Feedbox Revision

Registration

Classification choices:

- Student
- Personnel
- Visitor

If the chosen classification is **student**, it will be "select department."

- CICS
- COE
- COED
- CBA
- CIT

This field will also be depending based on this field.

If the chosen classification is **Personne**l, it will be "Please specify."

- Teaching
- Non-Teaching

If the chosen classification is **Visitor**, it will be "Please specify."

- Parents
- others

If the chosen **classification is student**, then the next choices on da next field are departments then after department the student is required to enter their **student id**. By giving this student id need ng validation like kung enrolled talaga sila at kung accurate ang student number.

If the chosen **classification is personnel**, then the next choice on the next field is "be specific" kung teaching or non-teaching, then after that the personnel is required to enter their **id no**. By giving this id no. need din ng validation like kung talagang nagwowork sila sa school.

If the chosen **classification is Visitor,** then the next choice on da next field is "be specific" kung parents or others, then after that the visitor is required to enter their mobile no. na registered ang sim.

Here are some student no. for validation

- 2020200421
- 2020200880
- 2020200883
- 2020200890
- 2020200467

For teaching and non-teaching, id no. will also be provided soon.

Log in Page

- Design (update po namin kayo para sa gagawin na reference para sa design, kahit ihuli nalang po ito)

home page design

- Gayahin nalang yung nasa canva, sesend yung pictures and backgrounds. Code nalang yung text.
- alisin na po yung slide pics
- Paedit din po nung design. Itulad nalang dun sa homepage na pinakita namin. Sesend din po yung pictures na kailangan.
- Meron po error kasi kahit saan iclick, mapupunta pa rin sa pagsesend ng feedback. Dapat po sana sa button lang.
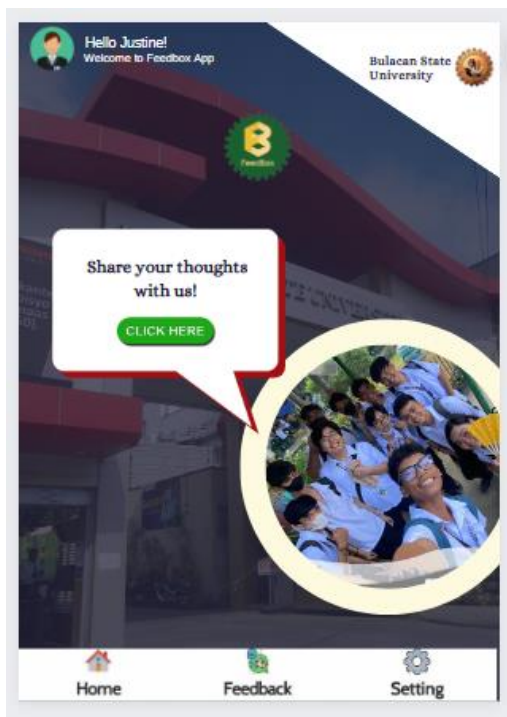
Eto po ang itsura nung homepage icocode po sya. Para hindi na po napipindot kung saan saan, sa button na click here lang.

Change words from:

✔️ Pending >> Received

✔️ In Progress >> Processing

✔️ Completed >> Completed

Add button "Select Action"

Email button

     - Redirect to gmail para mag send ng update doon kay user.

     - 'Pag nagemail yung admin mapupunta sa in progress once na masendan na sya ng email tapos pwede iskip na yung feedback kase diba pwede maulit yung reklamo ng user kaya move to completed na agad.

Move Feedback to "Completed" button.
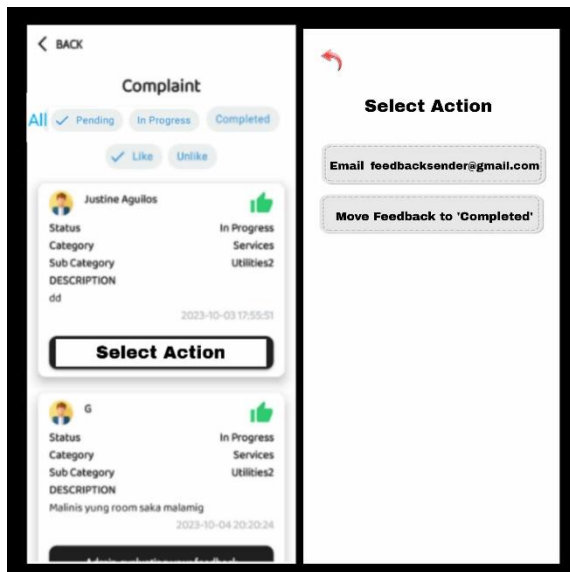

Notifications (database)

