Jeff Anglin

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Senior Leader – Data Analytics

Analytical leader with expertise in data science and management. Adept at conducting quantitative analysis to identify areas of improvement, developing metrics and dashboards to enhance operational performance, and leveraging analytics to develop data solutions. Proven ability to generate actionable insights and provide operational data and insights to drive decision-making. Delivers extensive experience in deep learning, experimentation, data management, and team building.

● Data Visualization	● Data Modeling	● People Management
● Database Querying	● Machine Learning	● Research & Reporting
● Project Management	● Statistical Analysis	● Dashboard Development
● Process Improvement	● Risk Management	● Database Administration

Technical Skills: BigQuery, SQL, Hive, Pyspark, Airflow, Looker, Tableau, SQL, Python, Sklearn, HuggingFace, FastAI, Microsoft Office/Google Docs (Word, Excel, PowerPoint)

PROFESSIONAL EXPERIENCE

Data Science Manager | Uber, Phoenix, AZ   11/2021 – 08/2024
- Spearheaded a high-performing data science team of 3 in delivering actionable analyses supporting the safety division; communicated with key stakeholders to identify requirements and execute objectives.
- Guided project planning and execution for 3 high-impact fraud prevention projects focused on reducing account sharing and fake documents to improve user experience and safety across the platform.
- Presented quarterly strategic reports to leadership, communicating team contributions and impact; offloaded non-core maintenance work, reallocating 30% of team bandwidth to high-impact safety initiatives.
- Pioneered performance improvement by coaching 2 data scientists on data restructuring and migration, preventing data loss across core objectives, and developing a methodology adopted by 3 additional data teams.
- Facilitated the planning, coordination, and execution of a data governance initiative to document team assets, implementing change management controls that reduced unaligned changes and efficiency by 10%.

Data Analyst II | Uber, Phoenix, AZ   07/2018 – 11/2021
- Steered data analysis and reporting by developing key performance indicators (KPIs) for risk remediation and document compliance programs; engaged with leadership and created critical reports for 30+ stakeholders.
- Collected and analyzed product data to increase safety response times from 75% to 90% within 2 hours, advocating for and securing feature changes that achieved this target by collaborating with product engineers.
- Championed continuous improvement and change management by training 2 junior analysts in standardizing and automating global data resources while streamlining key queries, reports, and dashboards.
- Optimized decision-making and presented impact analysis to improve machine learning and data modeling; delivered cross-functional leadership to a group of 10 analysts in applying varied machine learning techniques.
- Deployed exceptional communication skills to foster relations with regional analysts, reducing redundancy and promoting standardization of best practices, decreasing duplicated efforts by 50%.

Business Analyst & Workforce Management Analyst | Uber, Phoenix, AZ   05/2015 – 07/2018
- Collaborated with directors and program leaders to define key performance indicators (KPIs) for the safety program, producing reports accessed by 50+ regional stakeholders each month.
- Delivered routine business-as-usual (BAU) reporting to regional stakeholders, leveraging high attention to detail and analytical skills to ensure data accuracy and promote data-driven decision-making.
- Conducted root cause analysis and predictive modeling, creating interactive dashboards that illuminated metric trends and increased process efficiency by 20%.

EDUCATION

Master of Divinity, Nazarene Theological Seminary

Bachelor of Science (BS) in Pastoral Ministry, Olivet Nazarene University