



# ACTIONABLE INSIGHTS & RETURN ON INVESTMENT

## MIDWEST ORTHOPAEDICS AT RUSH

### THE CHALLENGE

Midwest Orthopaedics at Rush was utilizing a legacy patient-reported outcomes vendor in hopes of identifying patient trends and improving patient outcomes. Yet, the platform struggled to effectively engage patients to provide data, leaving the organization with **low compliance rates**.

Additionally, when the platform was able to collect patient-reported data, it **struggled to translate that data into actionable insights**. Midwest Orthopaedics at Rush needed the ability to leverage patient data to identify best practices and areas for quality improvement - and it needed to do so at a reasonable cost.

### THE METHOD

Midwest Orthopaedics at Rush chose PatientIQ to serve as its patient-reported outcome collection and analysis platform due to the platform's ability to achieve **high compliance rates** and **provide actionable insights**. The PatientIQ platform enables the practice to assess its outcomes and identify areas for quality improvement. Similarly, individual providers are able to **benchmark their outcomes** against national averages and the outcomes of their peers. Providers also leverage PatientIQ at the point of care to help guide clinical decision making and enhance the patient experience. The practice is then able to use PatientIQ to measure the impact on **patient satisfaction**. PatientIQ replaced a legacy vendor, enabling Midwest Orthopaedics at Rush to realize direct **return on investment**.



MIDWEST  
ORTHOPAEDICS  
AT RUSH

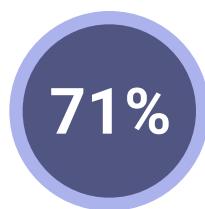
84,000+  
patients enrolled

1 M+  
patient-reported  
outcome measures  
collected

\$525K  
cost savings

# THE RESULTS

## Improved Clinical & Financial Outcomes



improvement in  
HOOS JR. Scores



improvement in  
KOOS Jr. Scores

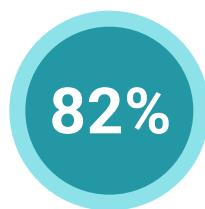


**\$525K** cost savings  
over three years by  
replacing the legacy  
vendor with PatientIQ



**Surpassed the  
national average**  
for 1-year  
outcomes on total  
joint replacement  
surgeries

## Increased Patient Compliance



compliance with  
pre-operative  
patient-reported  
outcome measures



compliance with  
clinical research  
outcome measures

## Enhanced Patient Satisfaction



patients rated  
courtesy and  
respect of staff  
as "excellent"



patients rated  
receptionist  
helpfulness  
as "excellent"

"PatientIQ has changed the way we deliver clinical care. From increased efficiency to improved clinical and financial outcomes....we've seen benefits of the platform we didn't know were possible when evaluating it to begin with."

**Adam Yanke, MD, PhD**  
Director of Clinical Research; Associate Professor