

## IMPORTANT NOTICE

Thank you for your purchase!

You will find a lot of helpful information on your new phone and service located at T-Mobile's website at: <http://my.t-mobile.com/Login>

At the website above, you can register to view your statement, make payments and even add features right from your computer. Another feature that is available by registering online is the ability to view your current monthly minutes used. You can also enter on your phone **#646#** and hit **SEND**. A free text message will appear listing your current month's usage and billing cycle. **THIS IS VERY USEFUL!!!**

If for any reason you need to contact T-Mobile's customer service, you can call them FREE of charge by dialing **611** from your handset. This is a FREE call and will not use any minutes on your plan. You can also reach Customer Service by calling 1-800-866-2453. If you dial this from your mobile phone, you will be charged minutes unless you are calling during your unlimited time.

Your phone also comes with an email address. Your email address will be something similar to: [2145551212@tmomail.net](mailto:2145551212@tmomail.net) but the 2145551212 will reflect your mobile number. You can go to the 'My T-Mobile' website above and customize your email address to reflect a more usage address or better known as a vanity address: For example: [GOCOWBOYS@tmomail.net](mailto:GOCOWBOYS@tmomail.net)

Your Voicemail has also been activated on your phone. If you've read your manual you will see how to should be programmed. You will have to do the initial voicemail setup from your mobile phone so it might be best to do it during your unlimited minute's time of the day, since it will take about 3 minutes to go through the setup process.

### **PORTING YOUR OLD WIRELESS NUMBER:**

If you have an old wireless phone's number that you want to port over to your new T-Mobile account, simply call **1-877-789-3106** from any phone other than your new wireless phone you just received. A representative will start the porting process for you. It could take up to 3 days to complete the number move.

Once again, T-Mobile's customer service number is **1-800-866-2453** and they can be reached 24 hours a day, 7 days a week.

Thanks again and enjoy your phone!