

HEAD-TO-HEAD COMPARISON



Why Choose PatientIQ over Epic Care Companion?

Integrating patient-reported outcomes (PRO) data in your EHR for multiple clinical, research, and administrative applications is essential for promoting patient-centered care, but how do you know which PRO solution is the best for your practice? Should you build it natively in your Epic EHR through Epic's MyChart or integrate a vendor solution like PatientIQ?

This head-to-head comparison between Epic MyChart/Epic Care Companion and PatientIQ is for key stakeholders to evaluate the various options and their relative advantages/disadvantages and inform their decision-making.

The PatientIQ Advantage



Automate data collection

Eliminate the paper process, and collect the right PROMs from the right patient at the right time using automated workflows



Improve shared decision making

Better understand a patient's health condition, goals, and unique factors related to their care



Streamline data analysis

Automate biostatistical testing and generate reports, charts and figures to best represent your analysis



Ensure data quality

Standardize data collection in alignment with regulatory reporting requirements and quality improvement initiatives



Patient-reported outcome (PRO) data collection and assessment library	✓	✓
Real-time outcome scoring and basic reporting functions	✓	✓
Flexibility of assessment location (in-clinic or remote)	✓	✓
Messaging, alerts and reminders	✓	✓
Library of 2000+ medically reviewed education videos	✓	✗
Specialized, and customizable PRO assessments and content	✓	✗
Patient-centric user interface for PRO administration	✓	✗
Rules-based assignment logic and automated workflows	✓	✗
Built-in biostatistical modeling with predictive analytics	✓	✗
Performance benchmarking with other institutions and partners	✓	✗
Frictionless login (does not require username & password)	✓	✗
Industry-sponsored and multi-center research capabilities	✓	✗
Full-service customer success and technical support	✓	✗
Patient satisfaction and online reputation management	✓	✗
Automated registry reporting and data submissions	✓	✗
Industry-leading compliance rates	✓	✗