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Hi HealthStream - I'm excited to connect regarding your opening for BI Analyst. I'm eager to collaborate with your teams.

While on Uber's trust and safety data teams:

- I proactively identified gaps in our process for earners deactivated by our safety policies. Performed quantitative (volumetrics for key problem areas) and qualitative (stat sig sample of problematic user experiences) analysis to size up how often we created detrimental user experiences and risked regulatory exposure. I rallied the team around the problem and recruited other data scientists to perform the next layer, in-depth analysis for manageable solutions that our XFN stakeholders could implement.
- I owned the from-scratch development of strategic kpi's for newly never-before-seen Identity verification program. Proposed and defined metrics and built scorecard that balanced okr's around accuracy, efficiency, and cost. Launched to 30+ stakeholders globally including Directors and Head of Community Operations.
- I led my team to design and developed data pipelines top report on our safety data and user experience. This led to more than 10 new data tables utilized for kpi reporting. We stood them up to steady state with data governance and documentation. Then, we offboarded maintenance to an hourly team.

I'd love to connect more about how I could contribute to your goals. Let me know when's a good time to meet.

Best,
Jeff Anglin