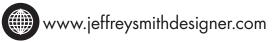
Jeffrey Smith

Creative and resourceful web designer and front-end developer with an operations management background and a proven record of performance and leadership in a demanding environment.







Experience

2009-present

MACY'S DEPARTMENT STORE, Roseville, MN Receiving Team/Logistics Manager

- Successfully manage a deadline-driven department responsible for all incoming and outgoing merchandise for a \$46 million store.
- Co-Captain and implement store inventory process; ensure proper team training, accurate inventory, execution and reporting.

2005-2009

MACY'S DEPARTMENT STORE, Roseville, MN

Operations & Merchandise Processing Manager
(with Receiving team responsibilities)

- Provided daily support of store operations including completion of monthly expense payable, budgeting and insurance audits.
- Oversaw POS system operations repairs and maintenance.
- Managed two Merchandise Support teams: Receiving and Stock Support.
- · Oversaw Customer Service and Cash Office team.
- Hired, coached and led associates to problem solve, streamline and excel in merchandise processing.

2003-2011

THE ATELIER STUDIO PROGRAM OF FINE ART, Minneapolis, MN

Fine Art Instructor

 Developed and led instructional art classes.
 Classes ranged from basic drawing to advanced fine art principles and techniques in a variety of media.

Skills

- Strong design and presentation background in diverse settings.
- Experienced working with CSS frameworks including Foundation, Bootstrap, and Bourbon Neat.
- Experienced in identifying and implementing innovative and creative solutions.
- Proactive leader, skilled in mentoring and developing productive teams.
- Dedicated, organized and collaborative manager.
- Highly effective in strategic planning and execution.
- Advanced organizational skills.

Education

MCTC, Minneapolis, MN AAS, Web and Interactive Media Graphic Design: Print Media Core Studies

THE ATELIER STUDIO PROGRAM
OF FINE ART, Minneapolis, MN
Completed four year Fine Art program.
The Atelier program mirrors a classical apprenticeship in the craft of painting.

Technology

HTML & CSS
Sass
Adobe InDesign
JavaScript
Adobe Illustrator
jQuery
PHP
Axure
MySQL

Career Highlights

Honored with the Macy's 2013 Minneapolis District award for Innovation and Ideas.

As Receiving Team Manager at Macy's, helped lead the total store support teams to 104% productivity-to-goal in 2013.

At Macy's, hired, coached and developed a productive 20+ member team. Provided collaborative leadership, operations knowledge, organizational guidance and met company expectations at store and department level. Fostered a cohesive, flexible and goal-driven team environment, with internal promotions for department staff.