- **Admin**

✓Submitted feedback of users. Click a feedback to navigate in it's location in the feedback tab (whether it's in Received, Processing, or Completed; Like or Dislike)

✓Show the date received.

✓Divide into 4 parts the feedback in the notifications (New, Today, Earlier this week, Older)

- **User**

✓Updates about their feedback

1. Notify user sa app kapag nagemail si admin kay user.
Ito po yung message:
    "Hello. We've sent an email to (email ni user) with regards to your feedback last (date kung kailan nya sinend feedback nya). Please check your inbox."

2. If completed na yung feedback, send notification in the app saying:
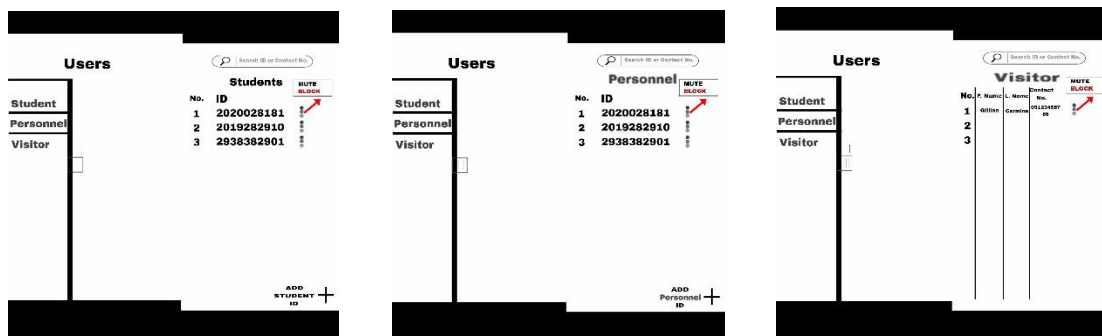   "We have fixed the issue according to the feedback you've sent. Thank you for using our app."

FILTERING and option to show ALL feedback.
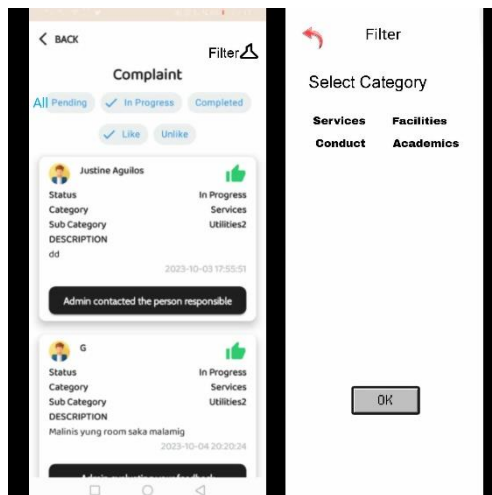
- Add ng "ALL" na option sa left side ng "Pending" para makita lahat ng feedback.
- Kapag nag add ng new category, automatic madadagdag sa categories na pwedeng ifilter.

ADMIN > Users Tab

Refer po sa image sa baba:

Tatlong section ng users: Student/ Personnel/ Visitor

➤ Para sa student saka personnel, yung admin maglalagay ng mga id para ivalidate sa registration or sign up.
➤ Sa visitor, pag nag input ng contact no. sa registration/sign up, magsesend otp para ivalidate, tapos kapag naconfirm saka masstore yung contact number, first name, and last name nya sa Users > Visitors
➤ May search bar para sa Id and Contact no.
➤ Mute = 3 days di makakapagsend feedback. Kapag 3 times mamute, automatic block na agad.
➤ Block = Hindi makakapag sign in yung may-ari ng ID or contact no. na nakablock.

