JEFF
KARKARI-APAU

SYSTEM ADMINISTRATOR

As a system administrator at a prominent VFX company, I have refined my skills in optimizing workflows and systems. My responsibilities have included extensive work with Windows, MacOS environments and, some exposure to Linux, where I have improved system performance and stability. Additionally, I have played a key role in integrating CI/CD pipelines, streamlining software deployment processes on our Apple devices. Currently, I am deepening my knowledge in cloud computing with AWS and actively working towards certifications, starting with the AWS Certified Cloud Practitioner.

SKILLS

- Helpdesk Support (Freshservice/Jira)
- System Administration (Windows, MacOS, Linux)
- Cloud Computing (AWS)
- Python & bash scripting
- Active Directory & Group Policy

EDUCATION

2023-Present

Level 3 Information Communications Technician - AWS Cloud Support Specialist

QA Apprenticeships

2023

Bootcamp in 3D Real-Time Technologies

Mastered

2017-2019

Apprentice Technology Consultant

Wipro Technology

2015-2016

HNC in Animation and Games Design

College of North East London

EXPERIENCE

2019 - Present

Territory Studio

System Administrator

In my role, I manage software and hardware troubleshooting, update systems and programs, and maintain license and storage servers. My responsibilities also include overseeing Active Directory and group policies, coordinating render management with Thinkbox Deadline, and configuring remote work solutions. Additionally, I handle user onboarding and offboarding, asset tracking, and ticket management via Freshservice.

March 2023

Mastered

Junior QA Technician

I have explored fundamental QA practices, including writing and executing test cases and plans, and performing various types of testing such as compliance, functional, smoke, sanity, and localization. I am proficient in using Jira for bug tracking. My experience includes serving as the QA lead for a week-long sprint on "Find Me" at KittiCat Games, managing a team of seven testers, and as a Junior QA tester on "0 A.D." at Wildfire Games, collaborating closely with developers to address critical issues.

CERTIFICATES

AWS Cloud Practitioner Essentials

Mastered QA Certificate

INTERESTS

Gaming   Reading   Basketball   Music   Travelling   Films

CONTACT

Peterborough, United Kingdom

07507881039

jeffrey.k.apau@gmail.com

SOCIALS

/jeffreyka

jeffrey-karkari-apau