ITRM Instruction Manual:

ITRM Core Inputs by Module

1. Business Context

| Input | Purpose |
|------------------|-----------------------------------------------------|
| client_name | Display and export personalization |
| assessment_date | Date-stamping reports |
| analyst_name | Branding & traceability |
| assessment_scope | Scoping (e.g., full IT, DR only, cloud infra, etc.) |

2. Financial Inputs

| Input | Purpose |
|-----------------------|-----------------------------------------------------------|
| baseline_revenue | Used to calculate % IT spend and simulate revenue at risk |
| <pre>it_expense</pre> | Total annual IT spend (can be broken into categories) |
| optimized_it_expense | Post-recommendation spend for ROI calculations |

Optional Categories (can be enabled or detailed)

- hardware_expense
- software_expense
- cybersecurity_expense
- maintenance_expense
- telecom expense
- personnel_expense
- bcdr_expense

3. IT Architecture Inputs

| Input | Purpose |
|---------------------------|----------------------------------------------------------|
| architecture_components | List of infra components (e.g., AWS EC2, NetApp, VMware) |
| component_maturity_scores | Maturity score for each component |
| component_risk_flags | AIOps-based or user-defined risks |
| criticality_score | Business impact of each system (e.g., high/med/low) |

4. Cybersecurity Assessment Inputs

| Input | Purpose |
|-----------------------|-----------------------------------------------|
| CIS_1_yes - CIS_N_yes | Category-specific maturity scoring (Yes/No) |
| Detect_1_yes, etc. | Used to calculate per-domain cyber maturity % |
| cyber_score | Composite score across all categories |

5. IT Maturity Assessment Inputs

| Input | Purpose |
|----------------------------------------|------------------------------------------------|
| <pre>IT_Strategy_Alignment_score</pre> | Raw score (0-5) for strategic alignment |
| Cyber_Maturity_score | Mirrors cyber module |
| Financial_Planning_Accuracy_score | Used for maturity impact on financial forecast |
| Category_Score_x | Other domain-specific maturity scores |

6. ROI & Simulation Metrics (Calculated or Optional Override)

| Input | Purpose |
|-----------------|---------------------------------------------------------|
| roi_multiple | Displayed in summary, can be auto-calculated |
| payback_period | Time to recoup investment |
| estimated_value | Total financial value realized (savings + risk avoided) |
| revenue_at_risk | Baseline and optimized business risk exposure |

✓ Summary: Key Required Inputs

To run the **full simulation and summary**, the absolute required inputs include:

- baseline revenue
- \bullet it expense and optimized it expense
- cyber_score or maturity scores
- architecture_risk_inputs (or component metadata)
- client name, assessment date

Required Inputs Template:

| Input Name | Description |
|-------------------------|----------------------------------------------------------|
| client_name | Client name for the assessment |
| assessment_date | Date the assessment is performed |
| analyst_name | Name of the ITRM analyst |
| assessment_scope | Scope of the IT assessment (e.g., Full IT, DR only) |
| baseline_revenue | Annual business revenue baseline |
| it_expense | Total IT spend (all-in or summary level) |
| architecture_components | List of major IT components used (e.g., AWS EC2, NetApp) |

Optional Inputs Template:

| Input Name | Description |
|---------------------------|-------------------------------------------------------------|
| hardware_expense | Spend on physical infrastructure (servers, storage) |
| software_expense | Spend on licenses, SaaS subscriptions |
| cybersecurity_expense | Cybersecurity-related investments |
| maintenance_expense | Cost of maintaining hardware/software |
| telecom_expense | Networking and telecom services |
| personnel_expense | Salaries and staffing costs |
| bcdr_expense | Business continuity and disaster recovery costs |
| component_maturity_scores | Scores from 1–5 indicating maturity per component |
| component_risk_flags | Boolean or risk flag per component (e.g., at risk = True) |
| criticality_score | Business criticality rating per system (e.g., high/med/low) |

ITRM Application Instruction Manual (Module Guide)

• 1. Component Mapping (Main Module)

Purpose: Define the current IT environment and align it with business objectives.

How to Use:

- Upload or enter your infrastructure components (e.g., AWS, VMware, NetApp).
- Populate component metadata (maturity, risk, criticality).
- Review AI-generated component insights.
- Use output tables: Spend by Category, Inventory, Revenue Impact %.

Output:

- Component Table
- AI Ops Dashboard
- Modernization Roadmap PDF

• 2. Executive Dashboard

Purpose: Provide an executive snapshot of IT financial performance and strategic alignment.

How to Use:

- Ensure financial inputs are provided (revenue, IT spend).
- Review charts: IT Spend vs Revenue, Revenue at Risk, AIOps Risk Score.

- Financial Summary
- Revenue at Risk Simulator
- Strategic KPIs for leadership view

• 3. Forecast & Sensitivity Simulator

Purpose: Forecast IT spend and evaluate budget sensitivity by category.

How to Use:

- Adjust growth % by spend category.
- Review 3-year forecast trends.
- Compare scenarios (baseline vs optimized).

Output:

- IT Spend Forecast Table & Chart
- IT to Revenue Ratio (ITRM)
- Sensitivity Tables per category

• 4. ITRM Financial Calculator

Purpose: Quantify IT efficiency and simulate financial impact.

How to Use:

- View ITRM year-over-year trends.
- Run optimization simulations.
- Review recommendations tied to savings and ROI.

- ITRM Efficiency Chart
- Financial Summary
- Optimization Recommendations

• 5. Architecture Optimization

Purpose: Visualize and optimize IT architecture.

How to Use:

- Upload a Visio or draw component map.
- Review AI-generated roadmap suggestions.
- Identify opportunities to consolidate, modernize, or reduce risk.

Output:

- AI-Powered Roadmap
- Remediation Timeline
- Heatmap of Opportunities

• 6. IT Assessment

Purpose: Measure IT operational maturity.

How to Use:

- Answer grouped Yes/No questions per domain.
- View maturity scores and recommendations.
- Track before/after improvements for roadmap alignment.

- Maturity Score per IT Category
- Actionable Recommendations
- IT Capability Baseline Report

• 7. Cybersecurity Assessment

Purpose: Evaluate cybersecurity posture across NIST/CIS domains.

How to Use:

- Answer Yes/No for Protect, Detect, Recover, etc.
- Calculate maturity level and gaps.
- Generate prioritized recommendations.

Output:

- Cyber Maturity Scorecard
- Risk Mitigation Recommendations
- Tangible improvement benchmarks

• 8. Strategic Roadmap Generator

Purpose: Align technology projects with business timelines.

How to Use:

- Use assessment results to drive roadmap content.
- Adjust timing per quarter.
- Add stakeholder milestones and progress indicators.

- Strategic Timeline by Quarter
- Checklist for Execution
- Roadmap PDF for stakeholders

• 9. Benchmarking

Purpose: Compare client stats to industry peers.

How to Use:

- Review benchmarking dashboards.
- Explore role-based personas.
- See "You vs Industry" views on spend, maturity, and risk.

Output:

- Company Stat Comparison
- Role-Defined Personas
- Peer Benchmark Visuals

• 10. AI Recommendations

Purpose: Provide dynamic, unbiased advisory insights.

How to Use:

- Ask questions about current IT strategy.
- Use AI for product-fit suggestions.
- Export findings as part of client-facing output.

- Conversational AI Insights
- AI-Powered Strategy Suggestions
- Embedded Assistant Support