

Jeff Kealy

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Technical skills:

JavaScript, AngularJS, Angular Material, jQuery, HTML5, CSS3, SCSS, Express, Node.js, Bootstrap, MongoDB, SQL, Gulp, Grunt, WordPress, Firebase, Adobe Photoshop.

Experience:

Queue-it **October 2017 - Present**

Front end developer

- Create custom pages for customers to integrate the Queue-it software into their application.
- Implement front-end code for individual regional and language needs.
- Conform unique key logic to mitigate bot abuse.
- Communicate with customers to assure all layout needs are addressed.
- Recognize and communicate needed updates in the product.

Pixelsmith **April 2017 - July 2017**

Front end developer (contract)

- Front end development on web applications. Responsibilities include coding the functionality and design of new views and making adjustments to already existing pages. The technologies used are AngularJS, Angular Material, HTML5, SCSS, PHP, Gulp, Grunt, Git.

Best Buy

Quality Analyst

March 2008 -

August 2016

- Daily assessment of English and Spanish audio and written customer interactions. Provided daily feedback and coaching to call center agents.
- Created multiple Microsoft Access databases, queries, reports, and forms for all quality programs and necessary ad hoc reporting.
- Identified opportunities for improvement in departmental procedures to correct and update them.
- Developed and implemented 5 different employee monitoring quality programs.
- Developed and conducted new hire and refresher training.
- Performed 1 on 1 coaching and group coaching.
- Identified the need for new reporting.

Education:

Prime Digital Academy

Full Stack Software Engineering Education

January 2017

North Hennepin Community College: Associates, Liberal Arts and Sciences

Associates, Liberal Arts and Sciences

January 2009

Institute of Production and Recording

Associates, Audio Production and Engineering

December 2006

Languages:

I went to a Spanish immersion elementary school for the first 6 years of my education and am fluent in Spanish.