

# JEFFREY CHIU

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📍 NYC Metropolitan Area

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## SOFTWARE ENGINEER

A design-minded developer with a background in sales and client management. Experienced in JavaScript-based programming, especially React and Redux, as well as Ruby on Rails. Committed to consistency and transparency, dedicated to continuous development, and energized by a challenge.

## SKILLS

JavaScript • React • Redux • React Native • jQuery • Node.js • Ruby • Rails • HTML • CSS • SQL • PostgreSQL • SQLite • Git • Bootstrap • Material UI • Semantic UI • WordPress

Fluent in Mandarin, Taiwanese, and Cantonese • Windows 10 • MAC OSX • Salesforce • CRM Systems • Microsoft Office Suite • Google Suite • Adobe Photoshop

## PROJECTS

**Alteri** (React, Redux, Rails, PostgreSQL, WebSockets, CSS)

Web app connecting those in need of basic necessities with donors

🌐 [LIVE LINK](#)

🐙 [GITHUB](#)

▶ [DEMO](#)

- Integrated WebSockets through ActionCable to enable multiple connections; notifying the user of new requests being made, updates to their requests, as well as any new conversations or messages to the real-time chat feature.
- Implemented a map feature using the Google Maps API to show the current locations of the recipient and donor on each request.
- Enhanced global state management with Redux Toolkit for CRUD functions with a Rails RESTful API.
- Secured user authentication with OAuth and user info management.

**Spreddit** (React, Rails, PostgreSQL, CSS)

Functional Reddit clone to post about pandemic related topics

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- Ensured a smooth user experience (UX) through React (hooks) and React Router for client-side routing.
- Utilized JSON Web Tokens to store encrypted user information client-side.
- Designed a RESTful API and implemented full CRUD functionality on posts, comments, and likes.

**YouTravel** (JavaScript, Rails, PostgreSQL, Bootstrap, CSS)

YouTube inspired site focused exclusively on travel videos

🌐 [LIVE LINK](#)

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- Developed a single page app enabling users to view and post videos based on a selected city and video category. To post a video, users use a YouTube URL which is then parsed and saved as the embed link on the backend.
- Manipulated the DOM, allowing users to see new videos, likes, and comments, as well as any changes in real-time.

## EXPERIENCE

### Web Development Volunteer

**Stop Abuse Campaign** | New York, NY May 2021 – Present

- Developed wireframes into fully functional, responsive web pages by customizing Wordpress themes with HTML, CSS, JavaScript, and jQuery.
- Improved the overall UX for visitors of the resources library; specifically domestic abuse victims in search of assistance for themselves and their children.

### Analyst, Business Development

**Factor** | New York, NY April 2019 – September 2020

- Developed and executed upon business plans in conjunction with various teams to build pipeline and revenue; resulting in 17 qualified opportunities totaling \$4 million across a variety of industries.
- Drove growth via outbound approach. Called on C-Suite executives, General Counsels, and potential clients, to identify potential engagements for Factor's next-generation legal solutions focused around process, workflow software, and contract management technology.
- Documented all activity within Salesforce.com; created reports, campaigns, and dashboards to track sales lifecycle.

### Account Executive

**Liagre, Inc** | New York, NY April 2018 – April 2019

- Identified stagnant accounts and developed customized plans, achieved \$1 million in sales within the first six months, 40% contributed from new leads or stagnant accounts.
- Increased brand exposure by cultivating relationships from an incumbent client book of over 400 interior design firms within eastern Canada, New York, and Washington DC.

### Assistant Showroom Manager, Account Executive

**Cassina** | New York, NY September 2014 – April 2018

- Ranked #1 nationally and #3 worldwide for sales in 2016, 2017, and first half of 2018.
- Managed high profile interior designers and clients to generate an average of \$1.3 million on an annual basis with a conversion rate of 80%.
- Oversaw and trained a team of three Account Executives; provided insight and support to ensure their continued success.

## EDUCATION

**Flatiron School**

March 2021

Immersive Full-Stack Web Development Program  
Access Scholarship Recipient

**Bernard M. Baruch College**

May 2013

BBA: Advertising & Marketing Communications