

Jeffrey Smith

Creative and resourceful web designer and front-end developer with an operations management background and a proven record of performance and leadership in a demanding environment.



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Experience

- 2009-present MACY'S DEPARTMENT STORE, Roseville, MN
Receiving Team/Logistics Manager
- Successfully manage a deadline-driven department responsible for all incoming and outgoing merchandise for a \$46 million store.
 - Co-Captain and implement store inventory process; ensure proper team training, accurate inventory, execution and reporting.
- 2005-2009 MACY'S DEPARTMENT STORE, Roseville, MN
Operations & Merchandise Processing Manager
(with Receiving team responsibilities)
- Provided daily support of store operations including completion of monthly expense payable, budgeting and insurance audits.
 - Oversaw POS system operations repairs and maintenance.
 - Managed two Merchandise Support teams: Receiving and Stock Support.
 - Oversaw Customer Service and Cash Office team.
 - Hired, coached and led associates to problem solve, streamline and excel in merchandise processing.
- 2003-2011 THE ATELIER STUDIO PROGRAM OF FINE ART, Minneapolis, MN
Fine Art Instructor
- Developed and led instructional art classes. Classes ranged from basic drawing to advanced fine art principles and techniques in a variety of media.

Skills

- Strong design and presentation background in diverse settings.
- Experienced working with CSS frameworks including Foundation, Bootstrap, and Bourbon Neat.
- Experienced in identifying and implementing innovative and creative solutions.
- Proactive leader, skilled in mentoring and developing productive teams.
- Dedicated, organized and collaborative manager.
- Highly effective in strategic planning and execution.
- Advanced organizational skills.

Education

MCTC, Minneapolis, MN
AAS, Web and Interactive Media
Graphic Design: Print Media Core Studies

THE ATELIER STUDIO PROGRAM
OF FINE ART, Minneapolis, MN
Completed four year Fine Art program.
The Atelier program mirrors a classical
apprenticeship in the craft of painting.

Technology

HTML & CSS	Wordpress
Sass	Adobe InDesign
JavaScript	Adobe Illustrator
jQuery	Adobe Photoshop
PHP	Axure
MySQL	

Career Highlights

Honored with the Macy's 2013
Minneapolis District award for
Innovation and Ideas.

As Receiving Team Manager at Macy's,
helped lead the total store support
teams to 104% productivity-to-goal in
2013.

At Macy's, hired, coached and
developed a productive 20+ member
team. Provided collaborative
leadership, operations knowledge,
organizational guidance and met
company expectations at store
and department level. Fostered a
cohesive, flexible and goal-driven team
environment, with internal promotions
for department staff.