stocks.
- Actively supervised children's play and practised safety precautions.
- Maintained tidiness and presentation of game and play area.
- Answered customer questions and handled complaints.
- Effectively managed and recorded time allotment for play areas.
- Remained up to date on company products and policies.
- Established rapport with customers through attentive listening and improvisation.