PERSONAL PROFILE – ito po sana yung laman

- ➤ Profile picture
- ➤ First and Last Name
- ➤ ID/Contact No.
- ➤ Classification

ADMIN > FEEDBACK TAB – sa details po ng feedback ito po yung mga makikita:

- ➤ F. name
- ➤ L. name
- ➤ Classification
- ➤ Id (palagyan po ng option to copy yung id number or contact no.)
- ➤ Details ng feedback (depends kung Like or dislike kasi magkaiba sila ng mga inputs)
- ➤ Date

Unlike Feedback

For example:

Category: Facilities

Subcategory: Classroom

Select Specific Details:

Select Details: Room 216

Select Sub Details: Window

Select what happened: Broken.

Add more details (Optional)

So dito po ay nakadepende po sa pipiliin na subcategory

Categories (Not Final)

- *Facilities*
- Conduct
- Services

Facilities Subcategories:

- *Restroom*
- Classroom
- Parking
- Building
- Library
- Laboratory
- Activity Center

Restroom Location Details

- Pancho Hall 1st floor
- Pancho Hall 2nd floor
- CBA Building 1st floor.
- CBA Building 2nd floor.
- CBA Building 3rd floor.
- CBA Building 4th floor.
- Activity Center
- Hanger room
- Admin Building

Restroom Sub Details

- Door
- Doorknob
- Window
- Faucet
- Roof
- Toilet bowl

Select What Happened

- Broken
- No water
- Bad Odor
- There's hole.
- No flash
- Dirty

LIKE Feedback

like

9:41

We're glad for your great experience!

👍

Tell us more in details!

In which category do you have good experience?

| Choose Category ⌄ |

| Choose Sub Category ⌄ |

Select Specific Details*

| Select ⌄ |

| Select ⌄ |

Share your great experience with us:

Submit

Same lang sa unlike pero wala na syang "select what happened."
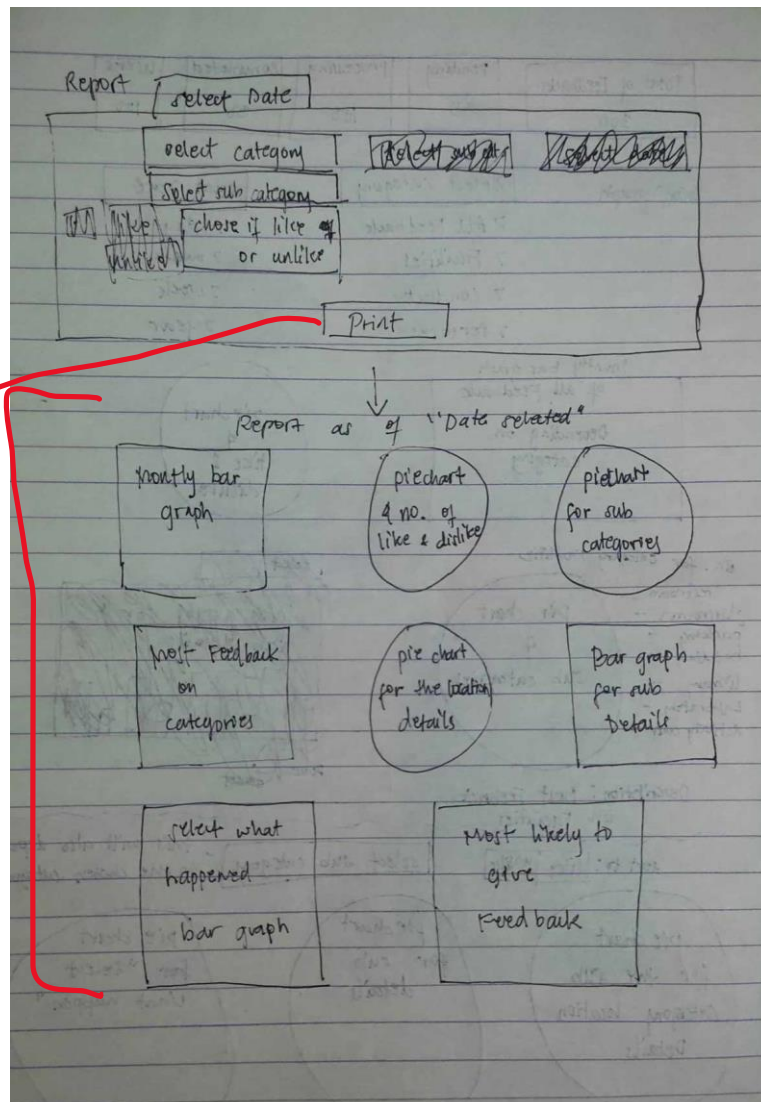
ADMIN

Statistics

- Instead po sa bar graph lang na aapply ang choose category, why not po ma apply sa buong stat po? Like pag pipiliin po kunwari ang facilities, yung number of all feedback, pending, processing, and completed ay maiiba din po depende sa dami ng nag feedback sa facilities. And also yung bar graph, makikita kung ilan nag feedback sa facilities, and pati din po sa pie chart maaadjust kung ilan ang nag like and unlike.
- *Like and dislike Pie Chart* – add this description, "This is the percentage for all the like and dislike feedback."
- Add another box sa taas - Total no. of all feedback.
- Also add the total no. of users.
- Pie chart for sub category depending on category
- And add "select date: day, week, month, year."
- Bar graph for most feedback category
- Add **select sub category** and **sort to like or unlike** (so dito po katulad po nung nsa drawing pipili naman sa sub category tas lalabas yung **piechart for the location details**, **bar graph for sub details**, and **bar graph for select what happened**.) and ma pipili din po kung ano gusto tignan kung like or unlike.
- And **bar graph for most likely to give feedback**. *So dito naman po is depende po sa mga users kung sino po mas madami mag feedback kung student ba, personnel or visitors*
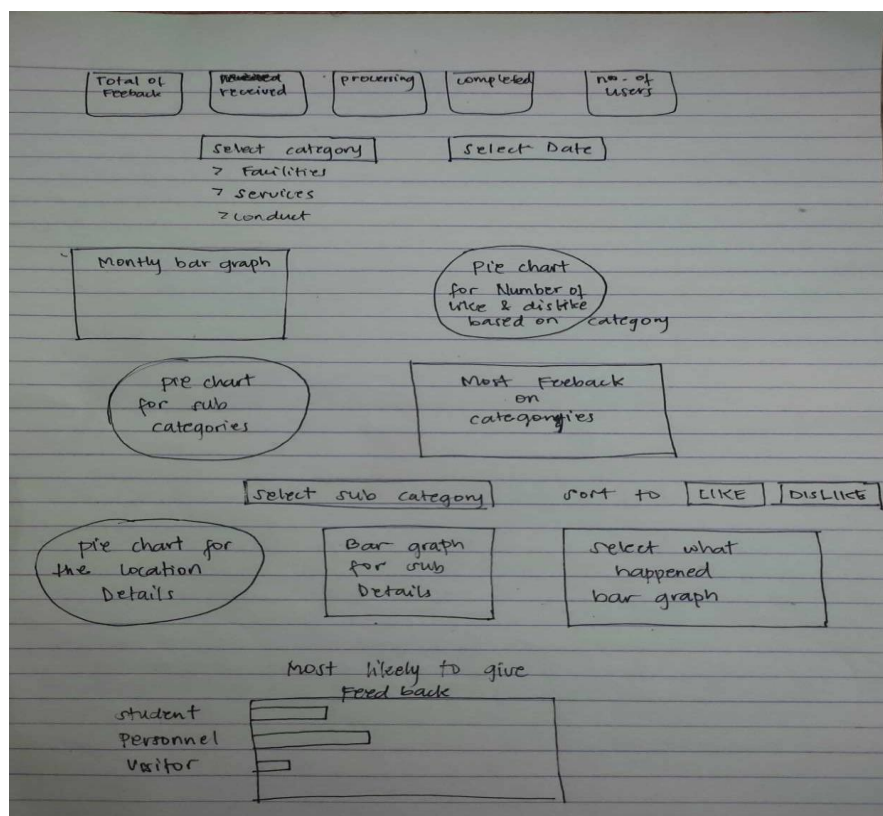
Users page

- Click user's name to show details (Id/Name, Contact no, Classification)

Report